



Mental Health & **Medication Safety**

3-4 March 2011
Intercontinental Adelaide
(Between the Convention Centre & Casino)
North Tce Adelaide, SA
AUSTRALIA

PRELIMINARY PROGRAM



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Seminar Aims:

- To highlight strategic directions and health reform initiatives that focus on mental health and medication safety
- To showcase models of service delivery and/or care, and other innovations projects that have demonstrated improved medication safety in mental healthcare

Committee Members:

Chris Alderman: Director of Pharmacy, Repatriation General Hospital, SA
Dr Bradley Ng: Consultant Psychiatrist, Older Persons Mental Health, Robina Campus, Gold Coast Health Service District, QLD
Diane Reeves: Pharmacist, Northern Sydney Central Coast Area Health Service, NSW
Carole Ramsay: Pharmacist, The Queen Elizabeth Hospital, SA
Char Weeks: Chief Executive, Change Champions P/L

Change Champions P/L

Change Champions is an Australian change management company that delivers high quality seminars primarily in the health sector. The company is committed to facilitating networking, information exchange and encouraging innovation. Our focus is on maximising participation in these events by seeking only to recover costs and supporting some attendances. From 1 January 2011, Change Champions will become the Australasian lead for CHAIN the not for profit network of more than 9500 professionals in 40 countries who are committed to leading change in healthcare.

Further information:

Change Champions P/L
PO Box 668
The Junction NSW
Ph: +61 (2) 9692 0533
Fax: +61 (2) 9518 6898
Email: info@changechampions.com.au
Web: www.changechampions.com.au



Thursday 3 March 2011

Session 1 Aligning the System, Strategy and the Patient Experience

Chair: **To be Advised**

9.00- 9.05 **Welcome and Housekeeping**
Change Champions P/L

9.05- 9.45 **Opening Address**
Consumer Focussed Prescribing
Dr Margaret Honeyman
Chief Psychiatrist
Director Mental Health Policy, Mental Health Unit
SA Health

Keir Saltmarsh
Consumer Advocate
VIC

9.45-10.25 **Keynote Address**
Getting the medicines right: does the system help or hinder?
Carol Paton
Chief Pharmacist
Oxleas NHS Foundation Trust, UK

10.25-10.45 **Mental Health Consumer and Carer Perspectives on Medication Safety**
Christine Weldon
Medication Services Queensland
Queensland Health

Julie Stokes, Medication Services Queensland, Queensland Health
Robert Troy, Mental Health Directorate, Queensland Health
Robyn Arkinstall, Medication Services Queensland, Queensland Health
Sarah Keis-Jorgensen, Medication Services Queensland, Queensland Health

10.45-11.00 **Questions to Speakers**

11.00-11.30 **Morning Tea**

Thursday 3 March 2011

Session 2 The Patient Experience and Strategies to Improve Medication Safety

Chair: To be Advised

11.30-11.50 **The evolution of a statewide depot administration record**

Robyn Arkinstall

Acting Senior Clinician Manager
Medication Services Queensland
Queensland Health

Carol Reid, Elizabeth Stafford, Megan Cleak

Medication Services Queensland, Queensland Health

11.50-12.10 **Results of Implementation of Medicines Reconciliation at Admission in Waitemata District Health Board's Inpatient Mental Health Settings**

Nikki Holmes

Mental Health Pharmacist Coordinator
Waitemata District Health Board, NZ

12.10-12.30 **Community Mental Health Teams – Pharmacy Outside the Box**

Graham Parton

Mental Health Pharmacist
Waitemata District Health Board, NZ

12.30-12.50 **Implementation of a Clinical Pharmacist Check of Medication Charts for Inpatient Forensic Wards Without a Designated Clinical Pharmacist**

Kane Pettitt

Mental Health Pharmacist
Waitemata District Health Board, NZ

12.50-13.05 **Questions to Speakers**

13.05-14.00 **Lunch and Poster Exhibition**

 Thursday 3 March 2011

Session 3 Improving Quality and Prescribing

Chair: To be Advised

14.00-14.30 **Keynote Address**
Serotonin syndrome: an update
Dr Bradley Ng
 Older Persons Mental Health
 Robina Hospital
 Gold Coast Health Service District, QLD

14.30-14.50 **The effect of anti-depressant use on duration of newly initiated diabetes medicines**
Dr Gillian E Caughey
 Research Fellow
 Quality Use of Medicines and Pharmacy Research Centre, Sansom Institute
 School of Pharmacy and Medical Sciences
 University of South Australia

Dr Adrian K. Preiss, Quality Use of Medicines and Pharmacy Research Centre, Sansom Institute, School of Pharmacy and Medical Sciences, University of South Australia

Dr Agnes I. Vitry, Quality Use of Medicines and Pharmacy Research Centre, Sansom Institute, School of Pharmacy and Medical Sciences, University of South Australia

