

chomping
into reform



Providing an effective team

Mike Morgan



THE UNIVERSITY OF
MELBOURNE



dental health
services victoria
oral health for better health



THE UNIVERSITY OF
MELBOURNE

Medicine, Dentistry
& Health Sciences

Outline

- Content-free presentation
 - Views on existing
 - Views on future
- Themes
 - Provision of oral health care
 - Education
 - Evolving workforce



THE UNIVERSITY OF
MELBOURNE

Medicine, Dentistry
& Health Sciences

Outline

- Content-free presentation
 - Views on existing
 - Views on future
- Themes
 - **Provision of oral health care**
 - Education
 - Evolving workforce

Comparison: medical/dental funding

2007–08

- \$18.3 billion spent on medical services
 - 12% was funded by individuals (Medicare copayments)
 - 78% was funded by the Australian Government (almost entirely Medicare benefits payments)
 - 4% health insurance funds
 - 6% other non-government funding

Comparison: medical/dental funding

2007–08

- \$6.1 billion spent on dental services
 - 65% funded Individuals
 - 20% funded by governments
 - 15% health insurance funds



- For the period 2003–04
 - 90.0% (\$5.5 billion) provided by private providers
 - 10.0% (\$0.6 billion) provided by state and territory government providers



Traditional oral health care

- relies on one-on-one, provider/patient interactions
- dentist, assisted by a dental nurse
 - small business
 - unregulated fees
- is interventionist, surgically-based
 - each practice a “mini hospital”
- costs are necessarily high



THE UNIVERSITY OF
MELBOURNE

Medicine, Dentistry
& Health Sciences

Pressures on traditional dental delivery

- Increasing costs
 - Materials
 - Infection control
 - Treatment options
- Perceived and real “peer” pressure
- Staffing
 - H&S, leave entitlements etc
- Community expectations, demands
- Changing legislative requirements
 - CPD.
 - Practice certification
 - Insurance
 - Encroaching government “interference”



THE UNIVERSITY OF
MELBOURNE

Medicine, Dentistry
& Health Sciences

- Increasing complexity of managing delivery of care
 - Market place “positioning”
 - Fads and fashions
 - Practice investment vs Gen Y
- Isolationism
 - *cf.* medical practice interactions
- Impact on practitioner health
 - Work/leisure balance



THE UNIVERSITY OF
MELBOURNE

Medicine, Dentistry
& Health Sciences

So what?

Difficult to see how traditional private dental practice can continue to provide care at the levels it has in the past



THE UNIVERSITY OF
MELBOURNE

Medicine, Dentistry
& Health Sciences

ONE MORE MONTH TO GO!

FREE 6-month 'Dental Practice Excellence
Coaching Package' from [redacted]

valued at **\$3,000.00** if signed up with [redacted]
before June 30th!*

Practice Management Skills + Innovative New Surgery = SUCCESS

Package includes dental industry expertise and benchmarks, advice and strategies for improving staff performance, training in leadership and management, steps for improving profitability and work/life balance and much more... Call us today and for more details: [redacted]

**Invitation: The 5th International Symposium on Aesthetic
Dentistry
Queenstown, New Zealand, September 2010**



THE UNIVERSITY OF
MELBOURNE

Medicine, Dentistry
& Health Sciences

Outline

- Content-free presentation
 - Views on existing
 - Views on future
- Themes
 - Provision of oral health care
 - **Education**
 - Evolving workforce



