



“We are all in this together”

A no blame approach to nurse medication error reporting

- Lina Wilson
- Penie Skondreas



Our role at St Vincent's





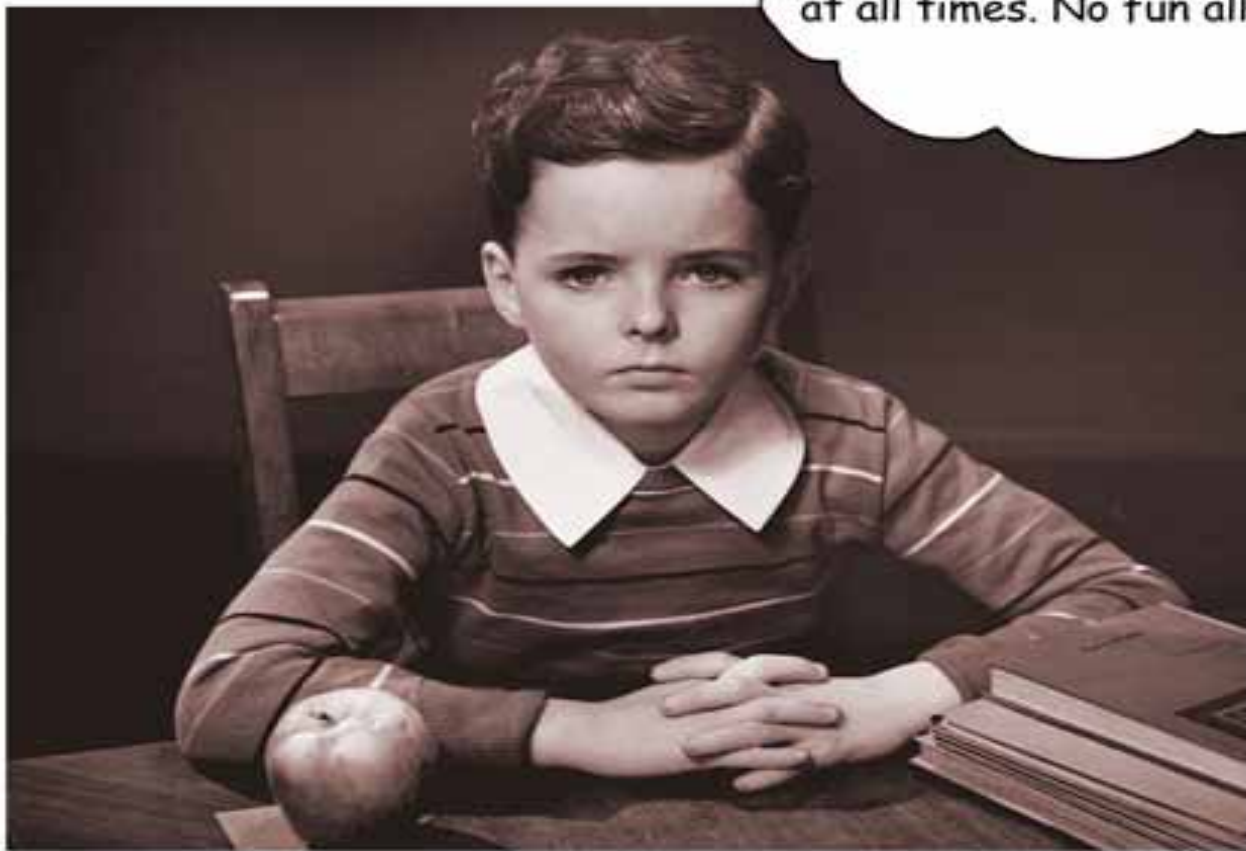
riskman

Enabling Risk Management





Everyone knows learning must be serious and difficult and you must remain seated at all times. No fun allowed.



Did our strategy work?

- We think so.
- Reporting of errors continues so we have not eliminated the problem, but have put systems in place to address the issues and support staff once an error has been made.



Date of audit	26/06/07	25/07/07	26/08/07	30.01.08
Type of medication administration error: nursing				
blank entry	11	11	10	10
no signature but tick only	2*	0	0	0
unable to identify the problem	0	1*	0	0
Nurse Initiated inappropriate documentation	0	0	0	0
missed dose, especial Clozapine	0	0	0	0
inappropriate administration: no Dr sig., no date, no frequency	0	3**	0	0
late depot administration	0	0	0	0
Total Number of Medication Administration Errors	13 (0.59)	15 (0.68)	18 (0.56)	10 (0.5)
Results of Audit on Doctor Medication Errors				
Type of medication administration error:				
no max dose / frequency / indication for PRN	16	5	9	35
use of trade name instead of generic name	12	14	14	12
inappropriate cancellation of order-no signature/date	25	2	8*	22
no doctor surname	0	0	3**	0
no doctor signature on refused or omitted drugs	0	0	0	4
no doctor signature	4**	3***	10+***	0
Incorrect prescription e.g. dose, frequency	0	0	0	0
Total Number of Medication Administration Errors	57 (2.59)	24 (1.09)	44 (2.44)	73 (3.65)

Date of audit	26/06/07	25/07/07	26/08/07	31/01/08
Type of medication administration error:				
blank entry	4	12	13	4
no signature but tick only	0	0	0	0
unable to identify the problem	0	0	0	0
Nurse Initiated inappropriate documentation	0	0	0	0
missed dose, especially Clozapine	0	1	0	0
inappropriate administration: no Dr sig., no date, no frequency	0		3	0
late depot administration	0	0	0	0
Total Number of Medication Administration Errors	4 (0.23)	13 (0.59)	16 (0.76)	4(0.18)
Results of Audit on Doctor Medication Errors				
Type of medication administration error:				
no max dose / frequency / indication for PRN	10	10	14	14
use of trade name instead of generic name	22	13	11	9
inappropriate cancellation of order-no signature/date	6	14	23*	5
no doctor surname	1*	2*	6**	1
no doctor signature on refused or omitted drugs	0	0	0	1
no doctor signature	0	0	0	0
Incorrect prescription e.g. dose, frequency	0	0	0	0
Total Number of Medication Administration Errors	39 (1.9)	39 (1.77)	54 (2.57)	30(1.3)



Questions