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# Dartboards, Wheels & Silos Underpinning Patient Care

**Professor Cliff Hughes AO**

**In the Spotlight, Patient Centred Care  
Change Champions  
2 September 2010**

# What do.....

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## Pin Wheels...

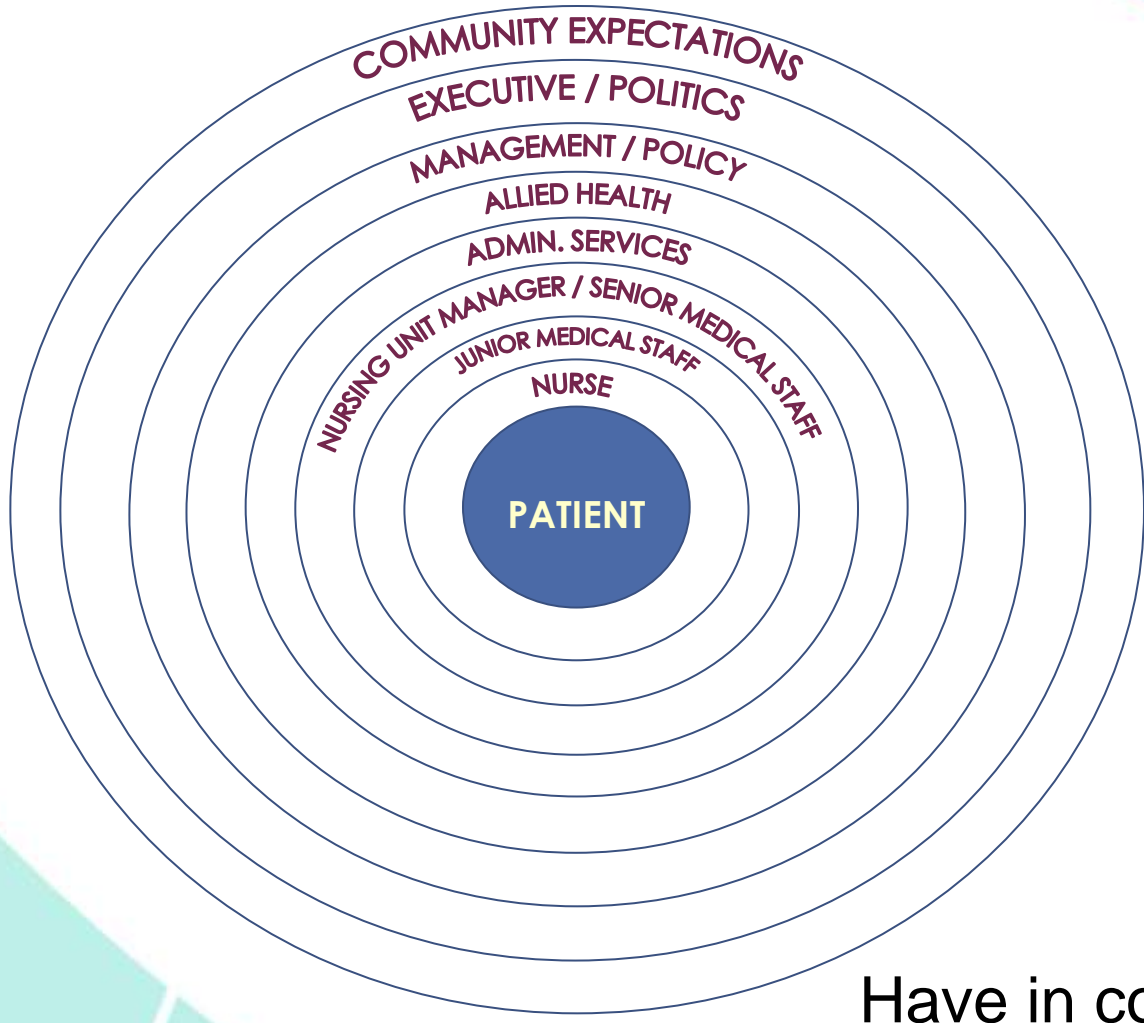
**Dartboards.....**



# and Patient Centered Care.....



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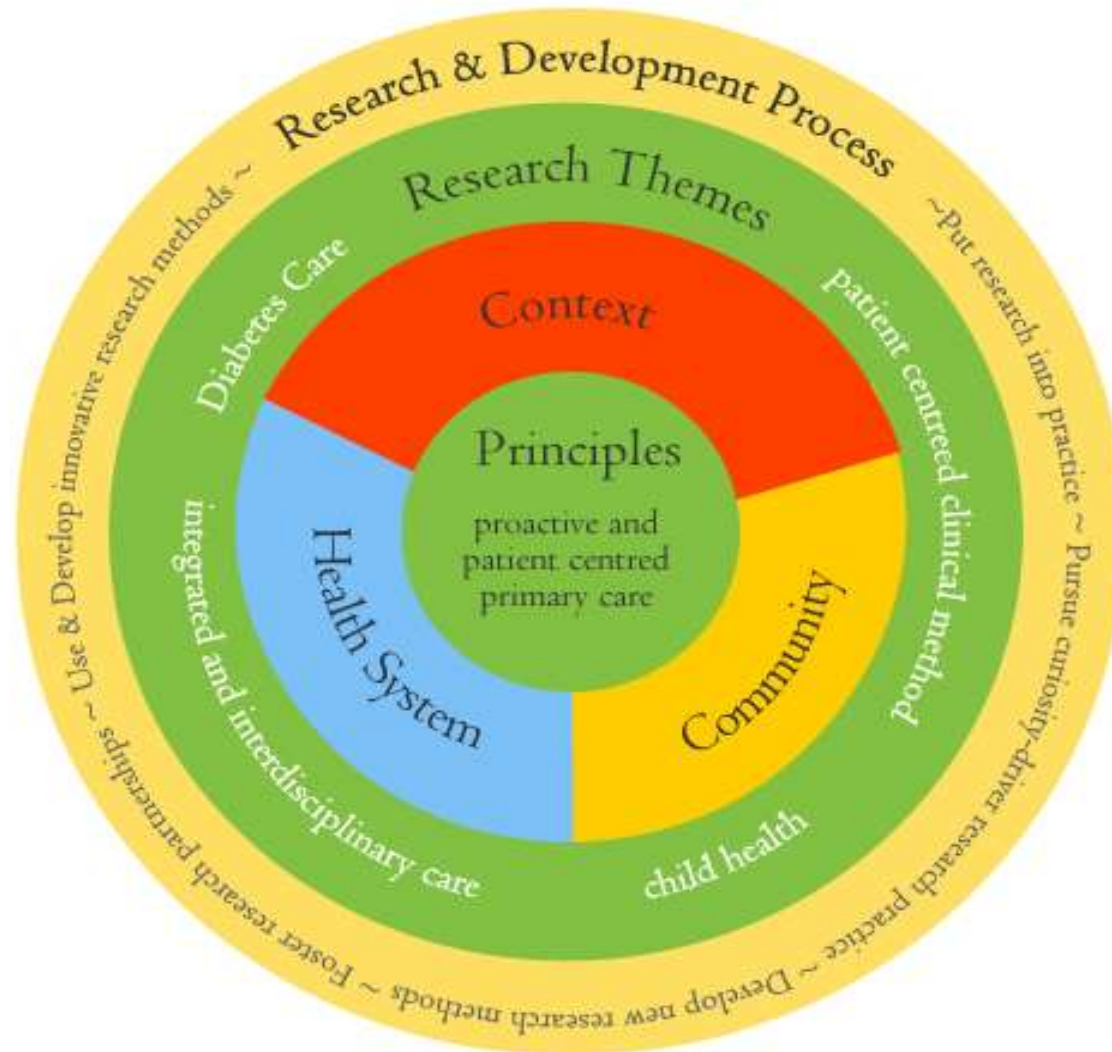


Have in common?

# Patient Centered.....



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# Patient Centered.....