Dental Students and Council Members at Spring Street Hospital, 1907



THE UNIVERSITY OF
MELBOURNE

Medicine, Dentistry
& Health Sciences





THE UNIVERSITY OF
MELBOURNE

Medicine, Dentistry
& Health Sciences





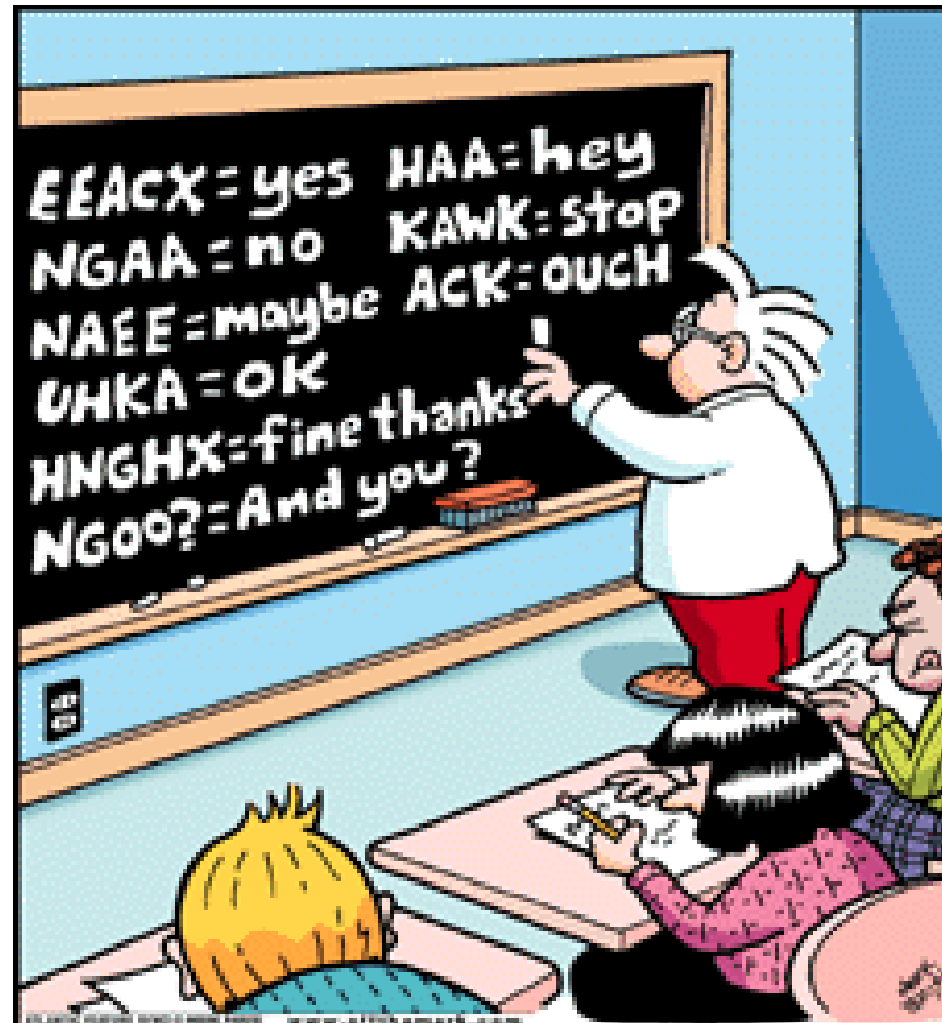
THE UNIVERSITY OF
MELBOURNE

Medicine, Dentistry
& Health Sciences

off the mark

by Mark Parisi

www.offthemark.com



DENTISTRY 101



THE UNIVERSITY OF
MELBOURNE

Medicine, Dentistry
& Health Sciences

Graduate entry

- Students will start professional courses with a broader and informed perspective
- More committed student
- Greater clinical and research exposure
- Better intra-professional education



