THE PRELIMINARY PROGRAM

Four Seasons Hotel, George St, Sydney, NSW Australia
Thursday 11 March – Friday 12 March 2010

The seminar your patients will hope you attend
**SEMINAR AIMS:**

- Highlight quality and safety initiatives that focus on timely and appropriate recognition of, and response to patients who are at risk of clinical deterioration.
- Showcase organisational/facility wide systems and communication strategies that enable clinical deterioration to be identified early and appropriately communicated.
- Showcase programs where solutions to problems related to the identification and management of clinical deterioration and have been successfully implemented.

**AUDIENCE**

Management, health professionals, academics, policy makers and like-minded others with an interest in ensuring access to and the smooth and effective delivery of transitional care for older people.

**CHANGE CHAMPIONS P/L**

Change Champions delivers practical, high quality toolkit seminars that showcase solutions for healthcare service delivery challenges.

Our commitment is to support leadership, innovative thinking, creativity and the sharing of great ideas in healthcare delivery.

**FURTHER INFORMATION:**

Change Champions P/L  
PO Box 668  
The Junction NSW  
Phone: 02 4963 5150  
Fax: 02 4963 6656  
Email: changechampions@bigpond.com  
Web: www.changechampions.com.au
Thursday 11 March 2010

Session 1  Recognising and Responding the Clinical Deterioration - A Brave New World

8.50-9.05  Welcome and Housekeeping
Change Champions P/L

9.05-9.45  Opening Address
Drowning in Paper
Prof Clifford Hughes
Chief Executive
Clinical Excellence Commission, NSW

9.45-10.15  How I nearly MET my Maker
Dr Michael Buist
Director of Medicine, North West Region of Tasmania
Ass Professor, The University of Tasmania Rural Clinical School, TAS

10.15-10.45  The Medical Emergency Team;
Its role in detection and treatment of the deteriorating patient
Dr Daryl A Jones
Austin Health, VIC

10.45-11.00  Questions to Speakers

11.00-11.30  Morning Tea
Session 2  Different Challenges, Different Solutions

11.30-12.00  Ocean to Outback - Establishing a statewide collaboration to improve the rural and remote recognition and response to the clinically deteriorating patient
Jill Porteous  
Director Safety Quality & Performance  
WA Country Health Service, WA

12.00-12.20  Lost Behind Locked Doors: A National Framework to Reduce the Use of Seclusion as a Response to a Deteriorating Mental State
Dr Peggy Brown  
Director of Mental Health  
ACT Health

12.20-12.50  Delayed Initiation of Medical Emergency Response – a Real Life Case Study
Sally Evans  
ICU Liaison Nurse  
Bendigo Health, VIC  
Educator/Content Specialist, LearnPRN

12.50-13.05  Questions to Speakers

13.05-14.00  Lunch
<table>
<thead>
<tr>
<th>Time</th>
<th>Session Title</th>
<th>Speaker(s)</th>
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</table>
| 14.00-14.20 | Can audits help to understand the deteriorating patient and rapid response systems? | Stephen Brand  
Clinial Emergency Response Coordinator  
Royal Brisbane and Women’s Hospital, QLD |
| 14.20-14.40 | Responding to medical emergencies at a private hospital                        | Prof Tracey Bucknall  
Cabrini-Deakin Centre for Nursing Research  
Cabrini Health, VIC  
Dr Rasa Ruseckaite, Cabrini-Deakin Centre for Nursing Research, Cabrini Health, VIC  
Dr Jonathon Barrett, Deputy Director Intensive Care, Cabrini Health, VIC/A/Prof Michele Levinson, Cabrini Health and Monash University, VIC |
| 14.40-15.00 | Assessing Evidenced Based Practice: a hospital wide audit of physiological observations | Helen Courtney-Pratt  
Clinical Nurse Educator  
Royal Hobart Hospital, TAS |
| 15.00-15.15 | Questions to Speakers                                                          |                                                                                                |
| 15.15-15.40 | Afternoon Tea                                                                  |                                                                                                |
Session 3A  Recognising Clinical Deterioration