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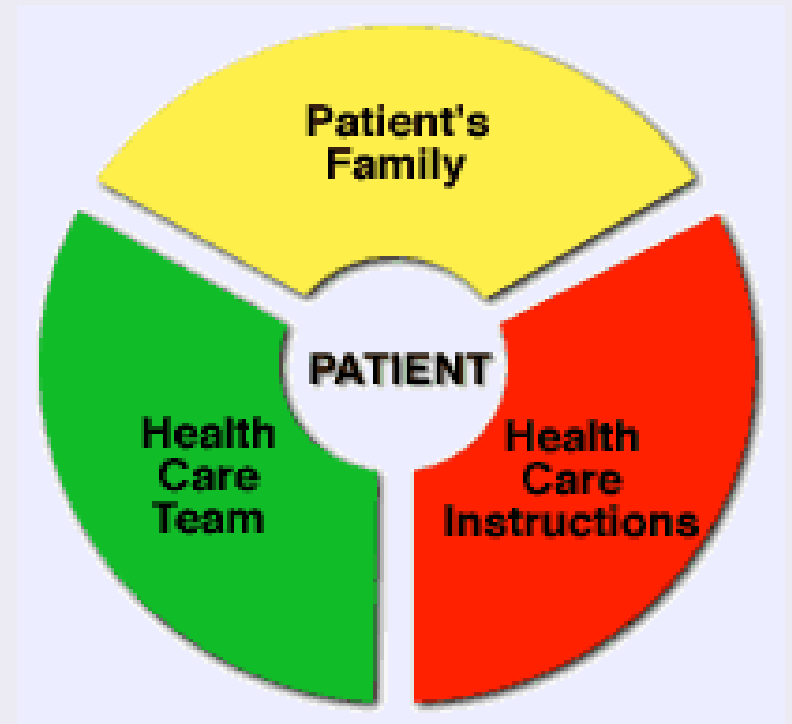


# Patient Centered.....

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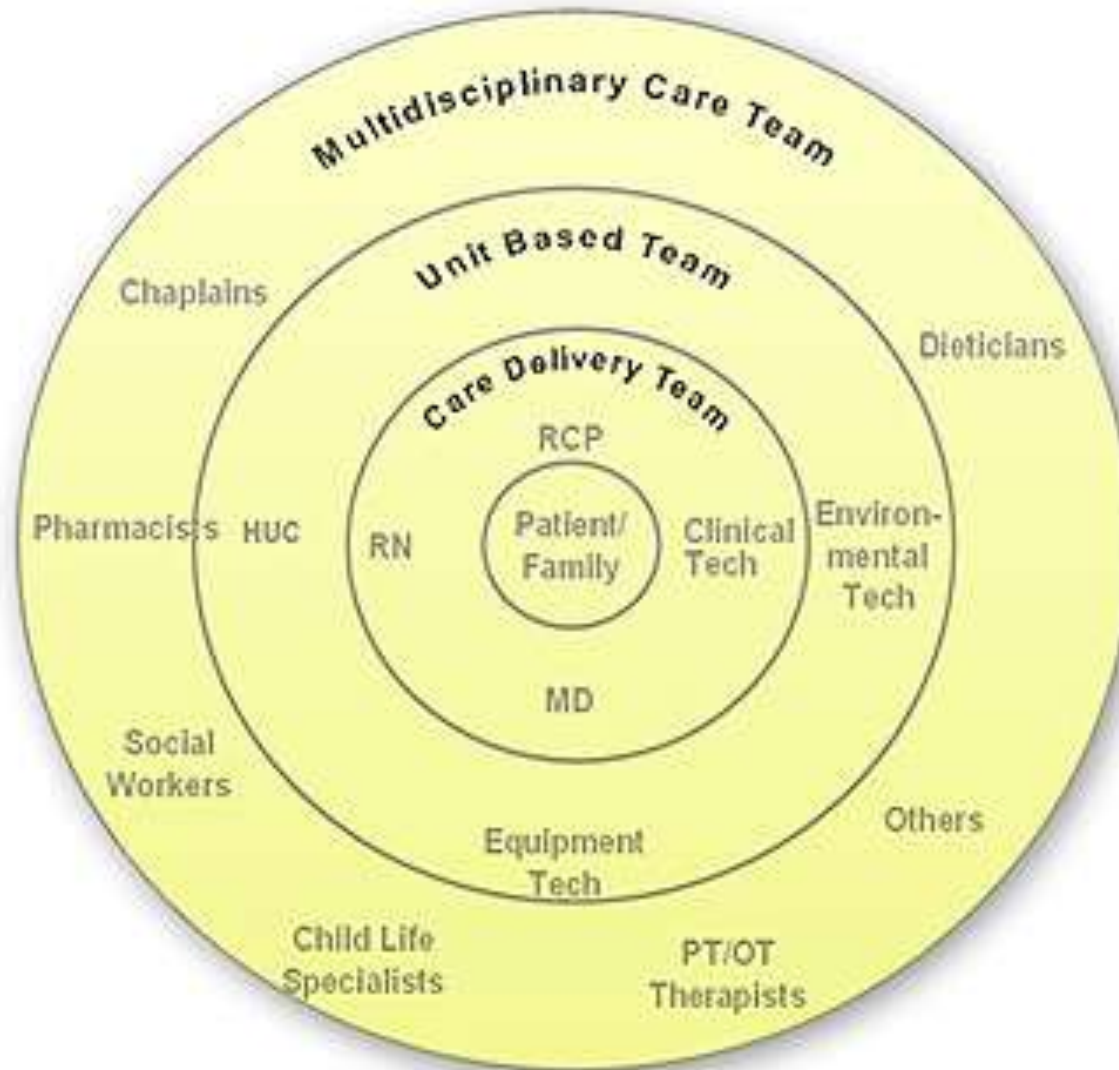
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# Patient Centered.....