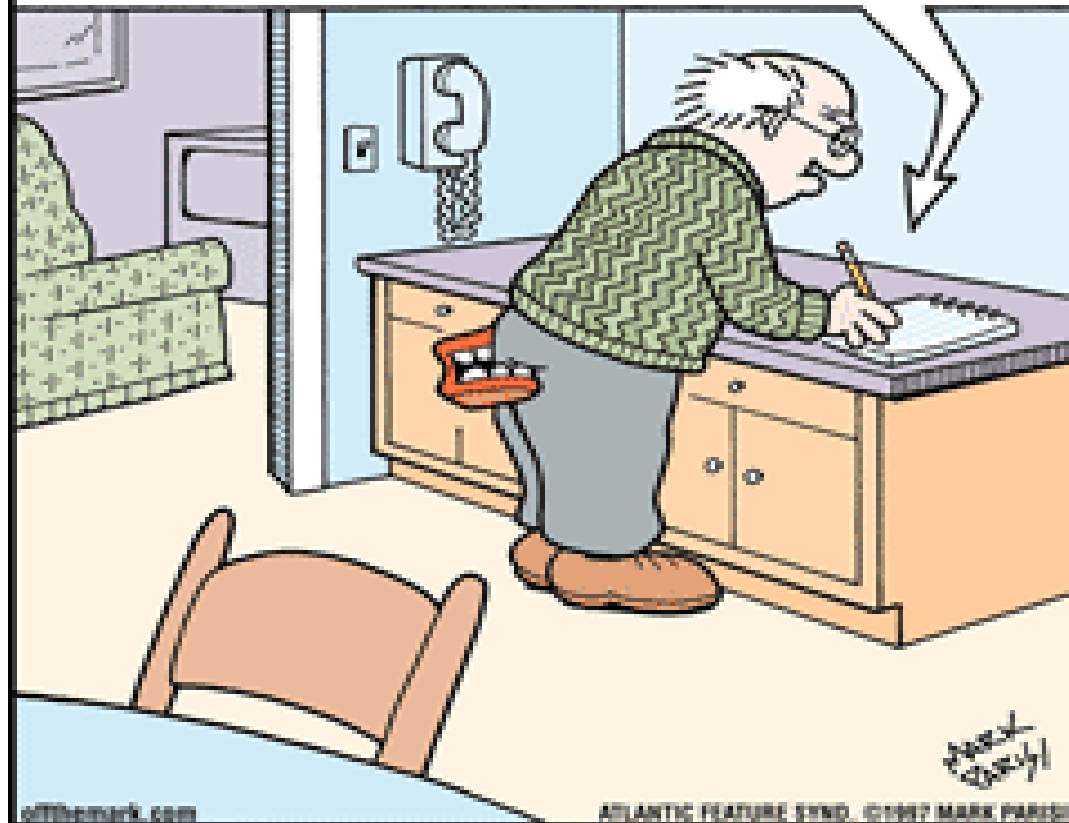
THE UNIVERSITY OF
MELBOURNE

Medicine, Dentistry
& Health Sciences

off the mark.com

by Mark Parisi

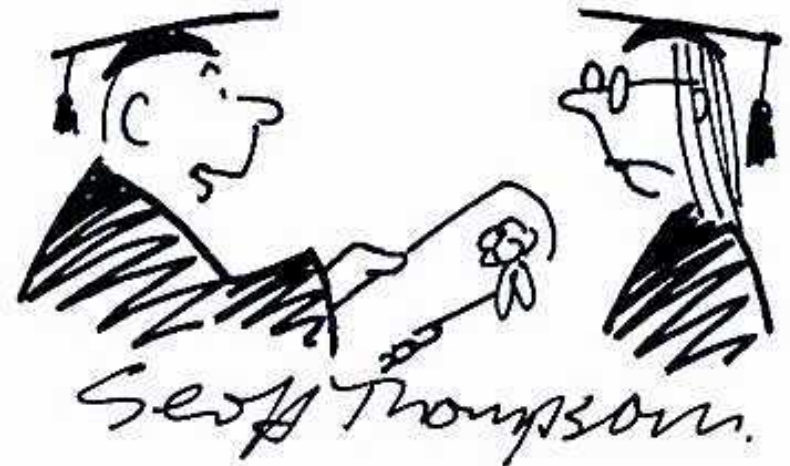
1. CALL DENTIST ABOUT MISSING DENTURES.
2. CALL DOCTOR ABOUT EMBARRASSING NEW DISCOMFORT.



Disadvantages for dentistry

- Increased cost
 - Student
 - Tax payer
 - Community
- Consequences for academic and public sector positions

© Original Artist
Reproduction rights obtainable from
www.CartoonStock.com



"Your bill."

