

Queensland Health  
**People  
and  
Culture**

# **QH Safety Management System its**

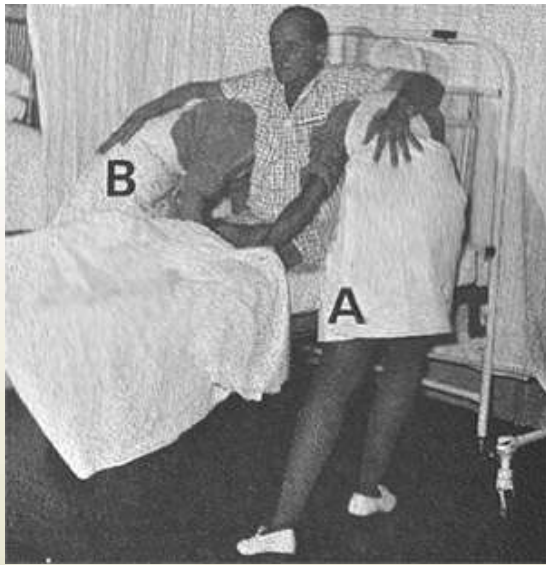
# **Development & Implementation**

***Ian Bynon***

# QUEENSLAND HEALTH

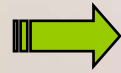
- **24/7 OPERATION**
- **80,000+ Group Certificates**
- **Every Industry except mining**
- **\$9.552 billion (\$26.1M / day)**
- **Delivered 43,136 babies**
- **Almost 1,000,000 admissions to acute public hospitals**





