Integrated Care for Older People

Delivered when, where and how it’s needed.

26-27 May 2015
Experimedia, State Library Victoria, 328 Swanston St Melbourne, Victoria, AUSTRALIA
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Program*

*This program is subject to change.

We take no responsibility for any errors or omissions.

Aims

This seminar focuses on sharing frameworks, systems and successful approaches for delivering integrated care for older people when where and how they need it:

♦ Innovations for systems change to improve integration across health and related sectors including those that showcase how the challenges of building sustainable, effective partnerships across settings have been overcome

♦ Successful models of integrated care across settings, including acute, community, primary care, aged care, home care and housing

♦ Successful person centred strategies and models of care that can impact on the success of integration including
  - Quality and safety in care delivery across settings
  - Chronic and complex care, end of life care
  - Impact on the patient, client, carers
  - Social factors including, guardianship, inclusion

♦ Examples demonstrating how technology has improved integration efficiency and effectiveness across settings.
Session 1  Integrated Care: What's its true value?

Chair  TBA

08.50-09.00  Welcome and Housekeeping

09.00-09.45  Opening Address
Integrating Care, Singapore-Style
A/Prof Jason Yap
Saw See Hock School of Public Health, National University of Singapore
Visiting Senior Consultant, Agency for Integrated Care, Singapore
Member, Board of Directors, International Foundation for Integrated Care

09.45-10.15  Directions for Integrated Care for Older People in Victoria
        Jeannine Jacobson
        Manager, HACC and Assessment, Ageing and Aged Care Branch
        Mental Health, Wellbeing, Social Capital and Ageing
        Department of Health and Human Services, VIC

10.15-10.45  Pathways to Health—Challenges and opportunities implementing integrated care
        Prof Frances Quirk
        Director of Research
        Barwon Health, VIC

10.45-11.00  Questions to Speakers

11.00-11.30  Morning Tea
Day 1: Tuesday 26 May 2015

Session 2  Integrated Approaches to Advance Care Planning

Chair  
Emma Sayers  
Senior Policy and Projects Manager  
Health Issues Centre, VIC

11.25-11.55  Comparison of two independently completed advance care directives and their impact on substitute decision making  
Helena Cairney  
Advance Care Planning Manager  
Alfred Health, VIC

11.55-12.15  Cross Border Advance Care Planning: A work in progress  
Jacinta Flood  
Aged Services Emergency Team (ASET)  
Albury Wodonga Health, NSW/VIC

12.15-12.35  Advance Care Planning at Residential Aged Care Facilities  
- the right care and right approach, at the right time, at the right place  
Rebecca Pang  
Team Leader  
Hospital Admission Risk Program (HARP) Support Stream/ Residential In Reach (RIR)  
Peninsula Health, VIC

12.35-12.55  Decision Assist—supporting the aged care sector to provide quality care at the end of life  
Diana Cooper  
National Aged Care Training Coordinator, Decision Assist  
Specialist Palliative Care & Advance Care Planning Advisory Service  
Austin Hospital, VIC

12.55-13.10  Questions to Speakers

12.55-13.50  Lunch at the Buffet

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www.changechampions.com.au
Session 3 Networks and Tools Enabling Integrated Care for Older People

Chair  Giovanna Raco  
Project Officer, Decision Assist 
Specialist Palliative Care & Advance Care Planning  
Austin Health, VIC

14.00-14.30  Reducing hospital demand through community-based care  
Carolyn James  
Delivery Manager  
HSA Global Ltd Pty, Australia

14.30-14.50  How person centred is your organisation? Creating an online national person-centred organisational self-assessment resource for community aged care providers  
Christine Pappon  
Manager, Projects  
Alzheimer’s Australia VIC

14.50-15.10  A Companion Pair (Building confidence through volunteer and pastoral care services to empower clients to live life to the full!)  
Margaret Woods  
Manager, Mission and Volunteers, Clergy and Congregational Care  
Catholic Community Services NSW/ACT

15.10-15.25  Questions to Speakers

15.25-15.45  Afternoon Tea

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Session 4  Respecting Our Loved One’s Wishes

Chair  
Evan Bichara  
Mental Health Consumer Advocate  
Transcultural Mental Health Centre, VIC

15.45-16.05  Housing—the foundation of quality of life for older people on low incomes  
The Home at Last housing support and information service  
Jeff Fiedler  
Manager, Education and Housing Advice  
Housing for the Aged Action Group, VIC

16.05-16.35  Hospice In the Home  
Dr Eric Fairbank  
President  
Warrnambool District and Community Hospice Inc

16.35-16.45  Questions to Speakers

16.45  End of Day 1

Seminar Dinner

7.00 for 7.30pm

Entrée, Main Course, Dessert and Beverages  
Red Rotunda, Cowan Gallery  
State Library Victoria, 328 Swanston Street, Melbourne VIC 3000