1975 Case study

- accepted into professional course after one year of university
- subsequent 4 year professional course
- no debt on graduation
- worked in public dentistry or academia





THE UNIVERSITY OF
MELBOURNE

Medicine, Dentistry
& Health Sciences

So what?

- Generational changes in student body combined with increasing debt on graduation will impact on aspirations of future dental carers



THE UNIVERSITY OF
MELBOURNE

Medicine, Dentistry
& Health Sciences

Outline

- Content-free presentation
 - Views on existing
 - Views on future
- Themes
 - Provision of oral health care
 - Education
 - **Evolving workforce**



THE UNIVERSITY OF
MELBOURNE

Medicine, Dentistry
& Health Sciences

National Health Workforce Strategic Framework: Guiding principles

- Self sufficiency of workforce supply
- A realignment of existing workforce roles or the creation of new roles
- Policy and planning should be informed by evidence



THE UNIVERSITY OF
MELBOURNE

Medicine, Dentistry
& Health Sciences

Utilisation of Oral Health Therapists

- Community acceptance
- Demonstrated utility
- Effective
- Increasing availability
- Shorter educational time



THE UNIVERSITY OF
MELBOURNE

Medicine, Dentistry
& Health Sciences

Utilisation of Oral Health Therapists

- growing importance
- dental team
- skill base
- professional self-determination



THE UNIVERSITY OF
MELBOURNE

Medicine, Dentistry
& Health Sciences

Improving Victoria's oral health
July 2007

A Victorian
Government
initiative

Victoria
The Place To Be

healthy mouths
healthy lives

Australia's National Oral
Health Plan 2004 - 2013

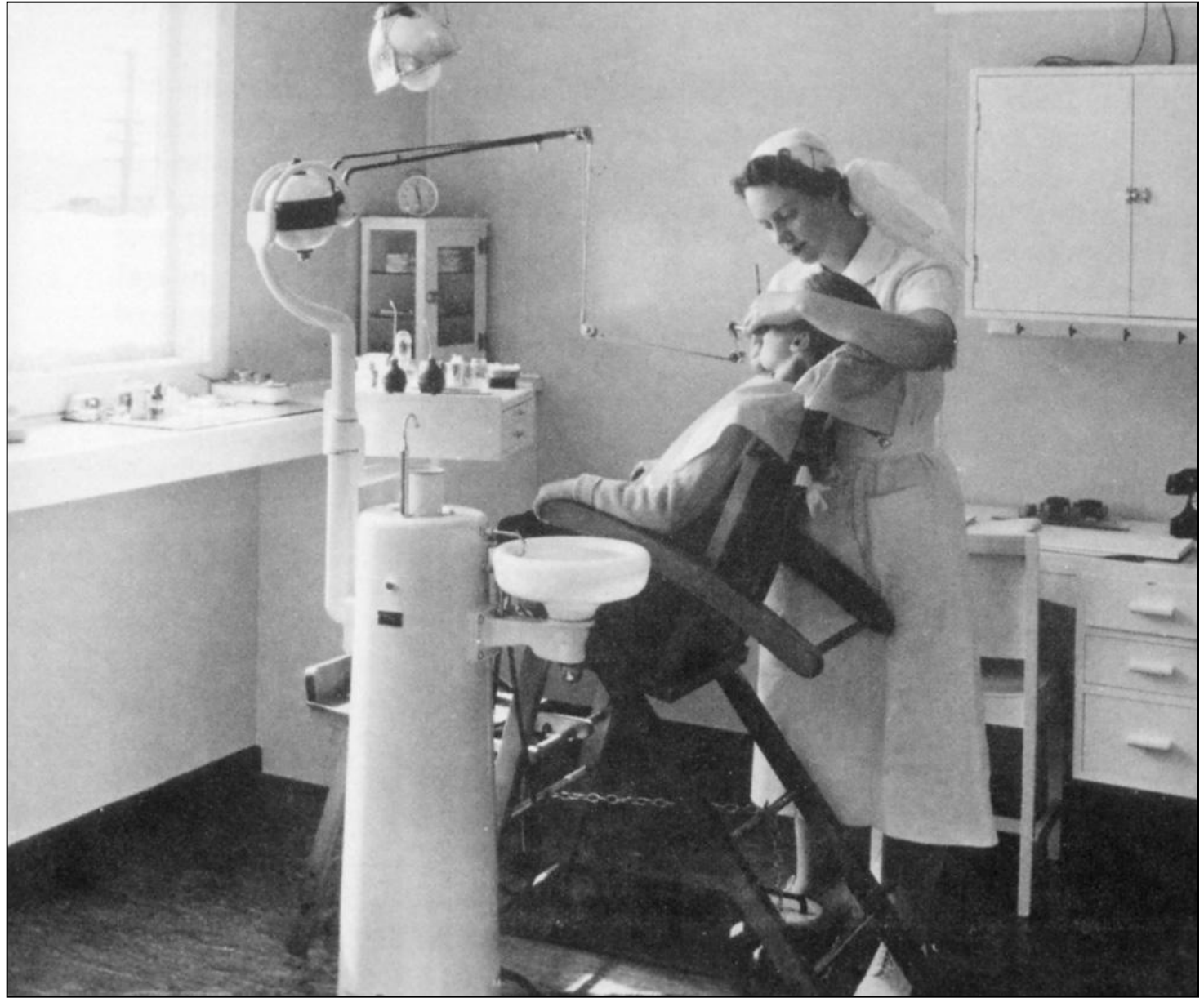
Prepared by the National Advisory
Committee on Oral Health
A Committee established by the
Australian Health Ministers' Conference

