



Clinical Practice
Improvement Centre

Primary and Secondary Care Interface Project (PSCIP) Incorporating the Map of Medicine

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PSCIP Background

- **The Primary Secondary Care Interface Project (PSCIP) aims to support several of the key recommendations articulated in the Queensland Health report into specialist outpatient services conducted in June 2007.**
- **The Specialist Outpatient Review Committee identified that the current communication processes and systems did not support the timely transfer of clinical and general information between Queensland hospitals, GP's and other health service providers, compromising continuity of patient care.**

Key recommendations of the Specialist Outpatient Review

- **Develop standards and protocols for clinical information requirements (referral) aimed at improving the triage process in specialist outpatient clinics (e.g. ensuring appropriate diagnostic tests prior to outpatient appointments).**
- **Investigate and develop standardised electronic tools endorsed by Queensland Health for use by referring practitioners to improve referral processes to specialist outpatient services.**

Why has the Map been procured?

- Support knowledge based care and promote standardisation
- Incorporated into an overarching strategy to optimise the specialist outpatient referral process (in response to key recommendations of specialist outpatient review - 2007)
- Deliver the map of medicine into General Practice
- Available to QH via CKN
- Adaptive to local needs – Highly configurable

Desired Outcomes

- **Support evidence based care and promote standardisation**
- **Integrate tools with GP Clinical Systems**
- **Disseminate evidence based and locally informed referral criteria**
- **Referral directory and waitlist data**
- **Develop standardised referral templates**
- **eReferral where supported**
- **Support the delivery of timely and complete referral to QH Specialist Outpatients**

Deliverables

- **Impact the referral behaviors of Primary Care Providers**
- **Manage clinically appropriate patients in the community longer (premature or inappropriate referral)**
- **Support first time quality in SOPD – The first visit is clinical not administrative**
- **Support the transfer of clinically appropriate patients back to Primary Care**

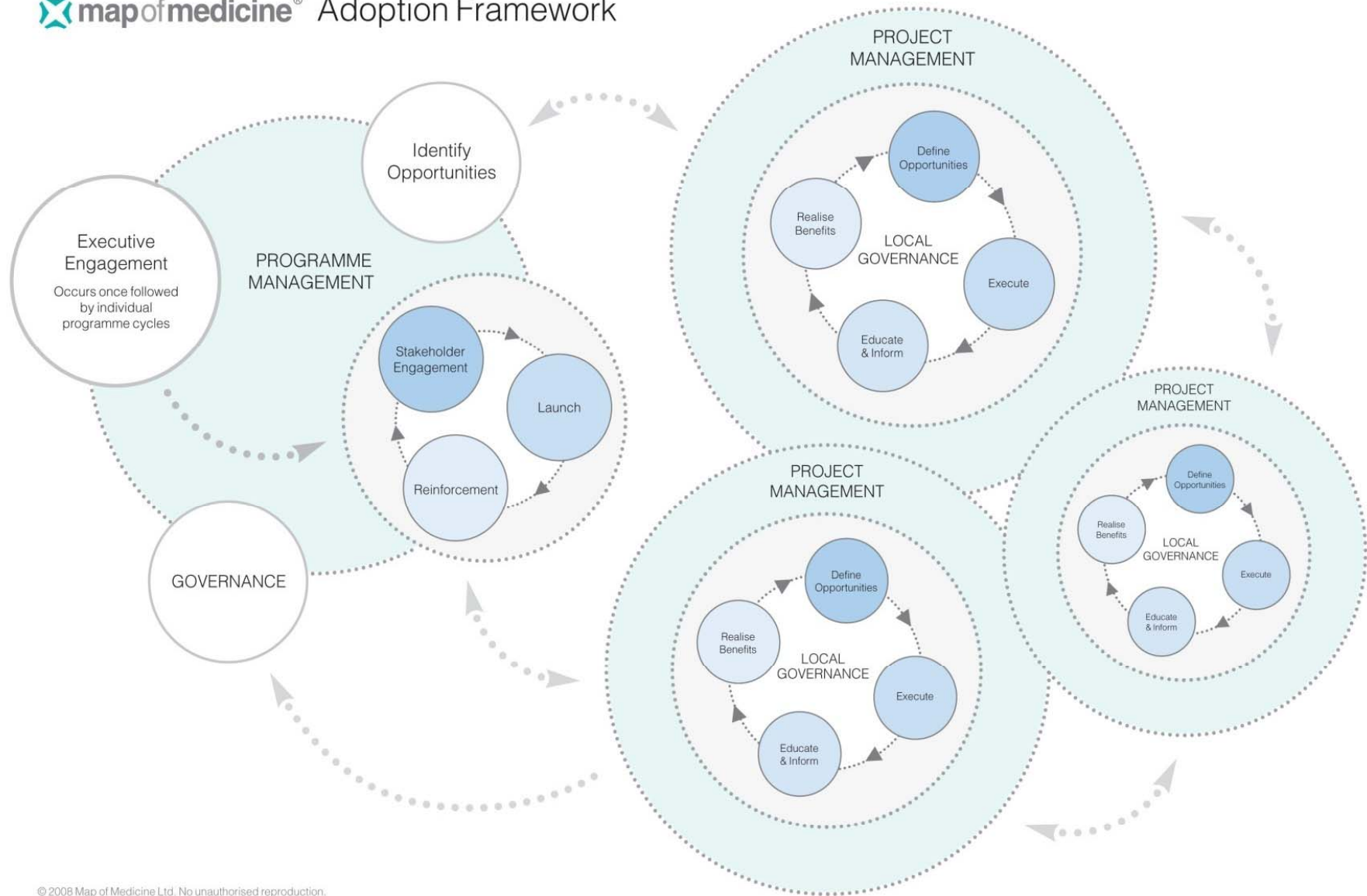
Project Status

- **Phased approach**
 - Engagement with early adopter sites – RBWH, PAH, GCH, (TTH, CBH) and geographically associated Divisions of General Practice
 - Identification of priority areas for clinical localisation of pathways – legislative, Ortho, ENT, Gastro, Urology
 - Clinical localisation State and Local Levels
 - Administrative localisation

Implementation Approach

- **Early Adopter programme**
- **Programme and Project Management approach**
- **Localisation**
 - **Clinical**
 - **Administrative**

mapofmedicine® Adoption Framework



Demonstration

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Integration

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PATHWAY RELATIONSHIPS

