



CHANGE CHAMPIONS
& ASSOCIATES

Leadership and Management for Health Professionals— Sharing the Experience



Friday 27 May 2011
NSW Parliament House
Sydney, NSW
AUSTRALIA

SEMINAR HANDBOOK

Leadership and Management

for Health Professionals– Sharing the Experience

27 May 2011

NSW Parliament House
6 Macquarie St, Sydney NSW, Australia

SEMINAR HANDBOOK

Seminar Aims:

To provide a forum:

- For tomorrow's rising stars to learn from healthcare leaders and managers who have already trodden the executive path
- For inspirational leaders and managers in health care to share "pearls of wisdom" from their experience working as health care executives and managers.

Audience

Leaders, clinicians, health professionals, managers and eager to learn mid career and junior managers with a serious interest in developing their leadership and management skills.

Change Champions and Associates

Change Champions and Associates is an Australian change management group that delivers high quality seminars as an innovation knowledge integrator and disseminator. Our focus is on maximising participation in these events by seeking only to recover costs and supporting some attendances. On 11 January 2011, Change Champions & Associates became the Australasian lead for CHAIN Australasia and the Asia Pacific Rim. CHAIN is a not for profit network of more than 9500 professionals in 40 countries who are committed to leading change in healthcare.

Further information:

Change Champions and Associates

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Email: info@changechampions.com.au

Web: www.changechampions.com.au



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Session 1 Leadership and Management: Rising to the Top and Staying There

- Chair:** **Dr Dion Forstner**
Director Radiation Oncology
Liverpool and Macarthur Cancer Therapy Centres, NSW
- 8.55-9.00 **Welcome and Housekeeping**
Change Champions & Associates
- 9.00-9.45 **Opening Address**
Todd Sampson
CEO
Leo Burnett
- 9.45-10.15 **Leadership in the 21st Century**
Adj Prof Kylie Ward
Health and Aged Care Consultant
External Chair, Clinical Governance Committee, Columbia Aged Care Services
Board Director, College of Nursing
- 10.15-10.30 **Questions to Speakers**
- 10.30-10.55 **Morning Tea**

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Session 2 From Clinician to Leader - The experience is in the journey

- Chair: Dr Megan Sherwood**
Staff Specialist Paediatric Cardiologist
The Children's Hospital at Westmead, NSW
- 10.55-11.25 **Transition from Clinician to Executive**
Dr Tony O'Connell
Chief Executive Officer
Centre for Healthcare Improvement
Queensland Health
- 11.25-11.55 **Leading from the Front, Behind or Both?**
Robynne Cooke
Executive Director Medical and Continuing Care Services
Chief Nursing Officer
Northern Health, VIC
- 11.55-12.25 **Fostering Creativity and Innovation From Within a Bureaucracy**
Dr Adrian Nowitzke
Chief Executive
Gold Coast Health Service District, QLD
- 12.25-12.55 **Leading Sustainable Culture Change – Perks, Peaks and Pitfalls for New Managers**
Daniel Hitchcock
Occupational Therapist, Four Hour Rule Lead,
Sir Charles Gairdner Hospital, WA
- 12.55-13.10 **Questions to Speakers**
- 13.10-13.55 **Lunch**

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Session 3 Strategy, Leadership, Culture and Performance

Chair: **Heather Gough**
Divisional Manager
Women and Children's Health/ Primary and Community Care
Northern Beaches Health Services, NSW

13.55-14.15 **Leadership, Management and Supervision**

Dawn Skidmore
Change Manager
Health Workforce Australia

14.15-14.35 **Creating Sustainable Change**

Glenda Stanislaw
Change Manager
Health Workforce Australia

14.35-14.55 **Strategy, Innovation & Performance**

'Reform for the better' learns the lessons of the past

Deborah Law
Program Manager
Health Workforce Australia

14.55-15.10 **Questions to Speakers**

15.10-15.35 **Afternoon Tea**



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Session 4 Take Home Messages for the Emerging Leader

Chair: John Gale
Senior Nurse Manager
Bourke Street Health Service, NSW

15.35-15.55 **Clinical Leadership–
An essential ingredient for health care quality and safety**
Bernie Harrison
Director Clinical Leadership Development and Training
Clinical Excellence Commission, NSW

15.55-16.00 **Questions to Speaker**

Session 4.5 The Great Debate: A Good Leader is a Popular Leader

Chair: John Gale
Senior Nurse Manager
Bourke Street Health Service, NSW

16.00-16.30 **Panel of 6 speakers presenting both sides of the argument that a good leader is a popular leader...**



Audience vote for the winning team.