July 2007



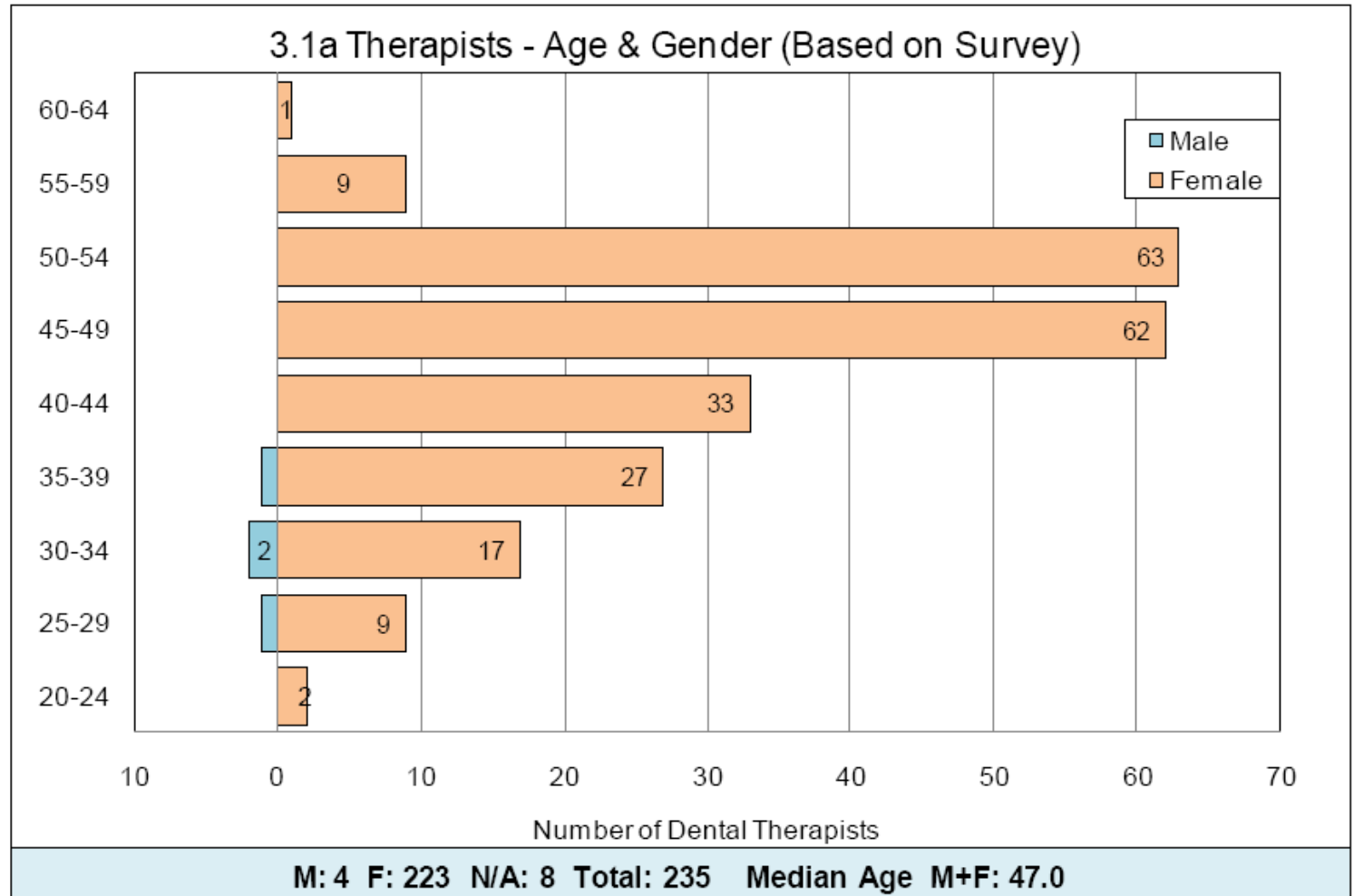
THE UNIVERSITY OF
MELBOURNE

Medicine, Dentistry
& Health Sciences



Profile of the Dental Auxiliary Workforce in NSW

An overview of information from the 2008 Labour Force Survey.