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# Tilting at the system!



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# Tilting at the system!



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The sails occupy an identifiable proportion of the circle!

# Tilting at the system!



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The sails occupy an identifiable proportion of the circle!  
That percentage does not change despite the speed!

# Tilting at the system!



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The sails occupy an identifiable proportion of the circle!  
That percentage does not change despite the speed!  
We have to jab faster if we are to hit the target!

# The Four(?) Pillars

Clinical Excellence Commission

Greater Metropolitan Clinical Task force

Institute of Clinical Education and Training

Bureau of Health Information

?Department of Health

? Area Health Services

- Quality and reports

- Guidelines

- Junior Staff

- Data Reporting

- Regulation

- Implementation



# Silos



Purpose built

Storage

Secure

Dangerous

Unique



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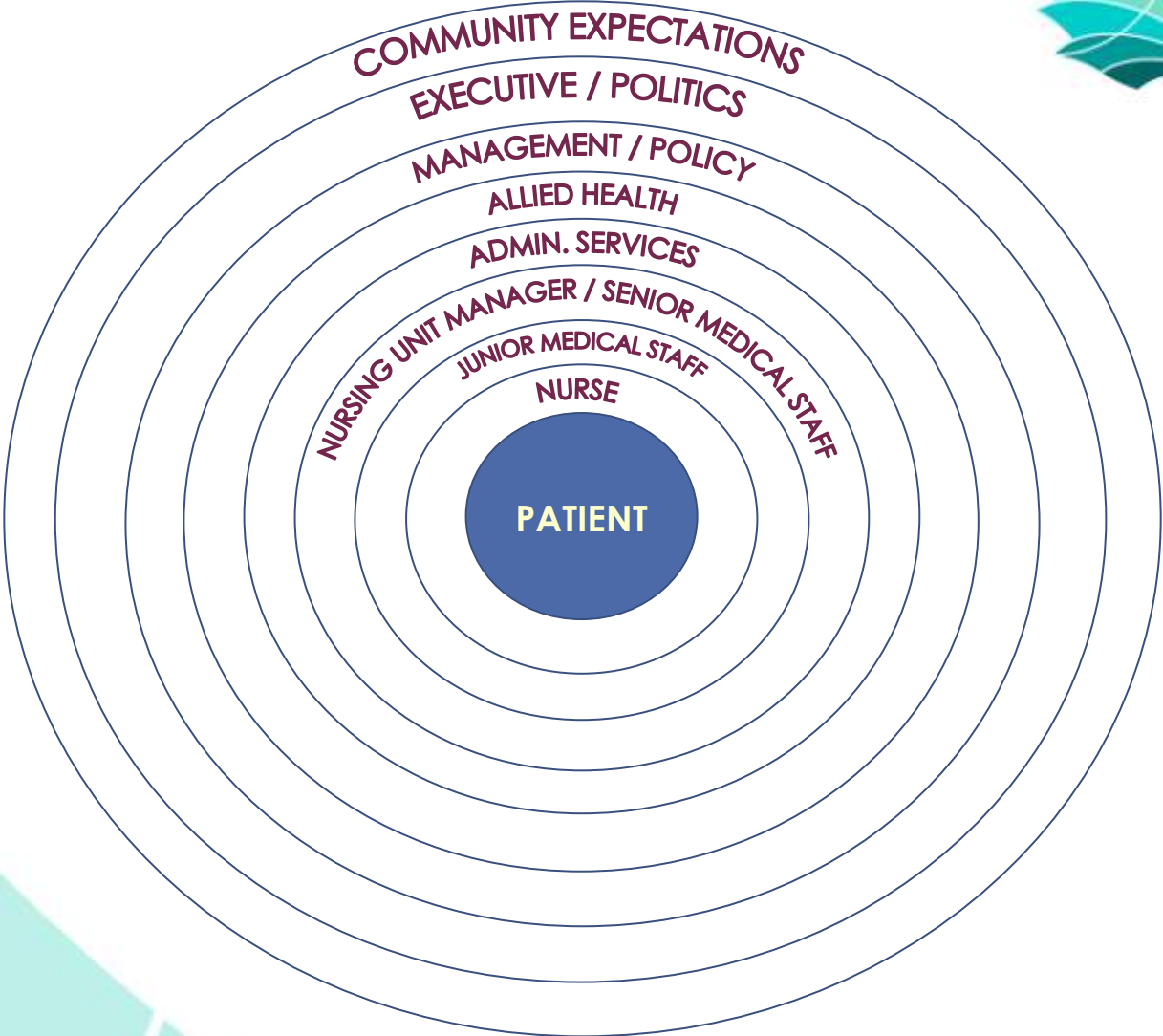
## CEC Mission:

