



THE
DETERIORATING
PATIENT

PRELIMINARY PROGRAM

Four Seasons Hotel, George St, Sydney, NSW Australia
Thursday 11 March – Friday 12 March 2010

The seminar your patients will hope you attend

SEMINAR AIMS:

- Highlight quality and safety initiatives that focus on timely and appropriate recognition of, and response to patients who are at risk of clinical deterioration.
- Showcase organisational/facility wide systems and communication strategies that enable clinical deterioration to be identified early and appropriately communicated.
- Showcase programs where solutions to problems related to the identification and management of clinical deterioration and have been successfully implemented.

AUDIENCE

Management, health professionals, academics, policy makers and like-minded others with an interest in ensuring access to and the smooth and effective delivery of transitional care for older people.

CHANGE CHAMPIONS P/L

Change Champions delivers practical, high quality toolkit seminars that showcase solutions for healthcare service delivery challenges.

Our commitment is to support leadership, innovative thinking, creativity and the sharing of great ideas in healthcare delivery.

FURTHER INFORMATION:

Change Champions P/L

PO Box 668

The Junction NSW

Phone: 02 4963 5150

Fax: 02 4963 6656

Email: changechampions@bigpond.com

Web: www.changechampions.com.au

Thursday 11 March 2010

Session 1 Recognising and Responding the Clinical Deterioration - A Brave New World

8.50-9.05 **Welcome and Housekeeping**
Change Champions P/L

9.05-9.45 **Opening Address**
Drowning in Paper
Prof Clifford Hughes
Chief Executive
Clinical Excellence Commission, NSW

9.45-10.15 **How I nearly MET my Maker**
Dr Michael Buist
Director of Medicine, North West Region of Tasmania
Ass Professor, The University of Tasmania Rural Clinical School, TAS

10.15-10.45 **The Medical Emergency Team;**
Its role in detection and treatment of the deteriorating patient
Dr Daryl A Jones
Austin Health, VIC

10.45-11.00 **Questions to Speakers**

11.00-11.30 **Morning Tea**

Session 2 Different Challenges, Different Solutions

11.30-12.00 **Ocean to Outback - Establishing a statewide collaboration to improve the rural and remote recognition and response to the clinically deteriorating patient**

Jill Porteous

Director Safety Quality & Performance
WA Country Health Service, WA

12.00-12.20 **Lost Behind Locked Doors: A National Framework to Reduce the Use of Seclusion as a Response to a Deteriorating Mental State**

Dr Peggy Brown

Director of Mental Health
ACT Health

12.20-12.50 **Delayed Initiation of Medical Emergency Response – a Real Life Case Study**

Sally Evans

ICU Liaison Nurse
Bendigo Health, VIC
Educator/Content Specialist, LearnPRN

12.50-13.05 **Questions to Speakers**

13.05-14.00 **Lunch**

Session 3 Generating Evidence For Change

14.00-14.20 **Can audits help to understand the deteriorating patient and rapid response systems?**

Stephen Brand

Clinical Emergency Response Coordinator
Royal Brisbane and Women's Hospital, QLD

14.20-14.40 **Responding to medical emergencies at a private hospital**

Prof Tracey Bucknall

Cabrini-Deakin Centre for Nursing Research
Cabrini Health, VIC

Dr Rasa Ruseckaite, Cabrini-Deakin Centre for Nursing Research,
Cabrini Health, VIC

Dr Jonathon Barrett, Deputy Director Intensive Care, Cabrini Health, VICA/
Prof Michele Levinson, Cabrini Health and Monash University, VIC

14.40-15.00 **Assessing Evidenced Based Practice: a hospital wide audit of physiological observations**

Helen Courtney-Pratt

Clinical Nurse Educator
Royal Hobart Hospital, TAS

15.00-15.15 **Questions to Speakers**

15.15-15.40 **Afternoon Tea**

Session 3A Recognising Clinical Deterioration

14.00-14.20 **Reduction of unexpected events in a Medical Ward after Implementation of Early Warning Score**

Dr George do Campo

Physician

Launceston General Hospital, TAS

14.20-14.40 **Implementation of a Paediatric Early Warning Score (PEWS) in two wards**

Heather Mugridge

Project Officer

The Canberra Hospital, ACT

14.40-15.00 **Implementation of a paediatric rapid response system - Paediatric PACE - within South Eastern Sydney Illawarra Area Health Service (SESIAHS)**

