2nd Australasian
Productive Series
Conference

16 September 2015
Doltone House, Hyde Park, Sydney
NSW, AUSTRALIA

Conference Program

www.changechampions.com.au
The Australasian Productive Series programs are being implemented successfully across Australia and New Zealand.

The programs support health service teams to redesign and streamline the way they manage and work. The focus is on achieving significant and lasting improvements and in improving care quality while reducing costs and reinvesting time saved into patient care.

The Productive programs have been evaluated a number of times and the keys to success include good executive leadership and ownership by front line teams.

Last year Qualitas Consortium held the first ever Productive Series Conference in Melbourne, Victoria. Teams from across Australia and New Zealand heard about the successes of many and varied health services.

This year’s conference moves to Sydney, NSW, Australia where many local health districts have achieved good results.

⇒ Are you implementing a Productive Series program?
⇒ Are you thinking of embarking on a Productive Series Journey?

Join us in a practical one day conference to hear the experiences, share the learnings, discover implementable solutions from or just network with those are already involved in the Productive Journey with -

- Productive Ward
- Productive Mental Health Ward
- Productive Operating Theatre
- Productive Community Services
- Productive Leader
Qualitas Consortium was founded in late 2011 to support healthcare organisations to improve quality, productivity and safety. It is a commercial agent for NHS Improving Quality Programs and provides services to the public and private healthcare sector. Qualitas is a multidisciplinary group of experienced healthcare professionals committed to quality, safety and productivity in health care.

Qualitas offers the highly successful Productive Series of Programs used by leading healthcare organisations throughout Australia and New Zealand.

Check out the Qualitas website [www.qualitasconsortium.com](http://www.qualitasconsortium.com) for further information on the Programs.

**Who is currently implementing these programs?**

- Queensland Health is implementing the full set of Programs
- More than 30 health services in Victoria are working on the Programs
- Health services in Western Australia and New South Wales are involved
- 99% of New Zealand District Health Boards are implementing Productive Programs
FULL DAY PROGRAM : 16 SEPTEMBER 2015

08.00 Registration
08.30 Formal and Indigenous Welcome
09.00 Morning Keynote Address
Susan Pearce, Chief Nursing and Midwifery Officer, NSW Ministry of Health
Chair: Marion Dixon, Managing Director, Qualitas Consortium
09.30 PLENARY SESSION
The Productive Ward - 2 years on and still standing
Susan White & Meg McKenzie, St Vincent’s Hospital, Melbourne, VIC
Sustaining the changes
Dr Chris Hendry, New Zealand Institute of Community Health Care, NZ
No Wait, No Waste, No Harm: A game to connect frontline staff with health quality initiatives
Becky Conway, Tracey Bruce & Alison Duggan, Canterbury District Health Board, NZ
Productive series: What does it mean for a Regional Health Service?
Daniela Donnell, Mackay Hospital and Health Service, QLD
10.45 Morning Break
11.15 Concurrent Session 1 - Strategic & Change Management Programs
11.15 Concurrent Session 2 - Implementing the Productives in Mental Health & Emergency Departments
11.15 Concurrent Session 3 - Reducing Waste & Improving Efficiency
12.30 Lunch
13.30 GRAND POSTER EVENT - Short fire presentations, poster viewing & discussion
14.30 The “Productive Hospital”, an integrated hospital capacity management system
Gwen Roosemount, CCZ, The Netherlands
15.00 Afternoon Tea
15.15 Afternoon Keynote Address
Releasing Time to Care in 2 Continents
Lizzie Cunningham, Care Oregon
16.00 What’s new?
Updates on new Productive Programs, launch of The Campaign & Productives II
16.30 Close
CONCURRENT SESSION 1: STRATEGIC & CHANGE MANAGEMENT PROGRAMS

11.15 Using the house to build a new hospital
Fiona Burns
Programme Manager
Bay of Plenty DHB, NZ

11.30 Person centred care program
Pamela Jagger
Nurse Unit Manager, Cooinda Ward (Acute Medical Unit)
The Sutherland Hospital, NSW

11.45 Steps for success
Therese Riley
Nurse Educator, Staff Education
St George Hospital Kogarah, NSW

12.00 Productive Cleaner – The Race to Be First!
Belinda Berg & Robyn Palmer Field
Manager of Corporate Services & Manager of Environmental Services
Mackay Base Hospital, QLD