To build **confidence** in health care in NSW by making it **demonstrably better** and **safer** for **patients** and a more **rewarding** workplace

# Patient Centred Care?



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# The Machinery of Health



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Complex  
Multifaceted  
Dynamic  
Inter-related  
Integrity



# The Machinery of Health



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Circle of influence  
Well centred  
Common directions  
Inter related



# Will move with the Times!



Old principles

Still function

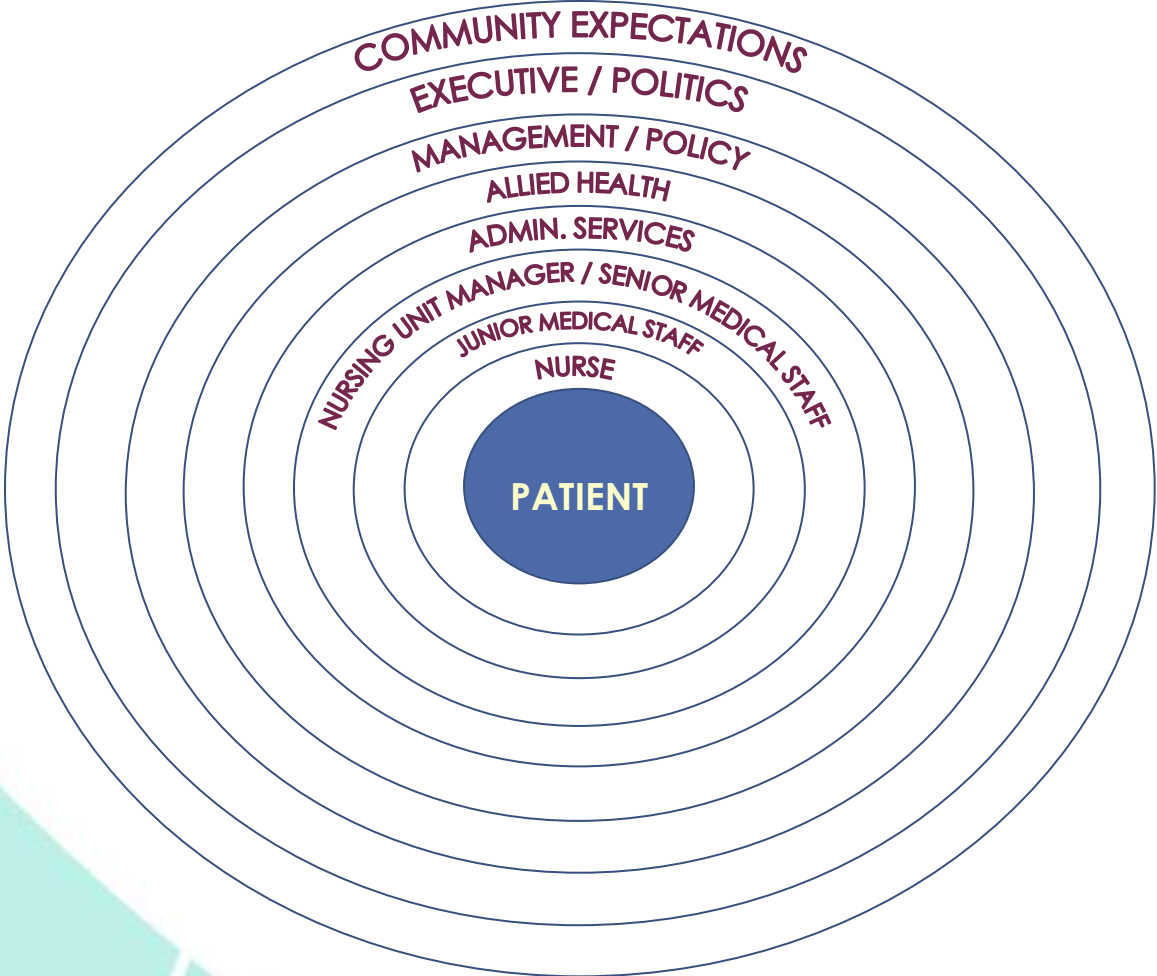
New Technologies

Same purpose

# Patient Centred Care?



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# Patient Based Care



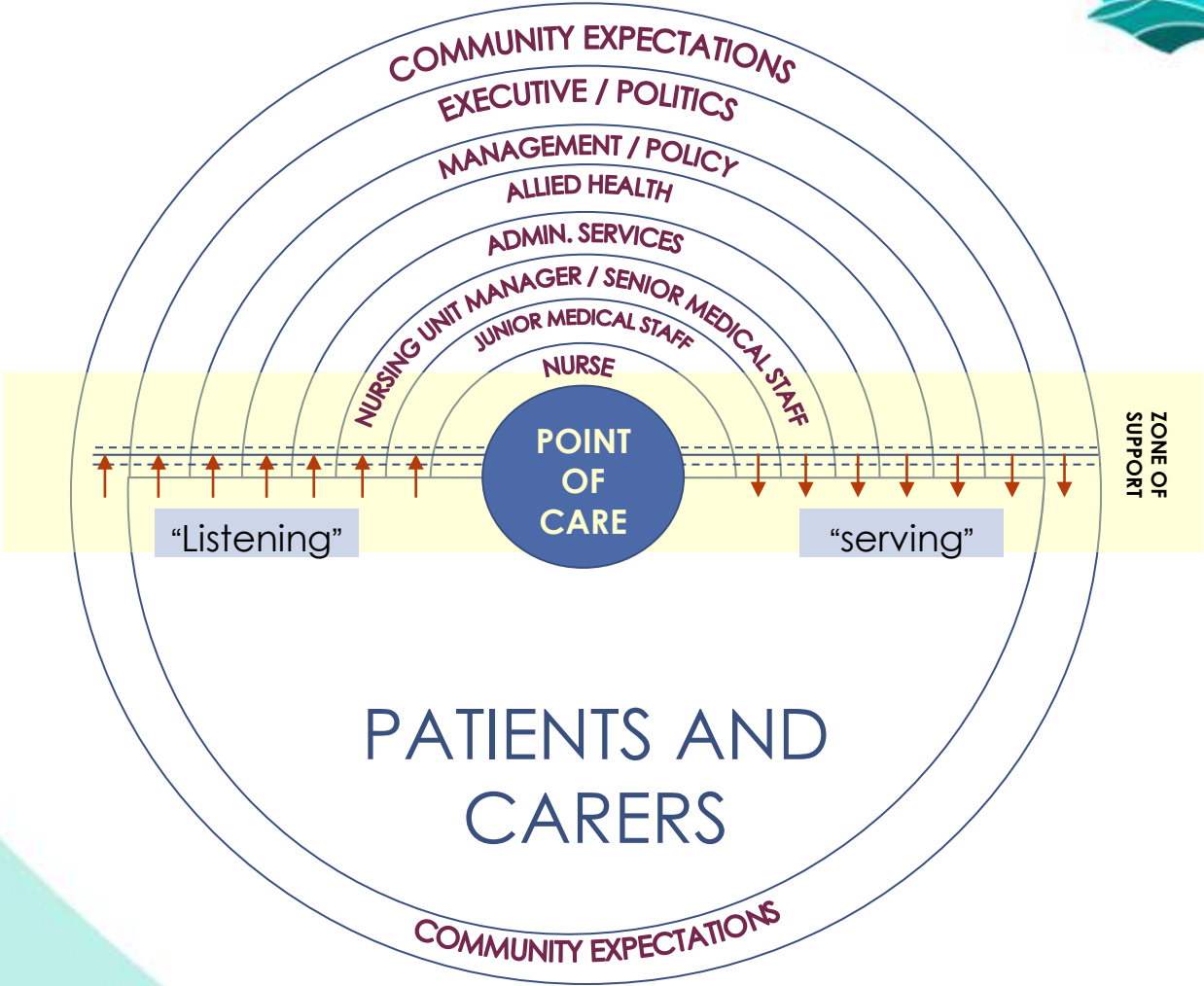
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# Patient Based Care