16.30 **Close**

LEADERSHIP AND MANAGEMENT

Date: 27 MAY 2011

Venue: NSW Parliament House
6 Macquarie St, Sydney NSW Australia**Delegate Details** Prof/Dr/Mr/Mrs/Ms/Miss:

Surname: _____

Given Name: _____

Company/Organisation: _____

Position: _____

Address: _____

State: Postcode: _____

Country: _____

Telephone: _____

Facsimile: _____

Email: _____

Preferred Name for Badge: _____

Special Diet: _____

Disability Assistance: _____

Do you agree to having your email address included in the delegate list? _____ YES/NO

PAYMENT OPTIONS

SECTION A – REGISTRATION COSTS

Early Bird- Register and pay on invoice BEFORE 22 May 2011 \$475.00 \$ _____

Standard- Register and pay on invoice AFTER 22 May 2011 \$575.00 \$ _____

SECTION B - CERTIFICATE OF ATTENDANCE (optional)

Signed and ready to pick up at the seminar \$10.00 (inc GST) per person \$ _____

TOTAL AMOUNT PAYABLE \$ _____

DISCOUNTS IF YOU BOOK ONLINE AND PAY WITH A CREDIT CARD ON LINE at
www.changechampions.com.au (You must pay at the time you register)

Online rego and payment completed BEFORE 22 May 2011 \$455.00 (inc GST) per person

Online rego and payment completed AFTER 22 May 2011 \$495.00 (inc GST) per person

LIMITED TIME:

**May Budget Buster– 20% off if you register 3 people and pay on a credit card
at the time you register (ends 22 May 2011)**

Payment Methods

Charmaine Weeks T/A Change Champions & Associates ABN 49 833 110 992

1. PREFERRED Register Online at <http://www.changechampions.com.au>

Simply visit <http://www.changechampions.com.au> and scroll down the home page to the seminar of your choice and click on REGISTER. It's easy.

When you register on line, you can select your preferred payment option of:

- A) Generate an invoice that will be instantly emailed to the nominated responsible person
- B) Pay by EFT or cheque
- C) Pay online with a credit card

2. Pay on your Credit Card & fax your registration form

Cardholders Name (PLEASE PRINT) _____

MasterCard Visa ONLY

Card No.

Expiry Date: __ / __

Amount to be charged: \$ _____

Cardholder's Signature: _____ Date: __ / __ / __

3. Pay by cheque/money order

Please make cheques/money orders for your **registration fees only** payable to Change Champions & Associates

4. EFTPOS

Account name: Change Champions & Associates

Bank: Westpac

BSB: 032569

Account No: 196411

Ref No: Leadership (Your surname)

5. Request an invoice

Name and position title of person responsible for the payment of the invoice: _____

Email address: _____ Ph: _____

All invoices must be paid prior to the seminar.

MAIL: Change Champions & Associates
PO Box 668
The Junction NSW 2291

T: +61 (2) 9692 0533

F: +61 (2) 9518 6898

EMAIL: changechampions@bigpond.com

Your registration will be confirmed by email.

*CONDITIONS APPLY

You must pay on a credit card at the time you register if claiming a discount for online registration and payment.

Delegate Cancellation Policy

A 50% refund will be offered for cancellations received up to 28 days prior to the seminar. No refunds will be given between 0-27 days prior to the seminar but replacement delegate names are accepted. No refunds will be given for dinner cancellations 0-3 days prior to the seminar. If you have an unpaid invoice as at the first day of an event and for any reason do not attend, we will pursue payment as we will have already incurred costs on your behalf. Sorry, there are no refunds on drinks/canapé bookings, so please don't ask. Applications for cancellations and substitutions of delegates are **only accepted in writing** by email to changechampions@bigpond.com. The cancellation policy also appears at <http://www.changechampions.com.au> on the home page under terms and conditions.

I have read and understand the conditions and delegate cancellation policy.

_____ signed _____ / ____ / _____ date