Queensland Health  
**People  
and Culture**

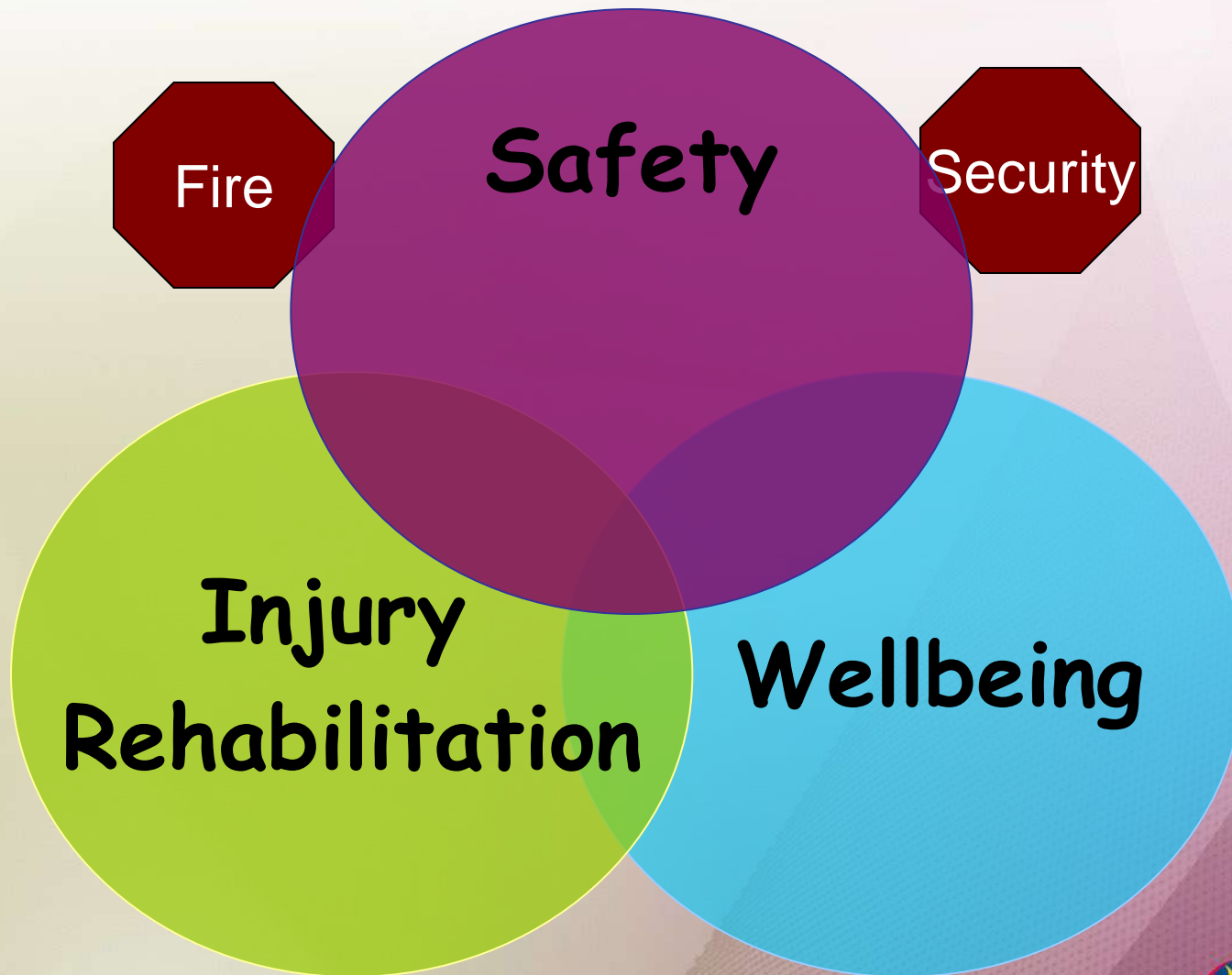




# OHS...What will you do?



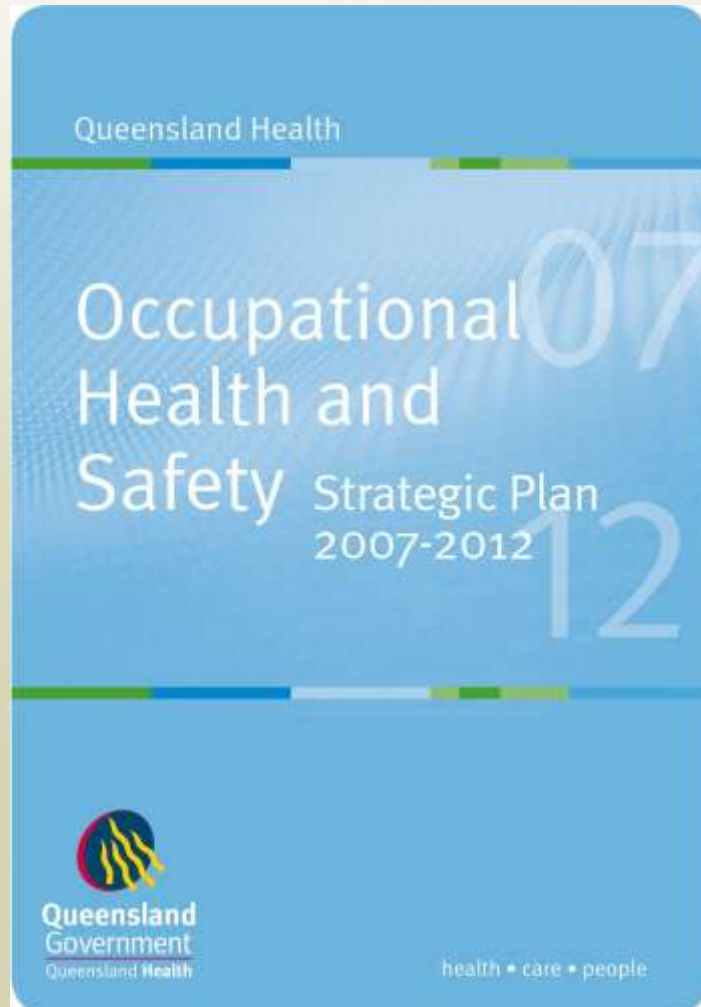
# What is OHS...



# ENVIRONMENT

- **Employer with the protection of the Crown**
- **Rising Psychological claim numbers**
- **National OHS targets**

# OHS Strategic Plan 2007-2012



- Priority risk areas
  - Healthcare ergonomics
    - Manual handling
    - Patient handling
  - Occupational violence
  - Chemical Management
  - Rehabilitation
  - Stress
- Safety Management System
  - Standardisation
  - Targets

Develop, implement and continuously improve an integrated Safety Management System (ISMS)

Develop OHS  
SMS

- OHS SMS developed and implemented
- 2009-2012 Service Level Agreements with HSD → Action Plan for implementation

Reliable &  
consistent  
info

- Enterprise systems for:
  - Incident Management (IMS.net)
  - Chemical Management (ChemAlert)
- Data validation and process improvement strategies

