

The Five P Principle

Prior Preparation Prevents Poor Performance

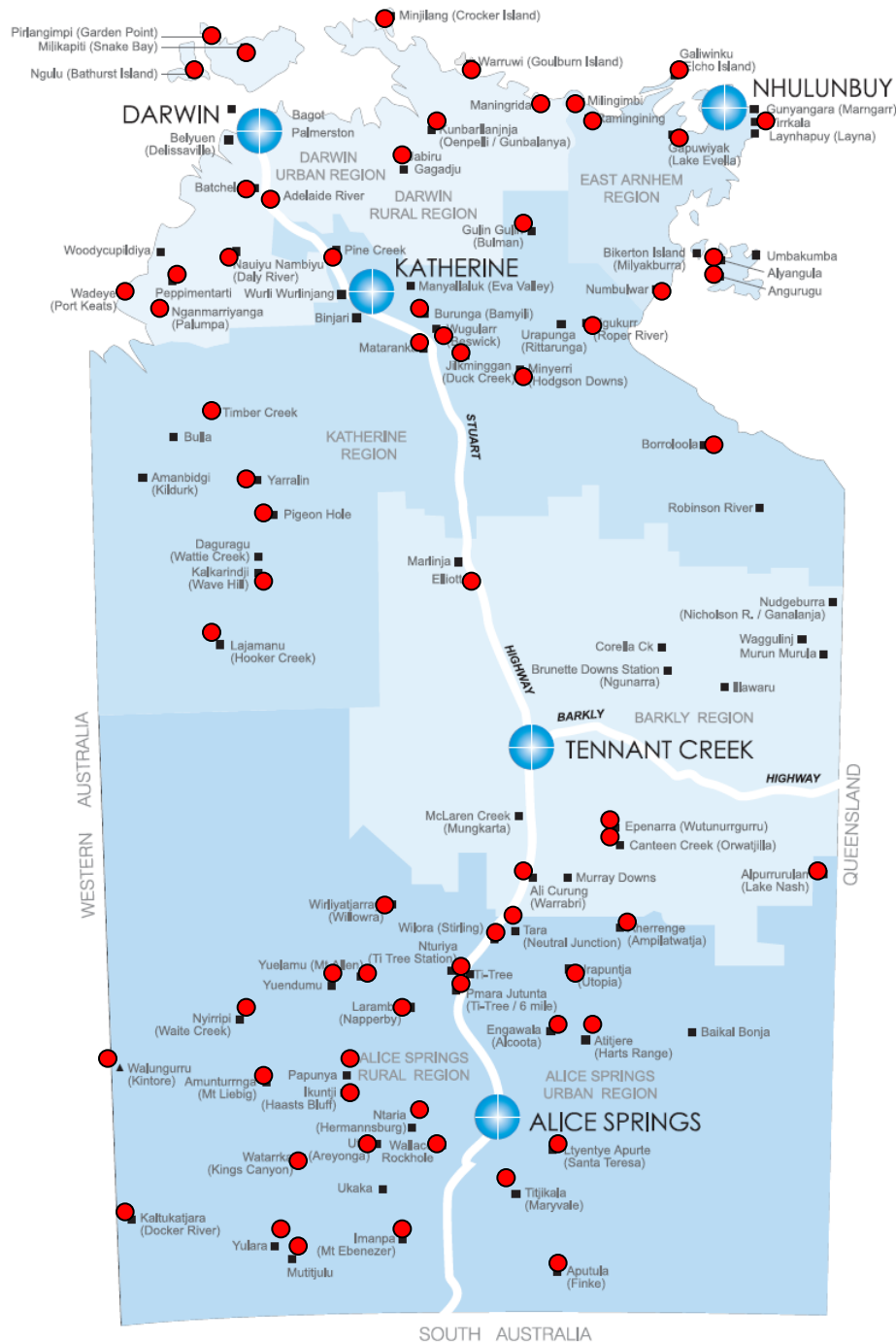
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The Five P Principle

- Preparation and
- Partnerships
- Power
- Productive
- Performance

- Context
- Northern Territory Emergency Response
- Effective and Developing Partnerships
- Speed bumps and Potholes
- Lessons in the Reform context



- Northern Territory Emergency response
- Australian Government Intervention
- Little Children are Sacred

- Phase 1 – Child Health Checks
 - Australian Government / Australian Defence Force
 - Medical / nursing staff
 - High rates of oral disease
- Phase 2 – Clinical follow-up (Helping Hands)
 - NT Government / ACCHOs
- Phase 3 – More follow-up (Closing the Gap - NPA)
 - NT Government / ACCHOs.

Phase 2 – Partnerships

- Facilities
 - Beg, Borrow, Build



Phase 2 – Partnerships

○ Facilities

- Beg, Borrow, Build



Phase 2 – Partnerships

- Staffing
 - Beg, Borrow, Bribe



Phase 3 – Ongoing follow-up

- Increased focus on partnerships with other providers.

- DHF therapist seconded
- Shared dentist position
- DHF –
 - Supplies and equipment procurement
 - IT and client records
 - Clinical governance and referral pathways
- Laynhapuy –
 - Salary
 - Dental Assistant
 - Accommodation and travel
 - Community liaison.

Katherine region

- Department of Health and Families
- Sunrise Health Service
- Charles Perkins Foundation.

Katherine region

- Department of Health and Families
 - Equipment and supplies
 - Clinical governance
 - Orientation
 - Information technology
- Sunrise Health Service
 - Local accommodation and travel
 - Client coordination
 - Community liaison
- Charles Perkins Foundation
 - Staff
 - Philanthropic support
- Program Coordinator.

Speed Bumps and Potholes

- Service management experience
 - Staffing
 - Equipment
 - Supplies.
- Governance
 - Legalities
 - Incident analysis
 - Referral pathways
 - Infection control.
- Community engagement
 - Communication
 - Cultural Awareness
 - Environmental Awareness.

Keys to success

- Case manage staff
- Case manage processes
- Case manage clients
- Logistical control
- Military exercise
- Word-of-mouth recruitment
- Adequate resources
- Learn from mistakes
- Utilise existing strengths

Strengths

- NT Govt
 - Equipment
 - Orientation
 - Governance
 - Existing services
- ACCHO
 - Community liaison
 - Local integration
- RAHC
 - Recruitment logistics