Entertainment by:  
Rod Quantock, Comedian, Intellectual and Real Life Expert on Ageing  
Maya Weiss (from team Joel top 30, The Voice)

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Session 5  Safe, Quality Care for Our Older People and Their Carers

Chair  Angie Robinson
National Manager Care Services
Integratedliving Australia Ltd

09.00-09.30  Opening Address
Quality and safety in aged care at my hospital, your house and their home
Prof Joseph E Ibrahim
CRE-Patient Safety, Department of Epidemiology & Preventive Medicine & Prevention Research
Unit, Department of Forensic Medicine, School of Public Health and Preventive Medicine, Monash
University, VIC
Department of Epidemiology & Preventive Medicine, The Alfred Centre, VIC
Department of Forensic Medicine, Victorian Institute of Forensic Medicine

09.30-10.15  The Pan-Canadian Home Care Safety Study: Results and Lessons to Take Home
(by video link)
Prof Régis Blais
Department of Health Administration, School of Public Health and Public Health Research Institute
University of Montreal, Canada

10.15-10.45  The Role of Carers in Supported Decision Making
Caroline Mulcahy
CEO, Carers Victoria

10.45-11.00  Questions to Speakers

11.00-11.30  Morning Tea
Session 6         Integrated Care Across the Interfaces

Chair         Anne Cheetham
Chair, Australian Information Industry (AIIA) eHealth Special Interest Group

11.30-12.00 Integrating Primary and Secondary Care—the case for non malignant end of life care
Prof Geoffrey Mitchell
Professor of General Practice and Palliative Care
The University of Queensland

12.00-12.30 Integrated Primary Mental Health for Older People Across Mental Health, Primary Care, Hospital, Aged and Social Care Sectors
Prof Richard Reed
Head, Discipline of General Practice
School of Medicine
Flinders University, SA

12.30-12.50 Person Centred strategies pivotal to enabling Integrated Bariatric Care in the contemporary Aged care environment. A case study. Bariatric consumer on a Consumer Directed Care, Home Care Package
Angie Robinson
National Manager Care Services
integratedliving Australia

Helga Merl
Nurse Practitioner
integratedliving Australia

12.50-13.05 Questions to Speakers

13.05-13.45 Lunch
Session 7  Reconciling Seniors Rights and Family Estrangement, Wills, Powers of Attorney, Guardianships and Other Related Nightmares

Chair  Anne Muldowney
Policy Adviser
Carers Victoria

13.45-14.05  The Victorian Health Services Guardianship Liaison Officer role in addressing complex discharge decisions with older people in hospital
Antoinette Libertone
Health Services Guardianship Liaison Officer
Victorian Office of the Public Advocate

Tania Cossich
Senior Project Officer
Victorian Department of Health and Human Services

14.05-14.25  Developing an Evidence Informed Social Work Guideline for Guardianship and Administration Applications
Siobhan Feely
Social Worker
Royal Melbourne Hospital, VIC

14.25-14.55  Questions to Speakers and Discussion of Issues Arising

14.55-15.15  Afternoon Tea
Delegate #1  Prof/Dr/Mr/Mrs/Ms/Miss:

Surname: ____________________________________________________
Given Name: ________________________________________________
Company/Organisation: ______________________________________
Position: ________________________________________________
Address: ________________________________________________
State: __________ Postcode: __________________________
Country: ________________________________________________
Telephone: ________________________________________________
Email: ________________________________________________
Special Diet: __________________ Disability Assistance: __________

Delegate #2  Prof/Dr/Mr/Mrs/Ms/Miss:

Surname: ____________________________________________________
Given Name: ________________________________________________
Company/Organisation: ______________________________________
Position: ________________________________________________
Address: ________________________________________________
State: __________ Postcode: __________________________
Country: ________________________________________________
Telephone: ________________________________________________
Email: ________________________________________________
Special Diet: __________________ Disability Assistance: __________

Delegate #3  Prof/Dr/Mr/Mrs/Ms/Miss:

Surname: ____________________________________________________
Given Name: ________________________________________________
Company/Organisation: ______________________________________
Position: ________________________________________________
Address: ________________________________________________
State: __________ Postcode: __________________________
Country: ________________________________________________
Telephone: ________________________________________________
Email: ________________________________________________
Special Diet: __________________ Disability Assistance: __________
SEMINAR PRICING (all prices in AUD inc. GST)

TWO DAY REGISTRATIONS

2 Day Registrations for 26 & 27 May 2015— including dinner

Early bird: Two full days including dinner registered before 21 May 2015 ___ x $705
Standard: Two full days including dinner registered after 21 May 2015 ___ x $745

2 Day Registrations for 26 & 27 May 2015

Early Bird: Two full days of seminar registered before 21 May 2015 ___ x $575
Standard: Two full days of seminar registered after 21 May 2015 ___ x $615

