



**World Health
Organization**

Patient Safety

A World Alliance for Safer Health Care

Patients as Partners

Stephanie Newell

Patients for Patient Safety Champion, Consumer Advocate &
Consumer Representative

Spotlight on Patient Centred Health Care Conference

Brisbane September 2-3, 2010

Overview

- ❖ **Patient Centred Care**
- ❖ **WHO - Patients for Patient Safety**
- ❖ **Australia**
- ❖ **The future**

Patient Centred Care

Not “if” but “how”.

Putting Patient Safety on the World's Agenda



**World Health Assembly,
2002**

**'...Urging member states to pay
the closest possible attention
to...patient safety...'**

**WHO Patient
Safety Programme**



WHO World Alliance for Patient Safety

- ❖ **2002 – Resolution WHA 55.18**
- ❖ **“pay the closest possible attention to patient safety”**
- ❖ **Established 2004**
- ❖ **Action areas to improve patient safety globally**

WHO Patient Safety - Improving Patient Safety

WHO- Patient Safety Program (PSP) contributes to improving patient safety by:

- **Gathering expertise worldwide**
- **Undertaking research/ Reporting systems of adverse events**
- **Developing & disseminating solutions (guidelines standards)**
- **Engaging political commitment / Capacity building/ Funding/ Advocacy and awareness raising**
- **Putting patient champions at the centre of global movement to improve patient safety**



**SAVE LIVES:
Clean Your
Hands 5 May
2010**

| Surgical Safety Checklist | | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| World Health Organization Patient Safety | | |
| Before induction of anesthesia <small>(Call or list items per institution)</small> <ul style="list-style-type: none"> Is the patient's condition for surgery stable, optimized, and consented? Is the site marked? Are antibiotics given? Are essential medicines available and checked complete? Are vital signs stable on the patient with anesthesia? Is the patient's position safe? Is the patient's temperature stable? Is the patient's blood sugar stable? Is the patient's blood loss (during or otherwise) stable? Is the patient's airway and breathing stable? | Before skin incision <small>(Call or list items per institution)</small> <ul style="list-style-type: none"> Confirm all team members have signed the checklist. Remove any names and initials. Confirm the patient's identity, procedure, and site in the operating room. Are you sure the antibiotic has been written for the case? If not, stop. Are antibiotics given? Are vital signs stable? Are essential medicines available and checked complete? Are vital signs stable on the patient with anesthesia? Is the patient's position safe? Is the patient's temperature stable? Is the patient's blood sugar stable? Is the patient's blood loss (during or otherwise) stable? Is the patient's airway and breathing stable? | Before patient leaves operating room <small>(Call or list items per institution)</small> <ul style="list-style-type: none"> Confirm all team members have signed the checklist. Remove any names and initials. Confirm the patient's identity, procedure, and site in the operating room. Are you sure the antibiotic has been written for the case? If not, stop. Are antibiotics given? Are vital signs stable? Are essential medicines available and checked complete? Are vital signs stable on the patient with anesthesia? Is the patient's position safe? Is the patient's temperature stable? Is the patient's blood sugar stable? Is the patient's blood loss (during or otherwise) stable? Is the patient's airway and breathing stable? |

Raise Awareness

Encourage Action

Patient Education

Opportunities



World Health Organization Patient Safety
Better Knowledge for Safer Care

Applications are now invited for the 2009 Small Research Grants Programme.

The programme focuses on applied research. Applications that attempt to identify local solutions, or evaluate the effectiveness and cost-effectiveness of existing solutions are especially welcome. A list of priorities for potential research topics can be found on the WHO Patient Safety website.

The Grants

- Grants will be awarded on a competitive basis.
- Between US\$ 10 000 and US\$ 25 000 per project.
- Studies can be conducted in any health-care setting.
- Studies must relate to patient safety.
- Studies must be completed within 12-18 months.
- The principal investigator must be affiliated with an institution in the country in which the proposed study will be conducted.

