



MASTER CLASS AGENDA

A New Direction for Change Management

- 9.30-9.45 Introductions aims for the day Philippa Robinson
- 9.45-10.45 **Session 1**
- Delivering large Scale Change in The NHS in England
- The history of 18 weeks & current health care challenges in England
- Group reflection and application to own challenges
- 10.45-11.15 **Tea and Networking**
- 11.15-12.30 **Session 2**
- Leading the Change Journey
- Leadership and change
 - Why change fails
 - **Kotter's large scale change theory and its application**
- Forming the guiding coalition -Stakeholder mapping exercise
- **Motivating and Empowering your team. Senger and Folkman's passion concepts**
- 12.30-13.30 **Lunch and Networking**
- 13.30-14.30 **Session 3**
- Creating an improvement culture
- 14.30-15.30 **Session 4**
- Dealing with resistance to change & managing conflict
- 15.30-16.00 **Reflections and close**

EVENT DATES:

01 March 2011 Brisbane, QLD
02 March 2011 Sydney, NSW
04 March 2011 Melbourne, VIC
08 March 2011 Hobart, TAS
10 March 2011 Adelaide, SA
11 March 2011 Perth, WA

FOR MORE INFORMATION CONTACT:

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