ONE DAY REGISTRATIONS

1 Day Registration for 26th May 2015 only

Early Bird: One day registration for 26th May registered before 21 May 2015 ___ x $295
Standard: One day registration for 26th May registered after 21 May 2015 ___ x $330

1 Day Registration for 27th May 2015 only

Early Bird: One day registration for 27th May registered before 21 May 2015 ___ x $295
Standard: One day registration for 27th May registered after 21 May 2015 ___ x $330

SEPARATE SESSION REGISTRATIONS

Registration per Session (you must nominate below which Session or Sessions you are attending) ___ x $99
I am attending the following Session(s):

__________________________________________________________

SPECIAL DISCOUNTED REGISTRATIONS

2 Day Registration for carers or students
(You must provide proof of status on entry. Offer does not include any workshops or dinner)

Early Bird: Two full days of seminar registered before 21 May 2015 ___ x $250
Standard: Two full days of seminar registered before 21 May 2015 ___ x $275

EXTRAS

Dinner tickets ___ x $135

TOTAL AMOUNT PAYABLE $ ________________ (AUD inc. GST)

All registrations must be paid prior to the seminar.

Want to avoid the paperwork? Register ONLINE instead! www.changechampions.com.au
1. **PREFERRED Register ONLINE (avoid the paperwork!!!) at http://www.changechampions.com.au**

Simply visit [http://www.changechampions.com.au](http://www.changechampions.com.au) and scroll down the home page to the seminar of your choice and click on REGISTER. **It’s easy.** When you register online, you can select your preferred payment option of:

- A) Generate an invoice that will be instantly emailed to the nominated responsible person
- B) Pay by EFT or cheque
- C) Pay online with a credit card

2. **Pay on your Credit Card & email your registration form (3 pages)**

Card No. __ __ __ __ __ __ __ __ __ __ __ __ 3 digit CVC code: __ __ __

Expiry Date: __ __ / __ __  Cardholders Name (PLEASE PRINT) ________________________________________________________________

Amount: $ _______________ Cardholder’s Signature: ____________________________ Date: __ __ / __ __ / __ __

3. **Pay by cheque/money order**

Please make cheques/money orders for your registration fees only payable to Charmaine Weeks

4. **EFTPOS**

Account name: Charmaine Weeks

Bank: Westpac

BSB: 032 569 Account No: 196 411

Ref No: Respecting (+ your surname)

5. **Request an invoice (All invoices must be paid prior to the workshop)**

Name & position title of person responsible for payment: ______________________________________________________________

Email address: __________________________________________________ Ph: ____________________________

MAIL: Charmaine Weeks

P.O. Box 302, Kew, Victoria 3101 AUSTRALIA

info@changechampions.com.au

Your registration will be confirmed by email.

*CONDITIONS APPLY*

You must pay on a credit card at the time you register if claiming an online registration discount.

**Conditions & Delegate Cancellation Policy**

A 50% refund will be offered for cancellations received up to 28 days prior to the seminar. No refunds will be given between 0-27 days prior to the seminar but replacement delegate names are accepted. If you have an unpaid invoice as at the first day of an event and for any reason do not attend, we will pursue payment as we will have already incurred costs on your behalf. Applications for cancellations and substitutions of delegates are only accepted in writing by email to info@changechampions.com.au. The cancellation policy also appears at [http://www.changechampions.com.au](http://www.changechampions.com.au) at the bottom of the home page under terms and conditions. All registrations must be paid prior to the seminar.

I have read and understand the conditions and delegate cancellation policy. (Sign below)

_________________________________________ signed  ____/____/_____ date
VENUE INFORMATION

Experimedia, State Library Victoria
328 Swanston St Melbourne
Victoria, AUSTRALIA

Public transport: The State Library Victoria is located within a 5 minute walk of Melbourne Central Train Station, and very close to tram lines that run along Swanston and Elizabeth Streets.


NEARBY HOTELS

Melbourne Marriott Hotel (5 star)
Lonsdale Street
Melbourne VIC 3000

Mantra on Russell (4 star)
222 Russell Street
Melbourne VIC 3000

The Swanston Hotel
Melbourne Grand Mercure (4 star)
265 Little Bourke Street
Melbourne VIC 3000

The Victoria Hotel (4 star)
215 Little Collins Street
Melbourne VIC 3000

Hotel Grand Chancellor (4 star)
131 Lonsdale Street
Melbourne VIC 3000

BreakFree Heritage on Little Bourke (3 star)
318 Little Bourke Street
Melbourne VIC 3000

Ibis (3 star)
15-21 Therry Street
Melbourne VIC 3000

There are many more options for accommodation in Melbourne city. Visit www.wotif.com to tailor your choices according to location and price.