

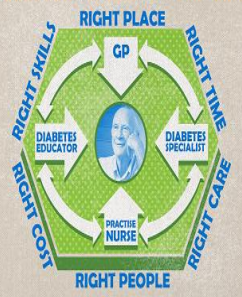
# SHARED CARE COMMUNITY CLINIC



## Shared Care Community Clinic (Diabetes)

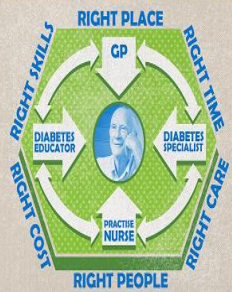
Presented by Rene' Hinton and Di Bennett

*On behalf of Jenny Morcom  
Primary Care Research Fellow*



# Diabetes Burden

- ❖ Global / National
- ❖ Nambour Hospital
- ❖ General Practice
- ❖ Patients

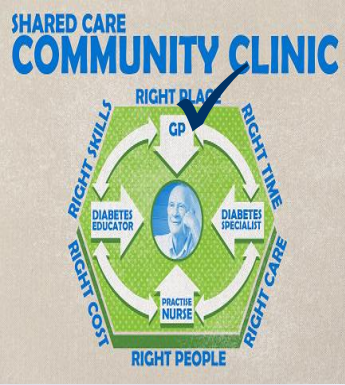


# Partnerships

- ❖ Improving Diabetes Management program
- ❖ Diabetes Services Improvement program
- ❖ Primary Health Liaison program
- ❖ Framework developed – phased delivery

# SHARED CARE COMMUNITY CLINIC





# Right Place

## Health Care Providers

- ❖ 5 Gympie practices
- ❖ Specialist attendance at the practice
- ❖ Improved relationships between practice and specialist teams
- ❖ "On the job" up-skilling and feedback

## Patients

- ❖ Clinic is all about them
- ❖ Familiar environment
- ❖ Fail to attend rate – 0 (N=55)





# Right Time

## Health Care Providers

- ❖ Rotating each month at 5 practices
- ❖ Pre-clinic with nurse & diabetes educator
- ❖ Morning and afternoon clinics; Tin Can Bay all day
- ❖ Each practice visited at 3 monthly intervals
- ❖ Practice encouraged to conduct regular monthly clinics

## Patients

- ❖ Very complex – morbid obesity, multiple co-morbidities
- ❖ HbA1c
- ❖ BMI
- ❖ Self-management high focus





# Right Care

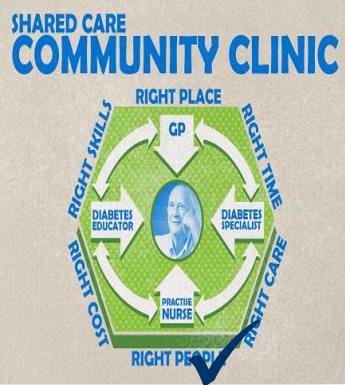
## Health Care Providers

- ❖ Diabetes management
- ❖ Focus on secondary prevention

## Patients

- ❖ Psycho/social/lifestyle/bio pre-assessment
- ❖ Self-management capacity assessed





# Right People

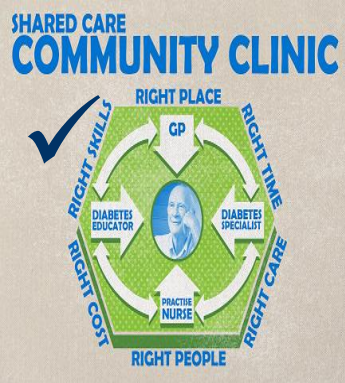
## Health Care Providers

- ❖ Diabetes Educator alongside Practice Nurse
- ❖ Diabetes Specialist alongside GP
- ❖ Reception staff – appointment scheduling, billing
- ❖ Utilise Allied Health Providers in community

## Patients

- ❖ 100% agree or strongly agree seeing the team working together is essential for their care





# Right Skills

## General Practitioners

- ❖ 24 GPs - Diabetes Clinical Fellowship modules with University of Qld (9 in Gympie)
- ❖ Learning sessions in practice with Specialist

## Practice Nurses

- ❖ 3 x Decoding Diabetes workshops
- ❖ Application to practice workshop
- ❖ 33 nurses undertaking online diabetes modules
- ❖ 2 PNs undertaking tertiary Diabetes Education Course
- ❖ 2 Community nurses undertaking tertiary Diabetes Educators Course.





# Right Cost

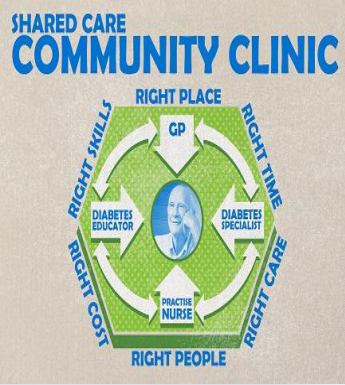
## Health Care Providers

- ❖ Start-up funds
- ❖ Quality improvements in practice
- ❖ Resources & Equipment
- ❖ QH – Diabetes Specialist
- ❖ QH – Diabetes Educator
- ❖ MBS billing items

## Patients

- ❖ No out of pocket expenses



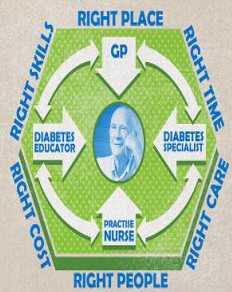


# Evaluation

## PHCRED Grant

- ❖ Patient Surveys
- ❖ Health Care Provider Surveys
- ❖ Working Group Surveys
- ❖ Practice Profiles
- ❖ Clinical data on those patients who have consented – ethics pending





# Evaluation

## Raw Data

- ❖ Clinic numbers
- ❖ GPs referring, nurse involvement
- ❖ Occasions of service
- ❖ Attendance
- ❖ New or review appointment
- ❖ Billing
- ❖ Education
- ❖ Resources
- ❖ Partnership

# Working Together

Sunshine  
Coast  
Diabetes  
Centre

Private  
Allied  
Health

SC Division of  
General  
Practice

Queensland  
Health



Sunshine

Coast

Gympie  
GP's

QH -  
Endocrinologist

Practice Person  
Nurse with  
Diabetes

QH  
Diabetes  
Educator