CONCURRENT SESSION 2: IMPLEMENTING THE PRODUCTIVES IN MENTAL HEALTH & EMERGENCY DEPARTMENTS

11.15 From drab to fab
Pia Dransfield
Staff Development Nurse
Northern Metropolitan Health Service, MH Older Adult, WA

11.30 Nepean Blue Mountains Productive Mental Health Units
Darryn Egan & Joann Bobrowski
Nurse Unit Managers
Nepean and Blue Mountains LHD, NSW

11.45 Walking the walk
Dee Jackman
Nurse Educator
Northern Metropolitan Health Service, MH Older Adult, WA

12.00 Releasing time to care in Nepean Hospital Emergency Department
Kristie McKenzie
Nurse Manager, Productive ED
Nepean and Blue Mountains Emergency Departments, NSW
11.15 The need for a lead
Amy Saunders
Productive Ward Lead / CNE
St George Hospital, NSW

11.30 Wasted time and wasted resources in a NICU
Angela Casey
Nurse Manager
Grace Centre for Newborn Care, NSW

11.45 Creating a “Safe, efficient workplace where patients and staff have a positive experience to feel respected, valued and understood.” Implementing “The Productive Operating Theatre” Program
Janet Lamb
Improvement Facilitator
Armadale Health Service, WA

12.00 Lithgow Operating Theatres
Karen Menz & Tammy McKenzie
Nurse Unit Managers
Nepean and Blue Mountains LHD, NSW
REGISTRATION AND VENUE

2ND AUSTRALASIAN PRODUCTIVE SERIES CONFERENCE

Delegate: Prof/Dr/Mr/Mrs/Ms/Miss:

Surname: ____________________________________________
Given Name: _________________________________________
Company/Organisation: _________________________________
Position: _____________________________________________
Address: _____________________________________________
State:_____________________________ Postcode: _____________
Country: _____________________________________________
Telephone:________________________ Facsimile: _____________
Email: _______________________________________________
Preferred Name for Badge: ______________________________
Special Diet: __________________________________________
Disability Assistance: _________________________________

Date:

16 September 2015

Venue:

Doltone House, Hyde Park
3/181 Elizabeth Street
Sydney NSW 2000
AUSTRALIA

Cost:

☐ $ 300.00 inc. GST for Australasian Productive Series participants
☐ $ 400.00 inc. GST for interested others
☐ $ 270.00 inc. GST for 1 author only of an accepted poster submission
☐ I am a confirmed speaker & am entitled to 1 complimentary registration

TOTAL: ______________________________
1. **PREFERRED** Register ONLINE (avoid the paperwork!!!) at http://www.changechampions.com.au

Simply visit http://www.changechampions.com.au and scroll down the home page to the seminar of your choice and click on REGISTER. It’s easy. When you register online, you can select your preferred payment option of:

A) Generate an invoice that will be instantly emailed to the nominated responsible person
B) Pay by EFT or cheque
C) Pay online with a credit card

2. **Pay on your Credit Card & email your registration form**

Card No. _____________________________ 3 digit CVN code: _____________________________

Expiry Date: ___ / ___ Cardholders Name (PLEASE PRINT) ___________________________________________

Amount: $ _______________________ Cardholder's Signature: _______________________ Date: ___ /___/____

3. **Pay by cheque/money order**

Please make cheques/money orders for your registration fees only payable to Charmaine Weeks T/A Change Champions & Associates

4. **EFTPOS**

Account name: Charmaine Weeks T/A Change Champions & Associates
Bank: Westpac
BSB: 032 569
Account No: 196 411
Ref No: Qualitas [name]

5. **Request an invoice** (All invoices must be paid prior to the workshop)

Name & position title of person responsible for payment: ___________________________________________

Email address: ___________________________________________ Ph: ___________________________

MAIL: Charmaine Weeks T/A Change Champions & Associates
P.O. Box 302, Kew, Victoria 3101
info@changechampions.com.au (registration forms can be emailed)

Your registration will be confirmed by email. Please ensure that you provide a valid email address.

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**CONDITIONS APPLY**

You must pay on a credit card at the time you register if claiming a discount for online registration and payment.

**Delegate Cancellation Policy**

A 50% refund will be offered for cancellations received up to 28 days prior to the seminar. No refunds will be given between 0-27 days prior to the seminar but replacement delegate names are accepted. If you have an unpaid invoice as at the first day of an event and for any reason do not attend, we will pursue payment as we will have already incurred costs on your behalf. Applications for cancellations and substitutions of delegates are only accepted in writing by email to info@changechampions.com.au. The cancellation policy also appears at http://www.changechampions.com.au at the bottom of the home page under terms and conditions.

I have read and understand the conditions and delegate cancellation policy. (Sign below)

________________________________________________________________________________________ signed ___/___/____ date