

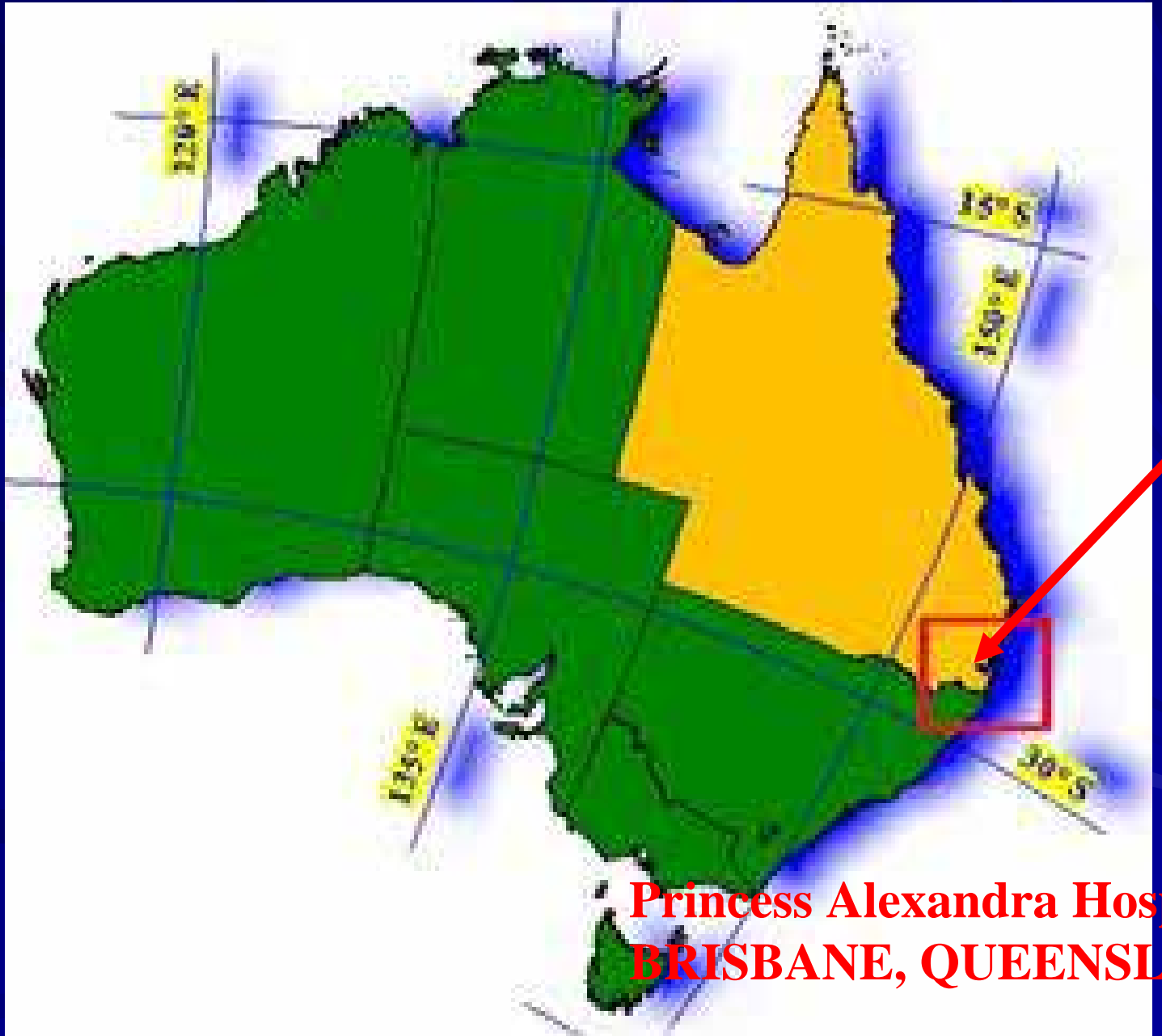


Princess Alexandra Hospital

Jeanne Fremont
NUM

Specialty outpatients services

Location



**Princess Alexandra Hospital
BRISBANE, QUEENSLAND**





Specialty Outpatients Services

Eye clinic
Eye casualty
General Outpatients
Discharge and Transit Lounge

Magnet Hospitals



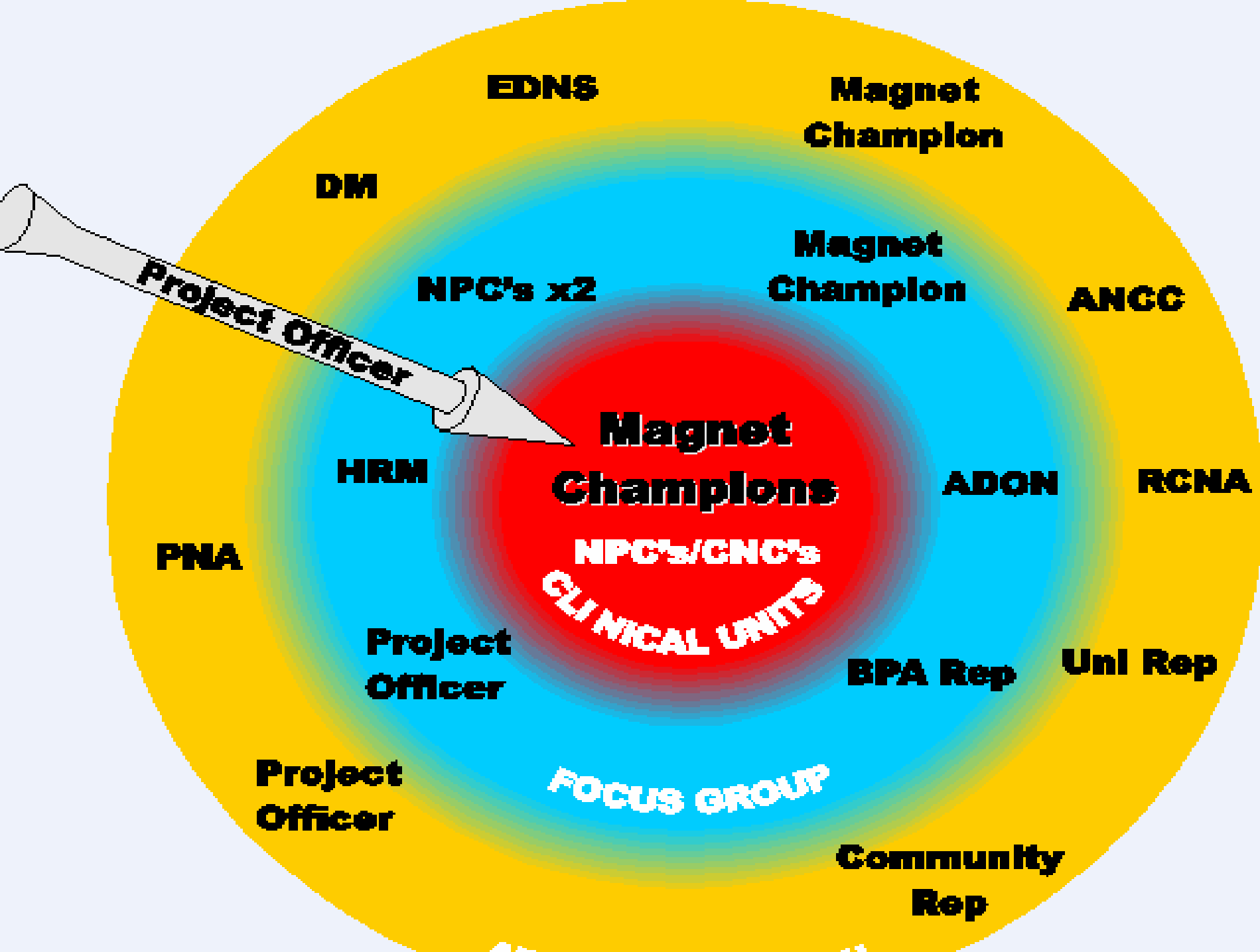
Improving the Delivery of Service for Outpatients



MAGNET GOALS

- Promoting quality in a setting that supports Professional practice
- Identifying excellence in the delivery of Nursing Service to patients
- Disseminating “Best Practice” in Nursing service







“We must value Nurses in
Nursing.
Good leadership does this
and THAT is Magnet”

Joy Vickerstaff
EDNS PAH 2003



09/25/2007

The Eye Clinic

- Meetings
- Complaints
- Conferences
- Self rostering
- Saturdays
- Case manager
- The future? Nurse lead clinic?



Trish- our "eye" case manager



Eyes- The TEAM!



Specialties catered for include but are not exclusive to...

- Vascular
- HPB
- Immunology
- Neurology
- Rheumatology
- Allergy
- Colorectal
- Upper GI
- Gen Med [all 5!]
- Breast
- Neurosurgery
- Pain



OPD C at work!



Clinic expansion

- 50 clinics per week in 2005
- 58 clinics per week in 2006
- 72 clinics per week in 2007





BINGO!

SPECIALIST OUTPATIENTS

ROOM NO. CLINIC

- 27 ATKINSON
- 28 WEINMAN
- 24 MARTIN
- 20 MAU

MR. PLEASANT

PINA ROSE

- 666
- PUBLIC TOILETS
- DISABLED TOILET

BRUCE CAMPBELL



Discharge and Transit Lounge



Front Entrance – Transit Lounge



09/25/2007

The control centre- otherwise known as the bed management team





The L.I.F.T. Team



The real reason I work!