14.00-14.20  Reduction of unexpected events in a Medical Ward after Implementation of Early Warning Score
Dr George do Campo
Physician
Launceston General Hospital, TAS

14.20-14.40  Implementation of a Paediatric Early Warning Score (PEWS) in two wards
Heather Mugridge
Project Officer
The Canberra Hospital, ACT

14.40-15.00  Implementation of a paediatric rapid response system - Paediatric PACE - within South Eastern Sydney Illawarra Area Health Service (SESIAHS)
Richard Thode
GESCHN Project Officer
Sydney Children’s Hospital, NSW
J Leaver, Paediatric PACE Project Officer
Dr J Taitz, Assistant Clinical Director
Sydney Children’s Hospital, NSW

15.00-15.15  Questions to Speakers

15.15-15.40  Afternoon Tea
Session 4 Education and Training

15.40-16.00 Managing the deteriorating patient in a simulated environment: nursing students’ knowledge, skill, and situation awareness
Dr Simon Cooper
Associate Professor, School of Nursing and Midwifery
Monash University, Gippsland Campus, VIC
Leigh Kinsman and Dr Penny Buykx, Rural Health, Monash University, VIC
Tracy McConnell-Henry, School of Nursing and Midwifery, Monash University, VIC
Prof Ruth Endacott, University of Plymouth, UK
Prof Julie Scholes, University of Brighton UK

16.00-16.20 An innovative program in simulated teaching for nurses
Elaine Boxer
Nurse Inservice Educator
St Vincent’s Hospital Sydney, NSW

16.20-16.40 Empowering the RNs of tomorrow – an immersive simulation scenario for recognising and managing a deteriorating patient
Michelle Kelly
Lecturer; Director, Simulation and Technologies
Faculty of Nursing, Midwifery & Health
University of Technology, Sydney, NSW
Janet Forber, Lecturer; Academic Clinical Adviser, Faculty of Nursing, Midwifery & Health, University of Technology, Sydney, NSW

16.40-16.55 Questions to Speakers

16.55 Close
Session 4A  Improving Processes But What About the Resource Implications

15.40-16.00  Saving Lives – Rescuing the Deteriorating Patient
Anna Green
Manager – ICU Liaison Service
Western Health, VIC
Ann Williams, Michelle McDade, John Mulder, Mark Garwood
Western Health, VIC

16.00-16.20  The Vital© Model: A Structured Nursing Process For Patient Assessment, Care Planning And Documentation
Kerrie O’Leary
Clinical Nurse Consultant
South Eastern Sydney Illawarra Health Service, NSW
Rebecca Cade, Campbelltown Hospital, South Western Sydney Area Health Service, NSW
Sandra Eager, Campbelltown Hospital, South Western Sydney Area Health Service, NSW

Mary Lou Morritt
Clinical Nurse Consultant Critical Care
Sydney Children’s Hospital, NSW
Hari Ravindranathan, Sydney Children’s Hospital, NSW

16.40-16.55  Questions to Speakers

16.55  Close

17.00  Networking Canapes and Drinks
Friday 12 March 2010

Session 5  Transformational System Change and Future Sustainability

9.05-9.45  Opening Address
Recognising and responding to clinical deterioration: A national approach to safer care
Dr Nicola Dunbar
Program Manager
Australian Commission on Safety and Quality in Health Care

9.45-10.15  Rapid Response Systems – implementation of a new system has different challenge to implementing a new drug
Prof Ken Hillman
Professor of Intensive Care
University of New South Wales

10.15-10.45  Deteriorating Patients- Are we there yet?
Dr Imogen Mitchell
Director of Intensive Care
The Canberra Hospital, ACT
Heather Mckay
Program Manager for Early Recognition of the Deteriorating Patient Program
ACT Health

10.45-11.00  Questions to Speakers

11.00-11.30  Morning Tea
Session 6  Innovations in Early Recognition and Response

