

Health Policy: Driving a better client journey



Outline of presentation

NOISE TO SIGNAL
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- Victoria's health independence programs
- Policy direction
- Program guidelines
- Model of care
- Next steps



Now, on this slide, may I direct your attention to the flashy animation and cool transition effects... because I worked really, really hard on them.



Policy direction

- Continuum of care from hospital stay
- Prevent or substitute hospital presentation
- Integrated care
- Person-centred
- Care close to home



Integrated guidelines

Enable better client journey across the care continuum.

Patient flow unhampered by program boundaries.

Right care, right place, right time.



We will improve a client's journey by:

- simplifying the service system
- producing efficiencies
- minimising duplication
- improving equity
- enhancing co-ordination
- reducing fragmentation
- encouraging flexibility



Model of care in action



Next steps



- Data collection & reporting
- Supporting guidelines implementation
- Sub-acute planning framework
- Review of models of care
 - Elective orthopaedic surgery pathways