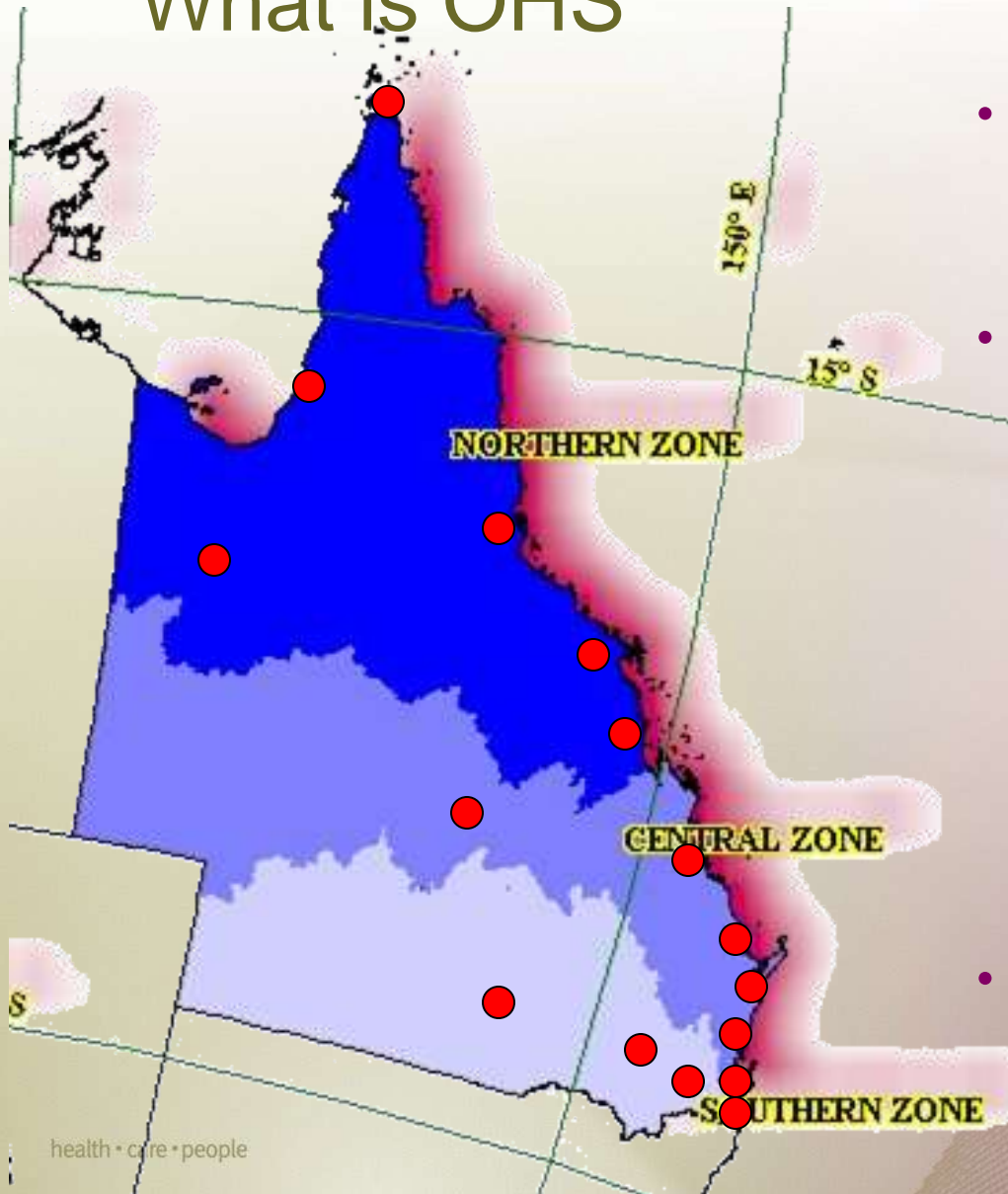
# UNDERTAKING

# November 2008

# The Impact...Organisational Regulatory Enforcement **Enforceable Undertaking**

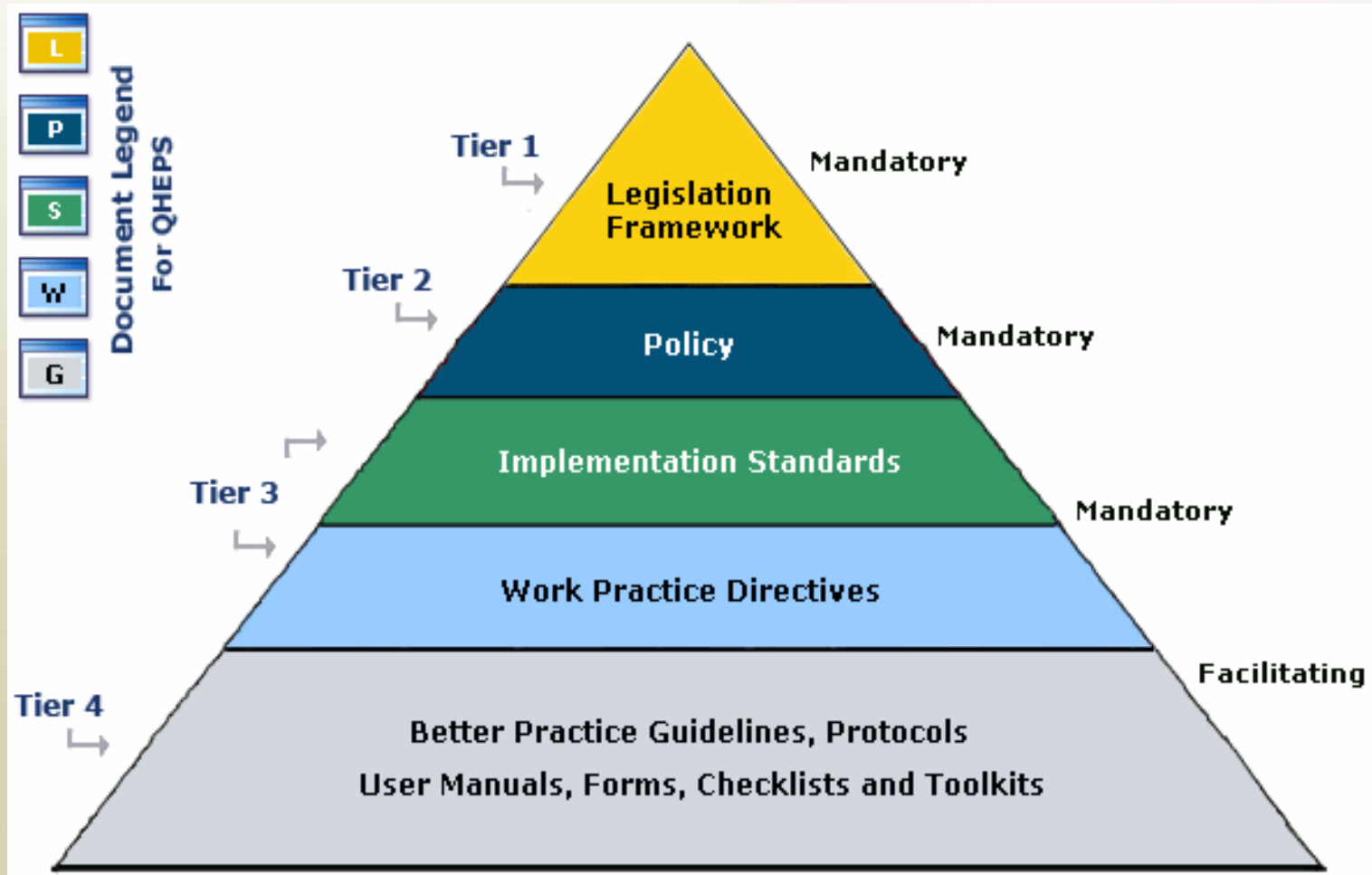
- **Highest penalty for Government Departments**
- **Director-General to Director-General**
- **Strictly enforced with annual compliance audits until 2012**
- **Implement:**
  - **Safety Management System (within 12 months)**
  - **Safety and security initiatives across QH**