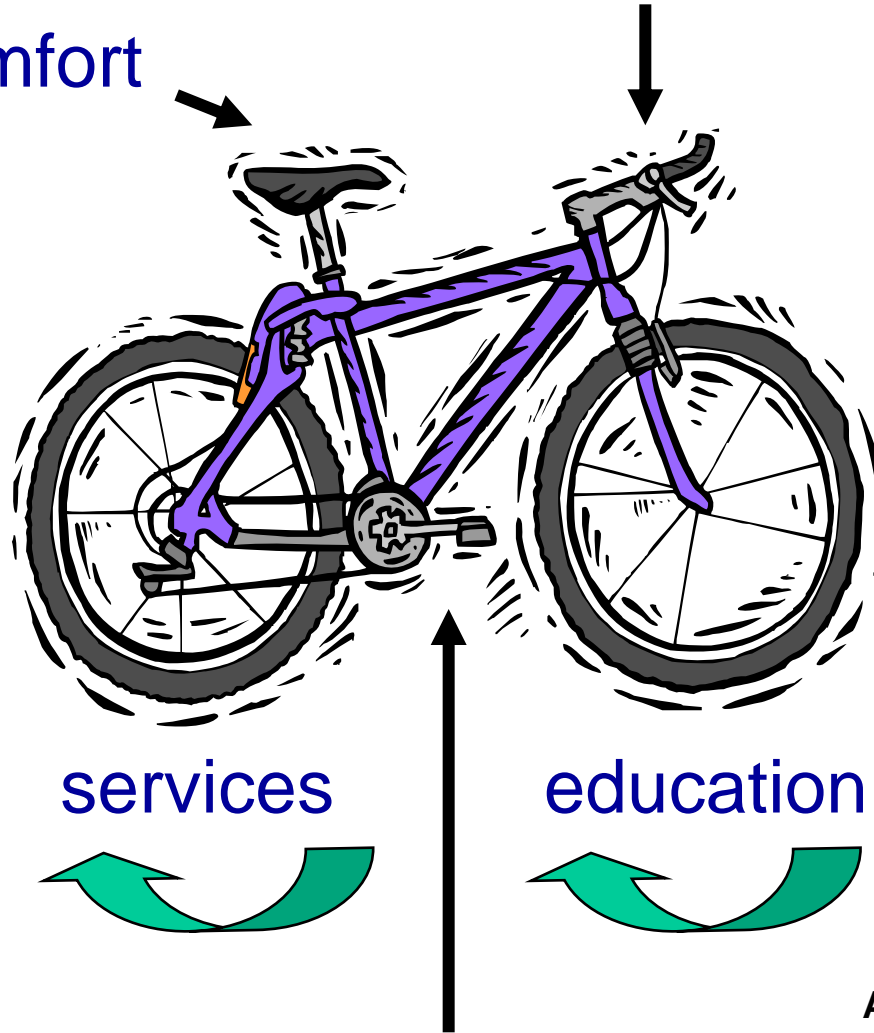


THE UNIVERSITY OF
MELBOURNE

The edu-service cycle

Policy
direction

comfort



services

education

Political resolve

After Wright FAC

Medicine, Dentistry
& Health Sciences



THE UNIVERSITY OF
MELBOURNE

Medicine, Dentistry
& Health Sciences

Reform will not occur:

- Because of increased number of small scale unaffordable but profitable dental practices
- Unless both the private and the public sectors are used to advantage to the community
- If there is a mismatch between education and community needs
- Without increased government commitment to dental education and oral health services management



THE UNIVERSITY OF
MELBOURNE

Future oral health care

will require

- embracing alternative approaches to the delivery of oral care services
- acknowledging educational outcomes
- increased utilisation and acceptance of the collective team skills

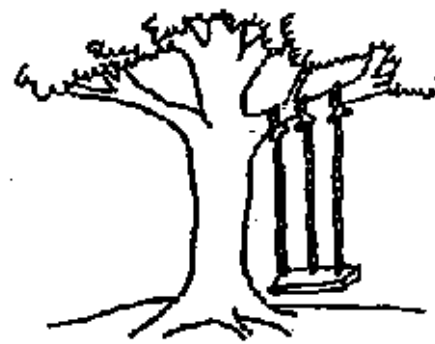


THE UNIVERSITY OF
MELBOURNE

Medicine, Dentistry
& Health Sciences



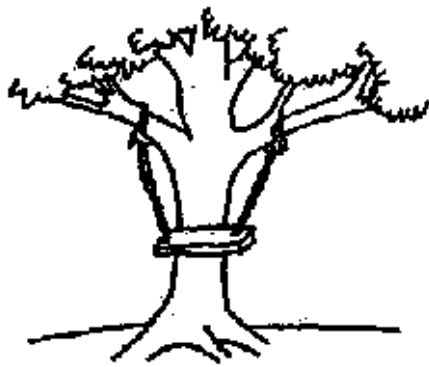
As proposed by the project sponsor.



As specified in the project request.



As designed by the senior analyst.



As produced by the programmers.



As installed at the user's site.



THE UNIVERSITY OF

MELBOURNE



dental health
services victoria
oral health for better health



THE UNIVERSITY OF
MELBOURNE

Medicine, Dentistry
& Health Sciences

off the mark.com

by Mark Parisi





THE UNIVERSITY OF
MELBOURNE

Labor would restart dental scheme with \$270m

September 18, 2007

Federal Labor would re-establish the commonwealth dental scheme with a \$270 million injection if elected to government, Leader Kevin said today.

The plan would provide for one million consultations.



THE UNIVERSITY OF
MELBOURNE

Labor promises \$300m for dental treatment

Tue Sep 18, 2007

Federal Labor has promised almost \$300 million to help more Australians access dental treatment if the party is elected.

Labor health spokeswoman Nicola Roxon says a Federal Labor Government would fund up to a million extra dental consultations over three years.



THE UNIVERSITY OF
MELBOURNE

PM slams Labor's dental plan

Tue Sep 18, 2007

Mr Howard says the Coalition has put nearly \$400 million into its dental program.

....angrily rejected Labor's assertion that his Government is doing little to improve dental health care.

Mr Howard has criticised Labor for voting against a national dental plan put forward by the Government. He says the Coalition has put nearly \$400 million into its program which he says Labor will abolish.