Dr Andrew L. Gilbert, Quality Use of Medicines and Pharmacy Research Centre, Sansom Institute, School of Pharmacy and Medical Sciences, University of South Australia

Dr Philip Ryan, Discipline of Public Health, University of Adelaide, SA

Dr Sepehr Shakib, Department of Clinical Pharmacology, Royal Adelaide Hospital, SA

Dr Adrian Esterman, School of Nursing and Midwifery, Sansom Institute for Health Research, University of South Australia

Dr Robyn A McDermott, SA/NT Datalink, Sansom Institute for Health Research, University of South Australia

Dr Elizabeth E Roughead, Quality Use of Medicines and Pharmacy Research Centre, Sansom Institute, School of Pharmacy and Medical Sciences, University of South Australia

14.50-15.00 **Questions to Speakers**

15.00-15.20 **Afternoon Tea**

Thursday 3 March 2011

Session 4 Practice Development and Medication Safety

Chair: To be Advised

15.20-15.40 **Capturing mental health clinician perspectives on strategies to address medication safety**

Robyn Arkinstall

Medication Services Queensland
Queensland Health

Christine Weldon, Medication Services Queensland, Queensland Health

Julie Stokes, Medication Services Queensland, Queensland Health

Robert Troy, Mental Health Directorate, Queensland Health

Sarah Keis-Jorgensen, Medication Services Queensland, Queensland Health

15.40-16.00 **The development of an innovative e-learning medication module enhances knowledge for nurses, prevents medication errors and protects patient safety**

Brian Jackson

Director of Nursing
North Western Mental Health, VIC

16.00-16.20 **The Development and Implementation of an Integrated Nursing Medication Errors Management System**

Dr Catherine Fewster

Chief Pharmacist
Lancaster Care Foundation Trust, UK

16.20-16.40 **MyVOICE– shared decision making a model for improved medication adherence**

Mark Powell

Shared Decision Making Project Coordinator
South West Health Care, VIC

16.40-16.50 **Questions to Speakers**

16.50 **Close**

16.55 **Networking Drinks and Canapés**
(Registered Delegates and Invited Guests only)

Friday 4 March 2011

Session 5 Access Service and Delivery

Chair: To be Advised

9.00-9.30 **Opening Address**
Presentation Title to be Advised
Dr Harry Hustig
Psychiatrist, SA

9.30-10.00 **Keynote Address**
Substance Use Disorders, Chronic Disease and Medication Safety
Dr Mike McDonough
Chief Advisor, Addiction Medicine
Department of Health, VIC

10.00-10.20 **Journey of a thousand miles: Improving safety in air evacuations of psychiatric patients from the Kimberley Region of Western Australia**
Dr Siva Bala
Regional Consultant Psychiatrist
Kimberley Mental Health and Drug Service, WA

10.20-10.40 **Design and Implementation of Guidance on Medication Management for Non-Government Organisations**
Christina Dukeson
Mental Health Pharmacy Technician
Waitemata District Health Board, NZ

Nikki Holmes
Mental Health Pharmacist Coordinator
Waitemata District Health Board, NZ

10.40-10.55 **Questions to Speakers**

10.55-11.25 **Morning Tea**

Friday 4 March 2011

Session 6 Working with the System to Improve Quality and Safety

Chair: To be Advised

11.25-11.45 **Clozapine Monitoring Comes Out of the Closet**

Grace Macdonald

Associate Clinical Service Coordinator
Carramar Clinic
Southern Mental Health, SA

Michele Bentley, Associate Clinical Service Coordinator, Carramar Clinic, Southern Mental Health, SA

11.45-12.05 **Atypical antipsychotics in community General Practices – help or hindrance**

Anna Kyle

Clinical Pharmacist
Compass Primary Health Care Network
Compass Health, NZ

Marilyn Tucker, Clinical Pharmacist/ Team Leader Compass Health, NZ

Helen Rodenburg, Past President RNZCGP and GP, Clinical Leader Compass Health, NZ

12.05-12.25 **Dispensing Clozapine in the Community – The Waitemata Way**

Christina Dukeson

Mental Health Pharmacy Technician
Waitemata District Health Board, NZ

Nikki Holmes

Mental Health Pharmacist Coordinator
Waitemata District Health Board, NZ

12.25-12.45 **Innovations in Clozapine Monitoring– a prospective trial at Waikato Hospital, New Zealand**

Guna Kanniah

Senior Clinical Pharmacist
Mental Health Services, Henry Bennett Centre
Waikato Hospital, NZ