Richard Thode

GESCHN Project Officer

Sydney Children's Hospital, NSW

J Leaver, Paediatric PACE Project Officer

Dr J Taitz, Assistant Clinical Director

Sydney Children's Hospital, NSW

15.00-15.15 **Questions to Speakers**

15.15-15.40 **Afternoon Tea**

Session 4 Education and Training

15.40-16.00 **Managing the deteriorating patient in a simulated environment:
nursing students' knowledge, skill, and situation awareness**
Dr Simon Cooper

Associate Professor, School of Nursing and Midwifery
Monash University, Gippsland Campus, VIC

Leigh Kinsman and Dr Penny Buykx, Rural Health, Monash University, VIC
Tracy McConnell-Henry, School of Nursing and Midwifery, Monash
University, VIC

Prof Ruth Endacott, University of Plymouth, UK

Prof Julie Scholes, University of Brighton UK

16.00-16.20 **An innovative program in simulated teaching for nurses**
Elaine Boxer

Nurse Inservice Educator
St Vincent's Hospital Sydney, NSW

16.20-16.40 **Empowering the RNs of tomorrow – an immersive simulation
scenario for recognising and managing a deteriorating patient**
Michelle Kelly

Lecturer; Director, Simulation and Technologies
Faculty of Nursing, Midwifery & Health
University of Technology, Sydney, NSW

Janet Forber, Lecturer; Academic Clinical Adviser, Faculty of Nursing,
Midwifery & Health, University of Technology, Sydney, NSW

16.40-16.55 **Questions to Speakers**

16.55 **Close**

Session 4A Improving Processes But What About the Resource Implications

15.40-16.00 **Saving Lives – Rescuing the Deteriorating Patient**

Anna Green

Manager – ICU Liaison Service

Western Health, VIC

Ann Williams, Michelle McDade, John Mulder, Mark Garwood

Western Health, VIC

16.00-16.20 **The Vital© Model: A Structured Nursing Process For Patient Assessment, Care Planning And Documentation**

Kerrie O’Leary

Clinical Nurse Consultant

South Eastern Sydney Illawarra Health Service, NSW

Rebecca Cade, Campbelltown Hospital, South Western Sydney Area Health Service, NSW

Sandra Eager, Campbelltown Hospital, South Western Sydney Area Health Service, NSW

16.20-16.40 **Resource Implications Associated with Implementation of a Standardised Emergency Response System**

Mary Lou Morritt

Clinical Nurse Consultant Critical Care

Sydney Children’s Hospital, NSW

Hari Ravindranathan, Sydney Children’s Hospital, NSW

16.40-16.55 **Questions to Speakers**

16.55 **Close**

17.00 **Networking Canapes and Drinks**

Friday 12 March 2010

Session 5 Transformational System Change and Future Sustainability

- 9.05-9.45 **Opening Address**
Recognising and responding to clinical deterioration: A national approach to safer care
Dr Nicola Dunbar
Program Manager
Australian Commission on Safety and Quality in Health Care
- 9.45-10.15 **Rapid Response Systems – implementation of a new system has different challenge to implementing a new drug**
Prof Ken Hillman
Professor of Intensive Care
University of New South Wales
- 10.15-10.45 **Deteriorating Patients- Are we there yet?**
Dr Imogen Mitchell
Director of Intensive Care
The Canberra Hospital, ACT
- Heather Mckay***
Program Manager for Early Recognition of the
Deteriorating Patient Program
ACT Health
- 10.45-11.00 **Questions to Speakers**
- 11.00-11.30 **Morning Tea**

Session 6 Innovations in Early Recognition and Response

- 11.30-11.50 **Perioperative Anaesthesia Care Team (PACT)
Enhanced Postoperative Care Using Physician Assistants**
Prof Guy Ludbrook
Professor of Anaesthesia
Royal Adelaide Hospital and University of Adelaide, SA

Terri Peischl, Physician Assistant-Certified, Royal Adelaide Hospital, SA
Neil Maycock, Director of Anaesthesia, Royal Adelaide Hospital, SA
- 11.50-12.10 **A Tertiary Centre Experience of the Introduction of Electronic
Handover System for PACE**
Dr Peter Wu
Clinical Superintendent in Medicine, Westmead Hospital
Respiratory and Sleep Physician
Westmead Hospital, NSW
- 12.10-12.30 **Early Recognition, Rapid Response, Good Outcome (ERRRGO):
Implementing a project on a shoestring budget**
Sharyn Phillis
After Hours Coordinator
Noarlunga Hospital, SA

Cathie West
After Hours Coordinator
Noarlunga Hospital, SA
- 12.30-12.50 **A MET team in the ED**
Dr Michael Yeoh
Director Quality and Audit
Emergency Department
Austin Health, VIC
- 12.50-13.05 **Questions to Speakers**
- 13.05-14.00 **Lunch**