# What is OHS

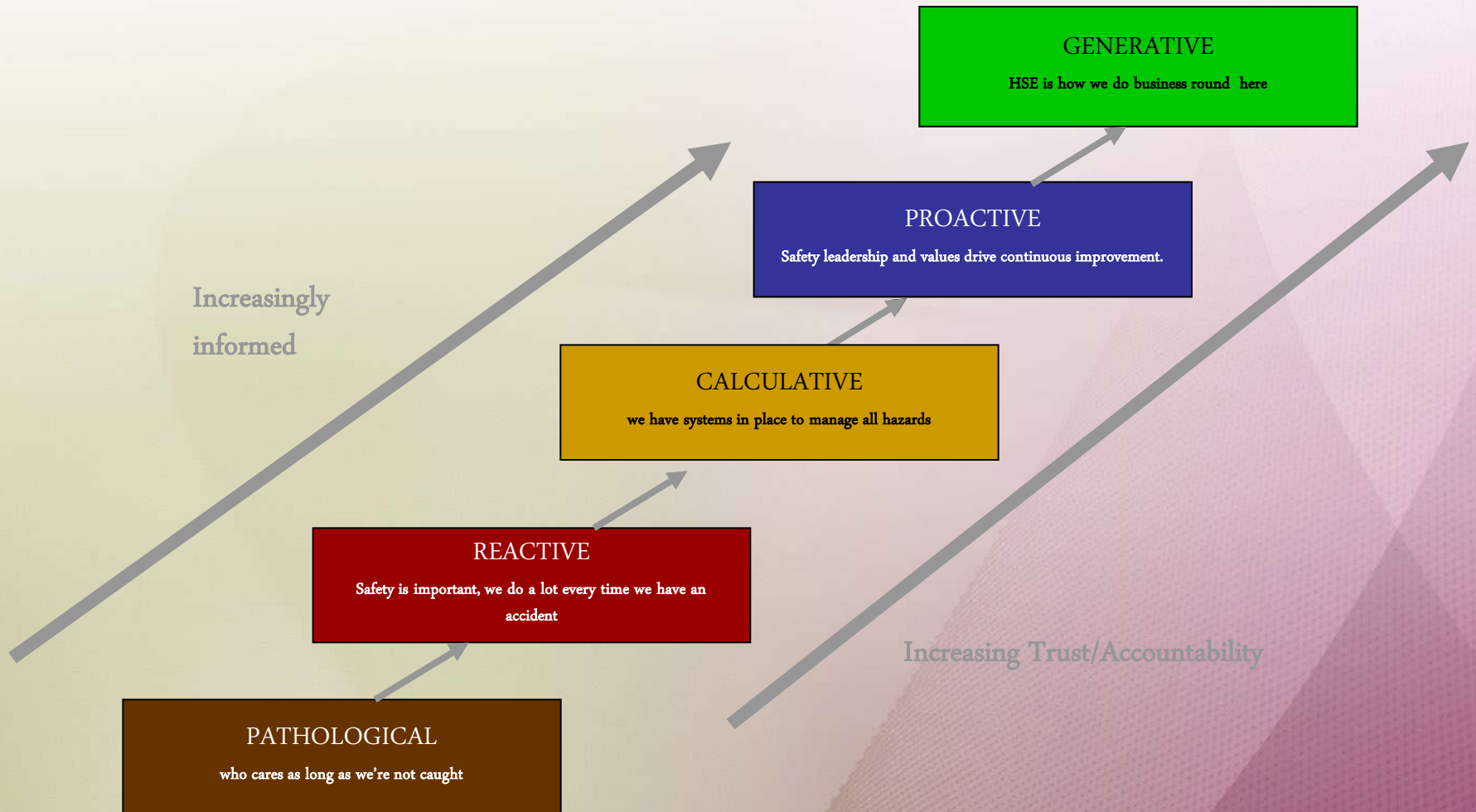


- **Corporate OHS**
  - Occupational Health & Workplace Safety Unit
- **Statewide Teams**
  - Healthcare Ergonomics
  - Occupational Violence
  - HAZMAT
  - Fire
  - Security
  - Electrical
  - Injury/Disease Management
  - Employee Assistance
- **District OHS Units**

