

# Community Acute Post Acute Service

Including:-

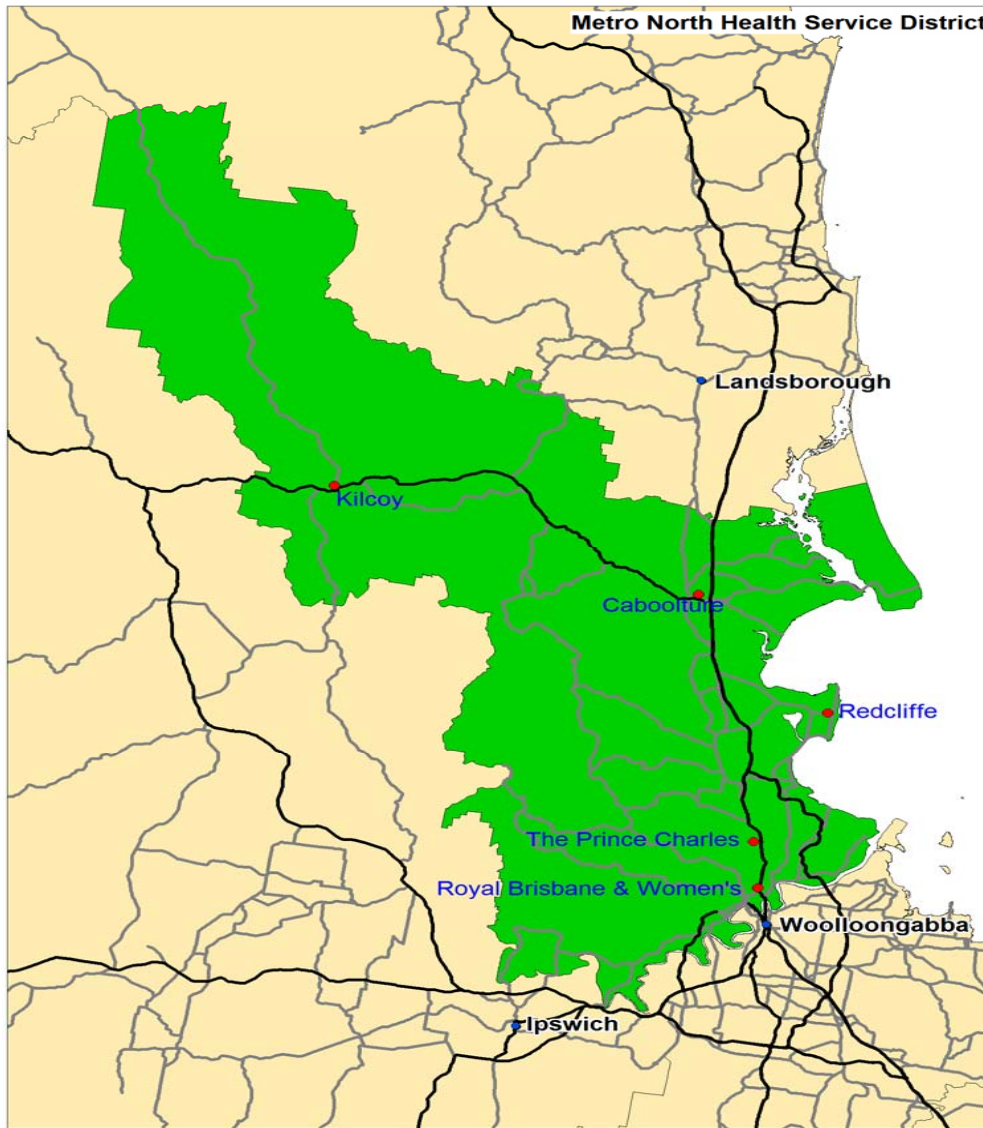
Home Based Acute Care Service x 3

Transition Care – community and residential

Integrated Ambulatory Care x 2

Wound Clinics and Stomal Therapy Service x 4

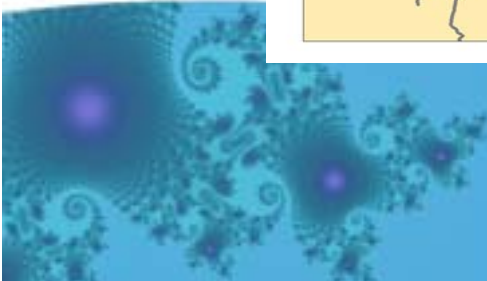
Community Hospital Interface Services x 2



# Metro North

Health Service District

4154 square kilometres



- 80 virtual beds
- 66 Transition Care Community Packages
- 22 Transition Care Residential Places

# Challenging Clients Equal Positive Outcomes

- True or False?

What makes a client challenging –

- Diagnosis and treatment ?
- Personality ?
- Environment ?
- Staff attitudes ?

“Challenging” - it means different things to different people.

One persons challenge is another persons opportunity

Three case histories will be presented, one from each of the HBACS teams – each was viewed as “challenging” for quite different reasons

## **Case History No. 1**

- **58 year old man. H/O UTI, confusion & neglect**
- **15 mins from centre – lived in a boat at the boat yard on the River**
- **IV A/Bs daily**
- **Client agreed to service because he was making preparations to sail to South America, and recognised that he needed to be medically sound for the trip**

**Challenge? Or Opportunity for positive outcomes?**

## Case History No 2.

- 65 y.o. woman – seaside locality – 5 mins from centre
- # ® humerus (displaced) following fall
- Previous (L) CVA with resultant hemi-paresis
- Lives alone - closest family on the Gold Coast
- Sent home following overnight presentation to ED - message for HBACS to visit in am

Challenge? Or Opportunity for positive outcomes

### **Case History No. 3**

- **54y.o. male - inner city - prolonged period of hospitalisation**
- **Known alcoholic - returned from day leave intoxicated**
- **Illeostomy with excessive fluid loss - particularly after drinking session**
- **Long term prognosis poor - requiring ongoing treatment**
- **Client keen to go home - but stated intention to continue drinking**
- **Treatment - twice daily IV Potassium via infusion**

**Challenge - or Opportunity for positive outcomes.**

# Metro North

Health Service District



# Metro North

Health Service District



# Metro North

Health Service District







# Metro North

Health Service District