11.30-11.50  Perioperative Anaesthesia Care Team (PACT)  
Enhanced Postoperative Care Using Physician Assistants  
Prof Guy Ludbrook  
Professor of Anaesthesia  
Royal Adelaide Hospital and University of Adelaide, SA  
Terri Peischl, Physician Assistant-Certified, Royal Adelaide Hospital, SA  
Neil Maycock, Director of Anaesthesia, Royal Adelaide Hospital, SA

11.50-12.10  A Tertiary Centre Experience of the Introduction of Electronic Handover System for PACE  
Dr Peter Wu  
Clinical Superintendent in Medicine, Westmead Hospital  
Respiratory and Sleep Physician  
Westmead Hospital, NSW

12.10-12.30  Early Recognition, Rapid Response, Good Outcome (ERRRGO): Implementing a project on a shoestring budget  
Sharyn Phillis  
After Hours Coordinator  
Noarlunga Hospital, SA  
Cathie West  
After Hours Coordinator  
Noarlunga Hospital, SA

12.30-12.50  A MET team in the ED  
Dr Michael Yeoh  
Director Quality and Audit  
Emergency Department  
Austin Health, VIC

12.50-13.05  Questions to Speakers

13.05-14.00  Lunch
Session 6A  To MET or Not To MET – that is the question

11.30-11.50  The Medical Emergency Team in a Rural Base Hospital  
              Huw Kempler  
              Registered Nurse  
              North Coast Area Health Service, NSW

11.50-12.10  Cutting the cloth to suit: the implementation of a Nurse-Led  
              Medical Emergency Team (MET) in an evolving health  
              care facility  
              Emma Matthew  
              Clinical Teacher  
              Cabrini Health, VIC

12.10-12.30  South Eastern Sydney and Illawarra Area Health Service  
              PACE (Patient with Acute Condition for Escalation) Project  
              Overview and Implementation  
              Jayne Cheswick  
              PACE Project Manager  
              South Eastern Sydney and Illawarra Area Health Service, NSW

12.30-12.50  South Eastern Sydney and Illawarra Health Service  
              PACE (Patient with Acute Condition for Escalation)  
              Implementation in the Rural Setting  
              Kim O’Leary  
              PACE CNC Rural Health Directorate  
              South Eastern Sydney and Illawarra Health Service, NSW

12.50-13.05  Questions to Speakers

13.05-14.00  Lunch
Session 7  Improvement Tools

14.00-14.20  Usability Evaluation of 25 Adult General Observation Charts Leading to the Design of a User-Friendly Observation Chart
Megan H W Preece
PhD Candidate, School of Psychology
The University of Queensland, QLD

Andrew Hill, PhD Candidate, School of Psychology, The University of Queensland, QLD

Dr Mark S Horswill, Senior Lecturer, School of Psychology, The University of Queensland, QLD

Dr Rozemary Karamatic, Medical Education Registrar, Queensland Health Skills Development Centre, QLD

Dr David G Hewett, Staff Specialist Gastroenterologist, Queensland Health Skills Development Centre
Senior Lecturer, School of Medicine, The University of Queensland

Ass Prof Marcus O Watson, Senior Director, Queensland Health Skills Development Centre, QLD

14.20-14.40  Developing and implementing the Children’s Early Warning Tool (CEWT) in Queensland Health
Jo-Anne Stephens
Patient Safety Officer
Royal Children’s Hospital Brisbane, QLD

14.40-15.00  Implementation of a Children’s Early Warning Assessment Tool
Andrea Coe
Acting Nurse Unit Manager, Paediatric Unit
Redcliffe Hospital, QLD