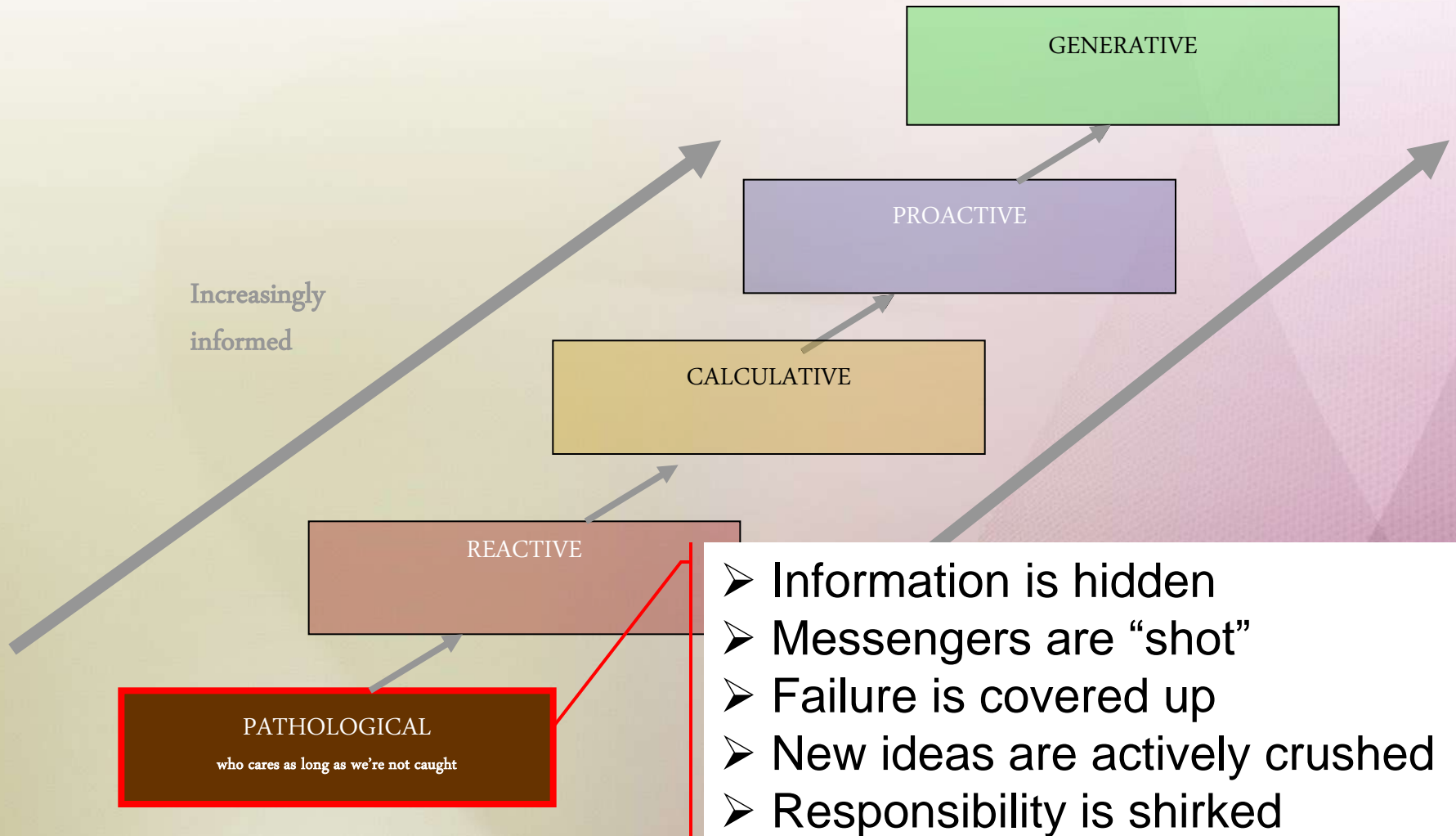
# OHS Framework



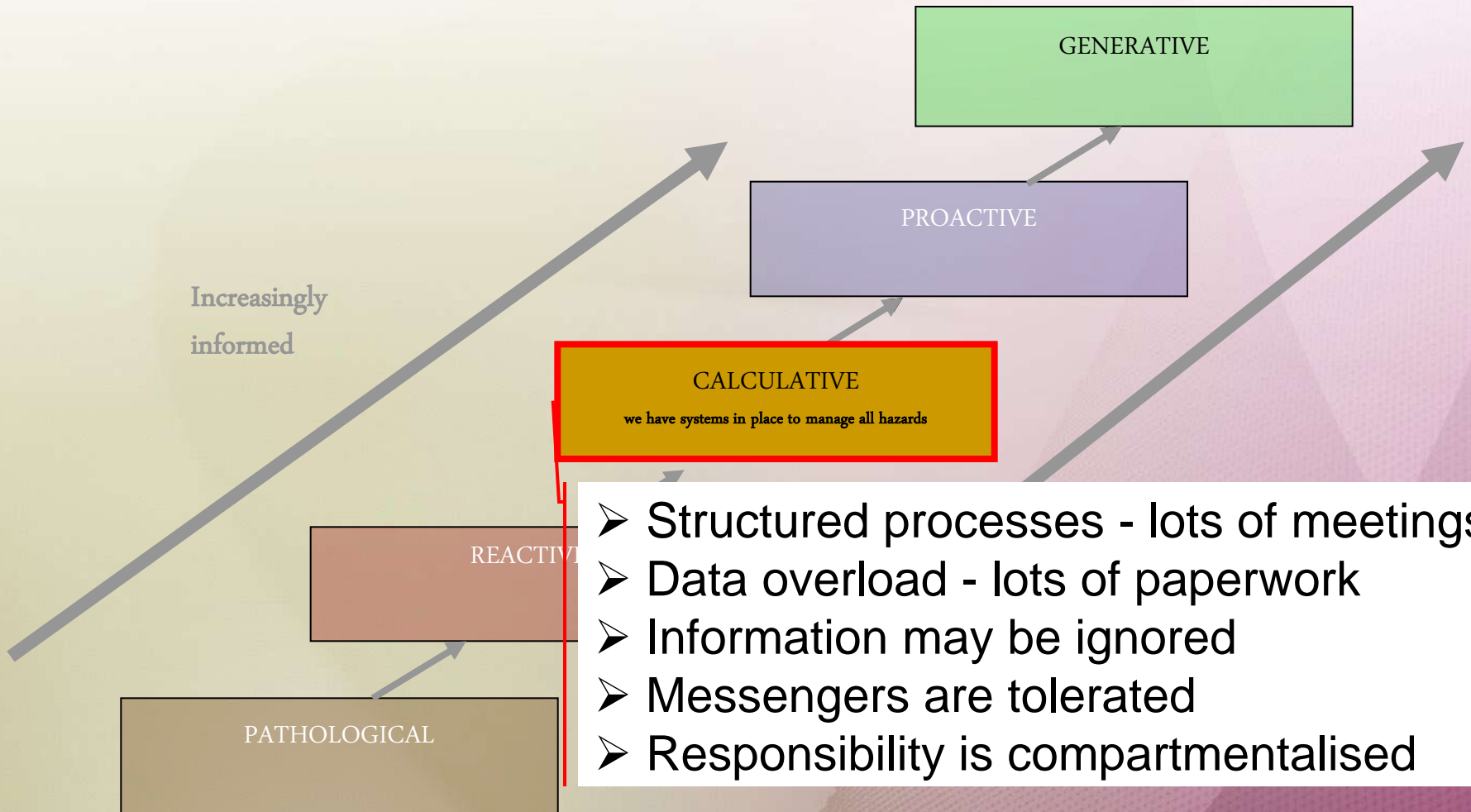
# Safety Culture Ladder



# Safety Culture Ladder

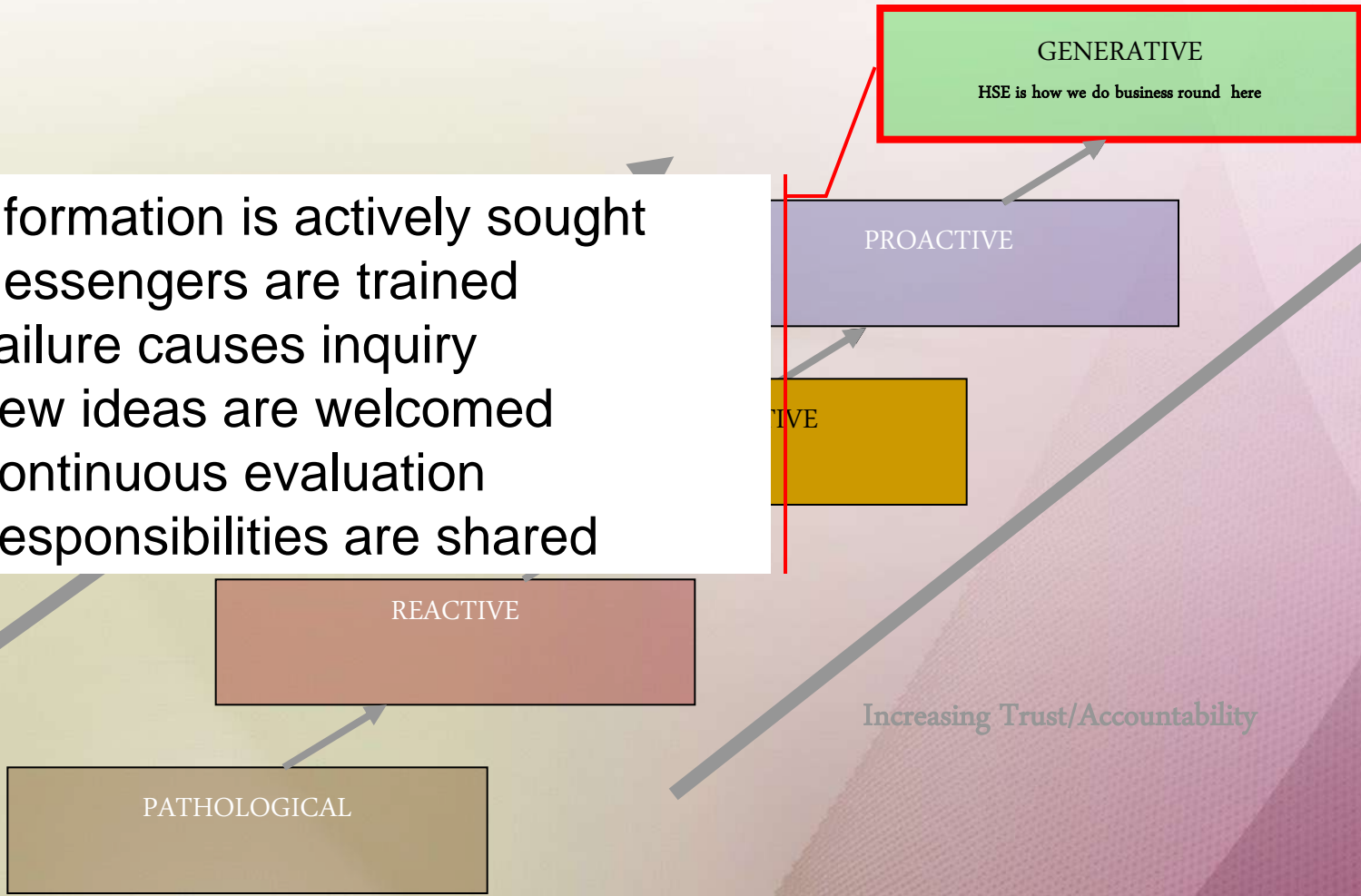


# Safety Culture Ladder

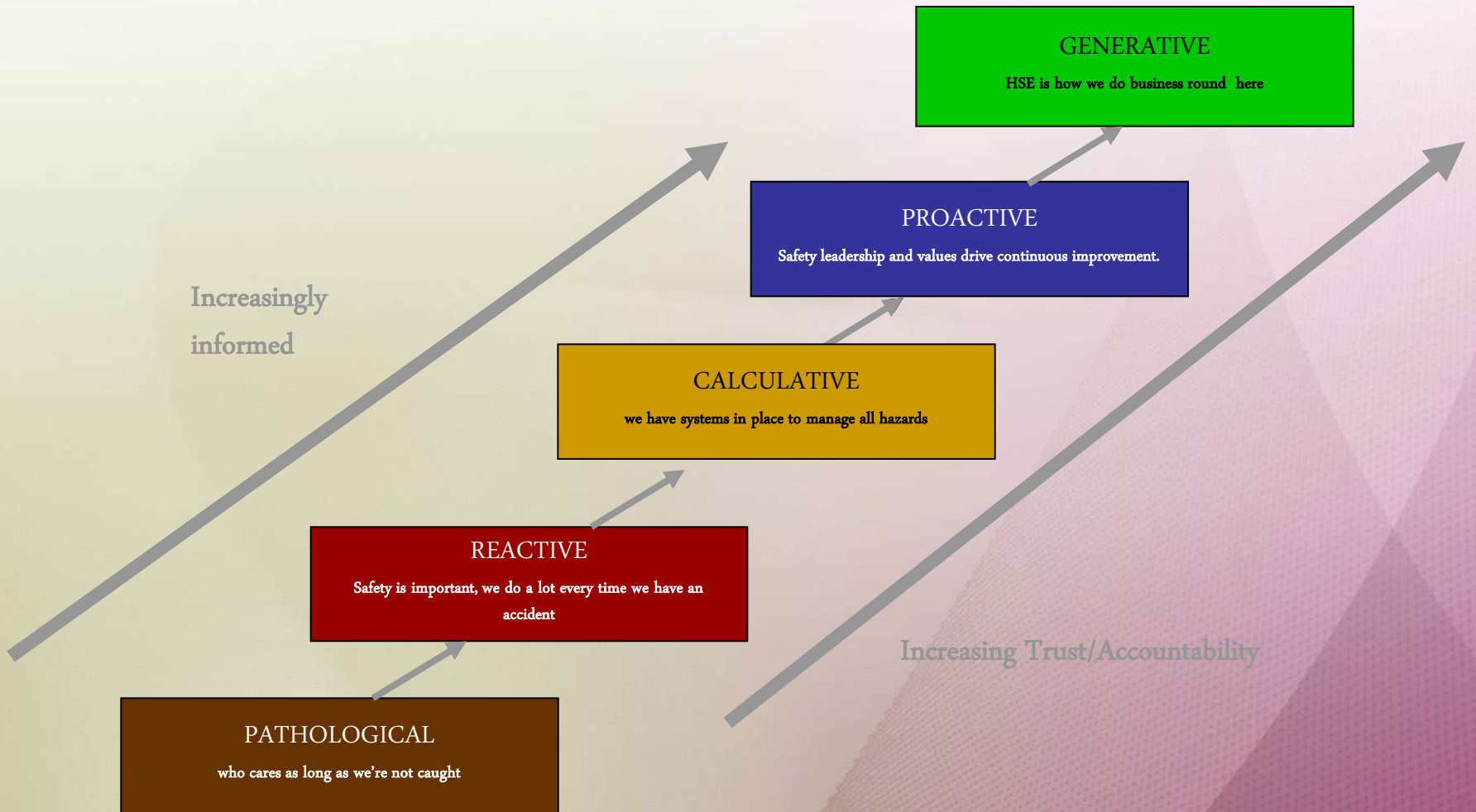


# Safety Culture Ladder

- Information is actively sought
- Messengers are trained
- Failure causes inquiry
- New ideas are welcomed
- Continuous evaluation
- Responsibilities are shared



# Safety Culture Ladder – Where is your District at?



# Workplace Health and Safety Checklist Tool

## **The WHS Checklist Tool and supporting processes performs four functions:**

- **Assesses the work area for known risk corrective actions;**
- **Educates the manager/supervisor about the known risks and current corrective actions;**
- **Seeks out risks/hazards that have not previously been identified, and**
- **Advocates the standardisation of the assessment process to reduce unnecessary training and ensures every workplace has an annual assessment**

# Safer & Healthier Workplaces

2005  
2010



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## Safety and Wellbeing

## People and Culture Strategic Services

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