Dr A. Van Zeist– Jongman, M. Handley, B. Miller,

Mental Health Services, Henry Bennett Centre, Waikato Hospital DHB

12.45-13.00 **Questions to Speakers**

13.00-14.00 **Lunch and Poster Exhibition**

Friday 4 March 2011

Session 7 Medication Usage, Self Administration and Information

Chair: To be Advised

14.00-14.20 **A pilot– Exploring over-the-counter use of analgesics in the SA Aboriginal Community**

Prof Charlotte de Crespigny

Professor of Drug and Alcohol Nursing,
Joint Chair, School of Nursing

University of Adelaide, SA and Drug and Alcohol Services of South Australia

Lynette Cusack, School of Nursing and Midwifery, Faculty of Health Sciences, Flinders University SA

Coral Wilson, Aboriginal Elder

Alwin Chong, Senior Research and Ethics Officer, Aboriginal Health Council of South Australia

Monica Beshara, Research Assistant, School of Nursing, University of Adelaide

14.20-14.40 **Self Administration of Medication Program**

Melanie Dunlop

Program Nurse – CN

Charters Towers Rehabilitation Unit

Townsville Health Service District, QLD

14.40-15.00 **Perinatal Psychotropic Medicine Information Fact Sheets**

Molika In

Quality Use of Medicine Pharmacist

Royal Women's Hospital

Yuan Loke, Medicine Information Pharmacist, Royal Women's Hospital

15.00-15.15 **Questions to Speakers**

15.15 **Close**

Mental Health and Medication Safety

Thursday 3 and Friday 4 March 2011
Venue: Intercontinental Adelaide, (between Convention Centre & Casino)
North Tce, Adelaide South Australia

Registration Form

Delegate No.1 Details Prof/Dr/Mr/Mrs/Ms/Miss:

Surname: _____

Given Name: _____

Company/Organisation: _____

Position: _____

Address: _____

State: Postcode: _____

Country: _____

Telephone: _____

Facsimile: _____

Email: _____

Preferred Name for Badge: _____

Special Diet: _____

Disability Assistance: _____

Do you agree to having your email address included in the delegate list? _____ YES/NO

Delegate No.2 Details Prof/Dr/Mr/Mrs/Ms/Miss:

Surname: _____

Given Name: _____

Company/Organisation: _____

Position: _____

Address: _____

State: Postcode: _____

Country: _____

Telephone: _____

Facsimile: _____

Email: _____

Preferred Name for Badge: _____

Special Diet: _____

Disability Assistance: _____

Do you agree to having your email address included in the delegate list? _____ YES/NO

Delegate No.3 Details Prof/Dr/Mr/Mrs/Ms/Miss:

Surname: _____

Given Name: _____

Company/Organisation: _____

Position: _____

Address: _____

State: Postcode: _____

Country: _____

Telephone: _____

Facsimile: _____

Email: _____

Preferred Name for Badge: _____

Special Diet: _____

Disability Assistance: _____

Do you agree to having your email address included in the delegate list? _____ YES/NO

SECTION A – TWO DAY REGISTRATIONS FOR 3 AND 4 MARCH 2011

Register for 2 full days – 3 and 4 March 2011

Early Bird: paid before 17 February 2011 \$585.00 (inc GST) per person \$ _____

Standard: paid after 17 February 2011 \$710.00 (inc GST) per person \$ _____

DISCOUNTS IF YOU BOOK ONLINE AND PAY WITH A CREDIT CARD ON LINE at www.changechampions.com.au (You must pay at the time you register)	
2 day rego: paid before 17 February 2011	\$575.00 (inc GST) per person
2 day rego: after 17 February 2011	\$685.00 (inc GST) per person
1 day rego: paid before 17 February 2011	\$290.00 (inc GST) per person
1 day rego: after 17 February 2011	\$350.00 (inc GST) per person

SECTION B – ONE DAY REGISTRATIONS FOR EITHER 3 OR 4 MARCH 2011

Register for one day only – Thursday 3 March 2011

Early Bird: paid before 17 February 2011 \$310.00 (inc GST) per person \$ _____

Standard: paid after 17 February 2011 \$365.00 (inc GST) per person \$ _____

Register for one day only – Friday 4 March 2011

Early Bird: paid before 17 February 2011 \$300.00 (inc GST) per person \$ _____

Standard: paid after 17 February 2011 \$355.00 (inc GST) per person \$ _____

SECTION C - NETWORKING CANAPES AND DRINKS (Thurs 3 March 2011)

Networking Canapés & Drinks

Get to know our invited speakers and discuss what you have learnt during the day your colleagues

\$60.00 (inc GST) \$ _____

Additional Canapés and Drinks tickets _____ @\$60.00 (inc GST) \$ _____

SECTION D - CERTIFICATE OF ATTENDANCE

Signed and ready to pick up at the seminar _____ @\$10.00 (inc GST) per person \$ _____

SECTION E - DISCOUNT IF YOUR POSTER SUBMISSION HAS BEEN ACCEPTED

Deduct \$50.00 from your registration fee if you have received an email from us saying your poster submission has been accepted. Note: If you chose to register online (for the rego discount) we will refund the \$50.00 to your credit card \$ minus _____

TOTAL AMOUNT PAYABLE	\$ _____
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TAKE ADVANTAGE OF OUR SPECIAL ONLINE DEAL!