Creating Partnerships

Information Exchange



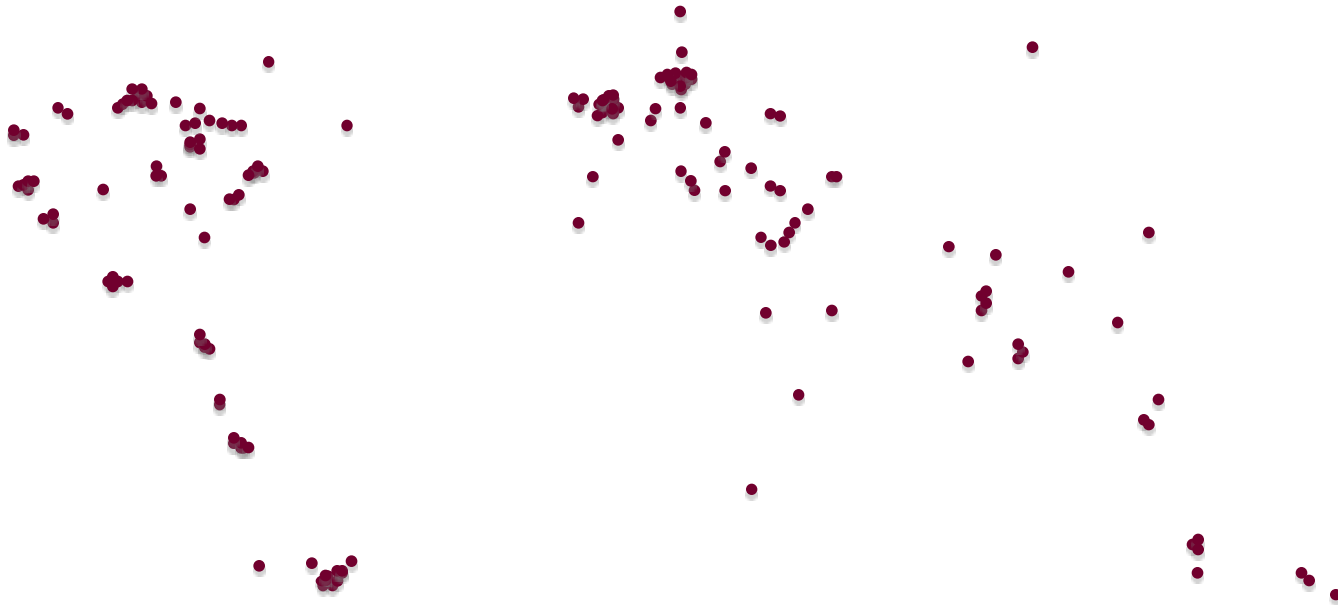
Patients for Patient Safety

Established: 2005

- **to ensure patient voice included in WHO Patient Safety work**
- **as a collective global voice for consumers with patient safety concerns**
- **to provide opportunities for partnerships to improve patient safety**

PFPS 2005 – 2009

A Global Network



203 Champions in 47 countries

15 workshops, 11 countries, 600 participants and 7 in-country networks



Patients for Patient Safety Workshops

In Country Workshop - Perth, Australia - July 2009

- **Key partners; WA Health, Curtin University, Health Consumers Council WA, Aust Commission on S & Q**
- **WHO Patient Safety Collaborating Event**
- **40 Participants from across Australia**
- **Health consumers, Health Providers and Policy Makers**
- **Buy in from individual states and organisations**
- **New Paradigm – transformative and constructive**
- **High motivation to carry Workshop activities forward**
- **Australian Patients for Patient Safety Champions**

Inaugural Australian Patients for Patient Safety Workshop - Perth, July 7-9 2009



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Outcomes of the Australian Workshop

- **Perth Declaration for Patient Safety, August 5 2009**
- **Workshop Documentary DVD, Dec 15 2009**
- **Workshop Collaboration**
 - many voices, geographical spread
 - presentations, articles
 - education – health staff and consumers
 - scoping and strategising formal structure
- **Medical Journal Australia Jan 18, 2010**
 - Editorial + Perth Declaration for Patient Safety

Australian Patients for Patient Safety Workshop

❖ Areas for further action:

- Foster alliances and partnerships
- build the capacity of consumers so that they are able to actively partner in their health care and health care planning and systems design
- support the development of a patient safety culture to prevent adverse events, learn from mistakes and ensure policies are followed
- Supported by legislation to make it safe to share information with patients, carers and their families

Perth Declaration for Patient Safety available at www.hconc.org.au (Patients for Patient Safety Workshop)



What does this mean for Australia ?

- ❖ **New model for bringing together all parties**
- ❖ **Consumers are partners**
- ❖ **Collaborative approach to Patient Safety Solutions**
- ❖ **Patient/Consumer/Person Centred Care**

Australian Patients for Patient Safety Workshop participant comments

“Being a policy maker I leave here with a great sense of responsibility to make change across primary care ... I have a tangible reason to make change for improvement.”

“The first day really drained me and had such an impact hearing other people’s stories. I wasn’t alone ... I felt alone when my adverse event occurred but we are not all by ourselves ...It’s not just us alone ... there is friendship and commitment together here with us all and the health professionals”.

“We all want and are trying to make a change..together we can make real change and a lasting difference”

Perth Declaration for Patient Safety

“ We declare :

Our trusted health care workers and managers must recognise that we, your patients and our families are an invaluable asset and resource for improving patient safety.

We offer our stories and experiences. Seek to learn from our hard-won wisdom and partner with us to make lasting change.”