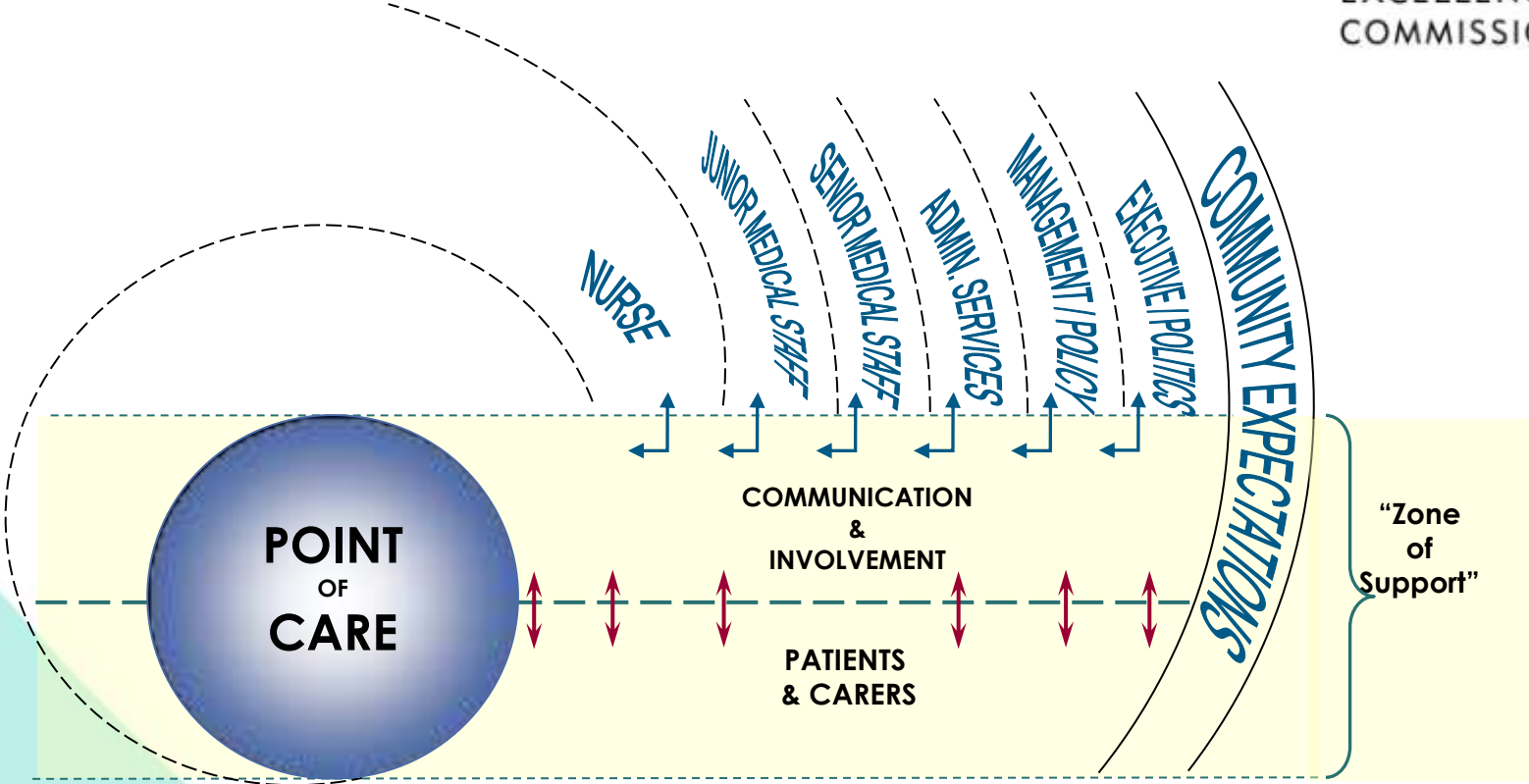
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# Patient Based Care



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# Where can you find us?



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