

# 3rd Improving Medication Safety: Pre-Seminar Workshop

## *Medication Reconciliation Master Class with Julie Greenall*



### **Julie Greenall**

RPh, BScPhm, MHSc (Bioethics), FISMP

Project Leader, Institute for Safe Medication Practices Canada

**Date:** 8 March, 2010

**Location:** Amora Jamison Hotel Sydney  
11 Jamison St, Sydney, NSW



### **Program Outline:**

- 12:00 - 12:30 Lunch - Gallery Restaurant**
- 12:30 - 12:45 Welcome and introduction**
- 12:45 - 13:00 A patient's story**
- 13:00 - 13:45 The Canadian medication reconciliation journey**
- 13:45 - 14:15 Activity 1: Baseline data collection**
- 14:15 - 14:30 Break**
- 14:30 - 15:00 Activity 2: Walking in the shoes of the frontline clinician**
- 15:00 - 15:30 Measurement - How do we know we are making a difference?**
- 15:30 - 16:00 "Where the Rubber Hits the Road": One hospital's experience and observations from an Accreditation Canada surveyor**
- 16:00 - 16:20 Moving forward / general discussion**
- 16:20 - 16:30 Closing remarks**



Change Champions  
PO Box 668  
The Junction NSW 2291

ph: + 61 2 9692 0533  
info@changechampions.com.au  
www.changechampions.com.au