15.00-15.15  Questions to Speakers

15.15-15.40  Afternoon Tea
<table>
<thead>
<tr>
<th>Session 7A</th>
<th>Clinician Engagement and Escalation</th>
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</table>
| 14.00-14.50 | South East Sydney Illawarra Health Service  
PACE (Patient with Acute Condition for Escalation)  
Follows on from presentations in Session 6A and covers:  
Clinician Engagement  
Audit and Evaluation  
Jayne Cheswick  
PACE Project Manager  
South Eastern Sydney and Illawarra Area Health Service, NSW |
| 14.50-15.10 | Identifying factors that influence nurses’ use of the Medical Emergency Team (MET) in the care of the deteriorating patient  
Dr Lindy King  
Associate Dean (Higher Degrees Programs)  
Flinders University, SA  
Christine Wilson, Clinical Nurse Specialist, Intensive and Critical Care Unit, Flinders Medical Centre, SA  
Associate Lecturer, Flinders University, SA |

<table>
<thead>
<tr>
<th>Session 8</th>
<th>Reality Check and A Way Forward</th>
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</table>
| 15.40-16.10 | Clinical Futile Cycles, traditional medical hierarchies and the deteriorating patient  
Dr Michael Buist  
Director of Medicine, North West Region of Tasmania  
Ass Professor, The University of Tasmania Rural Clinical School, TAS |
| 16.20-16.35 | Where to from here?  
Dr Nicola Dunbar  
Program Manager  
Australian Commission on Safety and Quality in Health Care |
| 16.35-16.45 | Questions to Speakers |
| 16.45 | Close |
# REGISTRATION FORM

## The Deteriorating Patient

### Delegate No.1 Details Prof/Dr/Mr/Mrs/Ms/Miss:
- **Surname:**
- **Given Name:**
- **Company/Organisation:**
- **Position:**
- **Address:**
- **State:**
- **Postcode:**
- **Country:**
- **Telephone:**
- **Facsimile:**
- **Email:**
- **Preferred Name for Badge:**
- **Special Diet:**
- **Disability Assistance:**

### Delegate No.2 Details Prof/Dr/Mr/Mrs/Ms/Miss:
- **Surname:**
- **Given Name:**
- **Company/Organisation:**
- **Position:**
- **Address:**
- **State:**
- **Postcode:**
- **Country:**
- **Telephone:**
- **Facsimile:**
- **Email:**
- **Preferred Name for Badge:**
- **Special Diet:**
- **Disability Assistance:**

### Delegate No.3 Details Prof/Dr/Mr/Mrs/Ms/Miss:
- **Surname:**
- **Given Name:**
- **Company/Organisation:**
- **Position:**
- **Address:**
- **State:**
- **Postcode:**
- **Country:**
- **Telephone:**
- **Facsimile:**
- **Email:**
- **Preferred Name for Badge:**
- **Special Diet:**
- **Disability Assistance:**
SECTION A – TWO DAY REGISTRATIONS FOR 11 and 12 MARCH 2010

Register for 2 full days – 11-12 March 2010

Early Bird: 2 days before 28 February 2010 $595.00 (inc GST) per person $ __________
Standard: 2 days after 28 February 2010  $710.00 (inc GST) per person $ __________

OR

DISCOUNTS IF YOU BOOK ONLINE AND PAY WITH A CREDIT CARD ON LINE* at www.changechampions.com.au

Two days before 27 February 2010   $575.00 (inc GST) per person $ __________
Two days after 27 February 2010  $685.00 (inc GST) per person $ __________

CHECK THE WEBSITE FOR DISCOUNTS ON ONE DAY REGISTRATIONS WHEN YOU PAY ON A CREDIT CARD AT THE TIME YOU REGISTER

SECTION B – ONE DAY REGISTRATIONS FOR EITHER 11 OR 12 MARCH 2010

Register for one day only – Thursday 11 March 2010

Early Bird: 1 day only before 28 February 2010 $320.00 (inc GST) per person $ __________
Standard: 1 day only after 28 February 2010 $355.00 (inc GST) per person $ __________

Register for one day only – Friday 12 March 2010

Early Bird: 1 day only before 28 February 2010 $320.00 (inc GST) per person $ __________
Standard: 1 day only after 28 February 2010 $355.00 (inc GST) per person $ __________

SECTION C: NETWORKING CANAPES AND DRINKS

Networking Canapes, Drinks and Entertainment
Get to know our international guests and invited speakers and discuss what you have learnt during the day your colleagues

$60.00 (inc GST) $ __________

Additional Canapes and Drinks tickets ____ @$60.00 (inc GST) $ __________

TOTAL PAYABLE $ __________
Payment Methods
Change Champions P/L
ABN: 67 093 954 413

1. PREFERRED Register Online at http://www.changechampions.com.au

Simply visit http://www.changechampions.com.au and scroll down the home page to the seminar of your choice and click on REGISTER. It’s easy.