Session 6A To MET or Not To MET – that is the question

11.30-11.50 **The Medical Emergency Team in a Rural Base Hospital**

Huw Kempler

Registered Nurse
North Coast Area Health Service, NSW

11.50-12.10 **Cutting the cloth to suit: the implementation of a Nurse-Led Medical Emergency Team (MET) in an evolving health care facility**

Emma Matthew

Clinical Teacher
Cabrini Health, VIC

12.10-12.30 **South Eastern Sydney and Illawarra Area Health Service PACE (Patient with Acute Condition for Escalation) Project Overview and Implementation**

Jayne Cheswick

PACE Project Manager
South Eastern Sydney and Illawarra Area Health Service, NSW

12.30-12.50 **South Eastern Sydney and Illawarra Health Service PACE (Patient with Acute Condition for Escalation) Implementation in the Rural Setting**

Kim O'Leary

PACE CNC Rural Health Directorate
South Eastern Sydney and Illawarra Health Service, NSW

12.50-13.05 **Questions to Speakers**

13.05-14.00 **Lunch**

Session 7 Improvement Tools

- 14.00-14.20 **Usability Evaluation of 25 Adult General Observation Charts Leading to the Design of a User-Friendly Observation Chart**
Megan H W Preece
PhD Candidate, School of Psychology
The University of Queensland, QLD
- Andrew Hill, PhD Candidate, School of Psychology, The University of Queensland, QLD
- Dr Mark S Horswill, Senior Lecturer, School of Psychology, The University of Queensland, QLD
- Dr Rozemary Karamatic, Medical Education Registrar, Queensland Health Skills Development Centre, QLD
- Dr David G Hewett, Staff Specialist Gastroenterologist, Queensland Health Skills Development Centre
Senior Lecturer, School of Medicine, The University of Queensland
- Ass Prof Marcus O Watson, Senior Director, Queensland Health Skills Development Centre, QLD
- 14.20-14.40 **Developing and implementing the Children's Early Warning Tool (CEWT) in Queensland Health**
Jo-Anne Stephens
Patient Safety Officer
Royal Children's Hospital Brisbane, QLD
- 14.40-15.00 **Implementation of a Children's Early Warning Assessment Tool**
Andrea Coe
Acting Nurse Unit Manager, Paediatric Unit
Redcliffe Hospital, QLD
- 15.00-15.15 **Questions to Speakers**
- 15.15-15.40 **Afternoon Tea**

Session 7A Clinician Engagement and Escalation

14.00-14.50 **South East Sydney Illawarra Health Service
PACE (Patient with Acute Condition for Escalation)
Follows on from presentations in Session 6A and covers:
Clinician Engagement
Audit and Evaluation
Jayne Cheswick**
PACE Project Manager
South Eastern Sydney and Illawarra Area Health Service, NSW

14.50-15.10 **Identifying factors that influence nurses' use of the Medical
Emergency Team (MET) in the care of the deteriorating patient
Dr Lindy King**
Associate Dean (Higher Degrees Programs)
Flinders University, SA

Christine Wilson, Clinical Nurse Specialist, Intensive and Critical Care Unit,
Flinders Medical Centre, SA
Associate Lecturer, Flinders University, SA

Session 8 Reality Check and A Way Forward

15.40-16.10 **Clinical Futile Cycles, traditional medical hierarchies and the
deteriorating patient
Dr Michael Buist**
Director of Medicine, North West Region of Tasmania
Ass Professor, The University of Tasmania Rural Clinical School, TAS

16.20-16.35 **Where to from here?
Dr Nicola Dunbar**
Program Manager
Australian Commission on Safety and Quality in Health Care

16.35-16.45 **Questions to Speakers**

16.45 **Close**

REGISTRATION FORM

The Deteriorating Patient

Delegate No.1 Details Prof/Dr/Mr/Mrs/Ms/Miss:

Surname: _____
Given Name: _____
Company/Organisation: _____
Position: _____
Address: _____
State: _____ Postcode: _____
Country: _____
Telephone: _____
Facsimile: _____
Email: _____
Preferred Name for Badge: _____
Special Diet: _____
Disability Assistance: _____

Delegate No.2 Details Prof/Dr/Mr/Mrs/Ms/Miss:

Surname: _____
Given Name: _____
Company/Organisation: _____
Position: _____
Address: _____
State: _____ Postcode: _____
Country: _____
Telephone: _____
Facsimile: _____
Email: _____
Preferred Name for Badge: _____
Special Diet: _____
Disability Assistance: _____