REGISTER and PAY ONLINE FOR BOTH MEDICATION SAFETY SEMINARS
(*Medication Safety for Older People* and *Mental Health and Medication Safety*)
by 17 Feb 2011 for Special Price of \$1150 (Online Credit Card Only)

WWW.CHANGECHAMPIONS.COM.AU

Payment Methods

Change Champions P/L ABN 67 093 954 413

1. PREFERRED Register Online at <http://www.changechampions.com.au>

Simply visit <http://www.changechampions.com.au> and scroll down the home page to the seminar of your choice and click on REGISTER. It's easy.

When you register on line, you can select your preferred payment option of:

- A) Generate an invoice that will be instantly emailed to the nominated responsible person
- B) Pay by EFT or cheque
- C) Pay online with a credit card

2. Pay on your Credit Card & fax your registration form

Cardholders Name (PLEASE PRINT) _____

MasterCard Visa ONLY

Card No.

Expiry Date: __ / __ / __ Amount to be charged: \$ _____

Cardholder's Signature: _____ Date: __ / __ / __

3. Pay by cheque/money order

Please make cheques/money orders for your **registration fees only** payable to Change Champions P/L

4. EFTPOS

Account name: Change Champions P/L

Bank: Westpac

BSB: 033 058

Account No: 198 743

Ref No: Mental H Your surname)

5. Request an invoice

Name and position title of person responsible for the payment of the invoice: _____

Email address: _____ Ph: _____

All invoices must be paid prior to the seminar.

MAIL: Change Champions P/L
PO Box 668
The Junction NSW 2291

FAX: 02-9518 6898
From overseas: +61 2 9518 6898
PH: 02-9692 0533
From overseas: +61 2 9692 0533

EMAIL: info@changechampions.com.au

Your registration will be confirmed by email.

*CONDITIONS APPLY

You must pay on a credit card at the time you register if claiming a discount for online registration and payment.

Delegate Cancellation Policy

A 50% refund will be offered for cancellations received up to 28 days prior to the seminar. No refunds will be given between 0-27 days prior to the seminar but replacement delegate names are accepted. No refunds will be given for dinner cancellations 0-3 days prior to the seminar. If you have an unpaid invoice as at the first day of an event and for any reason do not attend, we will pursue payment as we will have already incurred costs on your behalf. Sorry, there are no refunds on drinks/canapé bookings, so please don't ask. Applications for cancellations and substitutions of delegates are **only accepted in writing** by email to changechampions@bigpond.com. The cancellation policy also appears at <http://www.changechampions.com.au> on the home page under terms and conditions.

I have read and understand the conditions and delegate cancellation policy.

_____ signed _____/_____/_____ date

Accommodation

InterContinental Adelaide

North Terrace (between convention centre and Casino)

Adelaide SA 5000

P: + 61 8 8238 2400

F: + 61 8 8231 1120

W: www.intercontinental.com/adelaide

King Riverview Room \$285.00*

Stamford Plaza Adelaide

150 North Terrace

Adelaide SA 5000

P: + 61 8 8461 1111

E: reservations@spa.stamford.com.au

W: <http://www.stamford.com.au/spa/>

Superior City View room \$225.00*

Superior Park View room \$245.00*

Mercure Grosvenor Hotel

125 North Terrace

Adelaide SA 5000

P: + 61 8 8407 8888

1800 888 222 (Australia only)

F: + 61 8 8407 8866

E: stay@mercuregrosvenorhotel.com.au

W: <http://www.mercuregrosvenorhotel.com.au>

Three star economy room, queen bed \$135.00*

Four star standard room, queen bed \$180.00*

Four star deluxe room, queen bed \$210.00*

Four star suite, queen or king bed \$240.00*

*All rooms and rates are subject to availability. Individual hotel booking and cancellation policies apply. A booking code may be required to secure the published rate. Booking codes are provided to delegates in the emailed registration confirmation.

**A suggestion below for accommodation that is close to the venue.
(Note we have no arrangements with this hotel)**

Oaks Horizons Adelaide

104 North Terrace

Adelaide SA 5000

P: + 61 8 8210 8000

F: + 61 8 8210 8001

E: reshorizons@theoaksgroup.com.au

W: <http://www.oakshotelsresorts.com/Site.aspx?pid=80>

For other discounted accommodation options eg hotels and apartments, we suggest that you visit:
<http://www.wotif.com.au>