When you register on line, you can select your preferred payment option of:
• Generate an invoice that will be instantly emailed to the nominated responsible person
• Pay by EFT or cheque
• Pay online with a credit card (ie Mastercard, Visa and AMEX only if you are paying on line)

OR Fax or mail the registration form and

2. Pay on your Credit Card

Cardholders Name (PLEASE PRINT)

______________________________

MasterCard □ Visa ONLY □

Card No. ___________ ___________ ___________ ___________

Expiry Date: _ _ / _ _ Amount to be charged $ __________

Cardholder's Signature: __________________________

Date: _ _ / _ _ / _ _

3. Pay by Cheque/money order

Please make cheques/money orders for your registration fees only payable to Change Champions P/L

4. Request for an invoice

Name of person responsible for payment of invoice: __________________________

Email address: __________________________

Contact phone number: __________________________

All invoices must be paid prior to the seminar.

5. EFTPOS

Account name: Change Champions P/L
Bank: Westpac
BSB: 033058
Account number: 198 743
Ref no: DP (Your surname)

MAIL
Change Champions P/L
PO Box 668, The Junction NSW 2291

FAX
From Australia 02-4963 6656
From overseas + 61 2 4963 6656

PH:
02-4963 5150
From overseas: +61 2 4963 5150

EMAIL:
changechampions@bigpond.com

Your registration will be confirmed by email.
**CONDITIONS APPLY**

*You must pay on a credit card at the time you register* if claiming a discount for online registration and payment. (Sorry..but we reserve the right to cancel your registration if you generate an invoice for a $535 on line credit card registration)

**Delegate Cancellation Policy**

A 50% refund will be offered for cancellations received before 11 February 2010.

As we are contracted for a specific number of delegates, no refunds will be given after this date. However, an alternative delegate name may be submitted. Sorry, there are no refunds on drinks/canape bookings.. so please don’t ask. Applications for cancellations and substitutions of delegates are only accepted in writing by email to changechampions@bigpond.com. The cancellation policy also appears at http://www.changechampions.com.au on the home page under terms and conditions.

I have read and understand the conditions and delegate cancellation policy.

_________________________________signed   __/__/__ date.

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**ACCOMMODATION**

**Four Seasons Sydney Hotel (Venue)**
199 George St
Sydney NSW 2000
P: +61 2 9238 0000
F: +61 2 9247 8713
E: Res.Sydney@fourseasons.com

Doubles or twin share at $235 per night
Download booking form at
http://www.changechampions.com.au

**Amora Jamison Sydney Hotel**
11 Jamison St
Sydney, NSW 2000
P: +61 2 9696 2500
F: +61 2 9696 2600

Doubles or twin share at $230 pn
Download online booking form at
http://www.changechampions.com.au

Suggestions for accommodation that is close to the venue.
(Note we have no arrangements with these hotels)

**The Menzies Hotel Sydney**
14 Carrington Street
Sydney, NSW 2000
P: +61 2 92991000
F: +61 2 9290 3819
E: stay@menzies.com.au

**The York by Swiss-Belhotel**
5 York Street
Sydney, NSW 2000,
P: +61 2 9210 5000
F: +61 2 9290 1487
E: restysb@swiss-belhotel.com

**Holiday Inn Old Sydney**
55 George St
Sydney NSW 2000

**Rendezvous Stafford at the Rocks**
75 Harrington St
Sydney, NSW 2000
Holiday Inn Old Sydney
55 George St
Sydney NSW 2000

For other discounted accommodation options eg hotels and apartments, we suggest that you visit http://www.wotif.com.au