Delegate No.3 Details Prof/Dr/Mr/Mrs/Ms/Miss:

Surname: _____
Given Name: _____
Company/Organisation: _____
Position: _____
Address: _____
State: _____ Postcode: _____
Country: _____
Telephone: _____
Facsimile: _____
Email: _____
Preferred Name for Badge: _____
Special Diet: _____
Disability Assistance: _____

SECTION A – TWO DAY REGISTRATIONS FOR 11 and 12 MARCH 2010

Register for 2 full days – 11-12 March 2010

Early Bird: 2 days before 28 February 2010 \$595.00 (inc GST) per person \$ _____
Standard: 2 days after 28 February 2010 \$710.00 (inc GST) per person \$ _____

OR

**DISCOUNTS IF YOU BOOK ONLINE AND PAY WITH A CREDIT CARD ON LINE*
at www.changechampions.com.au**

Two days before 27 February 2010 \$575.00 (inc GST) per person \$ _____

Two days after 27 February 2010 \$685.00 (inc GST) per person \$ _____

**CHECK THE WEBSITE FOR DISCOUNTS ON ONE DAY REGISTRATIONS WHEN
YOU PAY ON A CREDIT CARD AT THE TIME YOU REGISTER**

SECTION B – ONE DAY REGISTRATIONS FOR EITHER 11 OR 12 MARCH 2010

Register for one day only – Thursday 11 March 2010

Early Bird: 1 day only before 28 February 2010 \$320.00 (inc GST) per person \$ _____

Standard: 1 day only after 28 February 2010 \$355.00 (inc GST) per person \$ _____

Register for one day only – Friday 12 March 2010

Early Bird: 1 day only before 28 February 2010 \$320.00 (inc GST) per person \$ _____

Standard: 1 day only after 28 February 2010 \$355.00 (inc GST) per person \$ _____

SECTION C: NETWORKING CANAPES AND DRINKS

Networking Canapes, Drinks and Entertainment

Get to know our international guests and invited speakers
and discuss what you have learnt during the day your colleagues

Additional Canapes and Drinks tickets _____ \$60.00 (inc GST) \$ _____
_____ @\$60.00 (inc GST) \$ _____

TOTAL PAYABLE \$ _____

Payment Methods

Change Champions P/L
ABN: 67 093 954 413

1. PREFERRED Register Online at <http://www.changechampions.com.au>

Simply visit <http://www.changechampions.com.au> and scroll down the home page to the seminar of your choice and click on REGISTER. It's easy.

When you register on line, you can select your preferred payment option of:

- Generate an invoice that will be instantly emailed to the nominated responsible person
- Pay by EFT or cheque
- Pay online with a credit card (ie Mastercard, Visa and AMEX **only** if you are paying on line)

OR Fax or mail the registration form and

2. Pay on your Credit Card

Cardholders Name (PLEASE PRINT)

MasterCard Visa ONLY

Card No.

Expiry Date: __/__/__ Amount to be charged \$ _____

Cardholder's Signature: _____

Date: __/__/__

3. Pay by Cheque/money order

Please make cheques/money orders for your **registration fees only** payable to **Change Champions P/L**

4. Request for an invoice

Name of person responsible for payment of invoice: _____

Email address: _____

Contact phone number: _____

All invoices must be paid prior to the seminar.

5. EFTPOS

Account name: Change Champions P/L

Bank: Westpac

BSB: 033058

Account number: 198 743

Ref no: DP (Your surname)

MAIL

Change Champions P/L
PO Box 668, The Junction NSW 2291

FAX

From Australia 02-4963 6656
From overseas + 61 2 4963 6656

Your registration will be confirmed by email.

PH:

02-4963 5150
From overseas: +61 2 4963 5150

EMAIL:

changechampions@bigpond.com

*** CONDITIONS APPLY**

You must pay on a credit card at the time you register if claiming a discount for online registration and payment. (Sorry..but we reserve the right to cancel your registration if you generate an invoice for a \$535 on line credit card registration)

Delegate Cancellation Policy

A 50% refund will be offered for cancellations received before 11 February 2010.

As we are contracted for a specific number of delegates, no refunds will be given after this date. However, an alternative delegate name may be submitted. Sorry, there are no refunds on drinks/canape bookings.. so please don't ask. Applications for cancellations and substitutions of delegates are only accepted in writing by email to changechampions@bigpond.com. The cancellation policy also appears at <http://www.changechampions.com.au> on the home page under terms and conditions.

I have read and understand the conditions and delegate cancellation policy.

_____ signed __/__/__ date.

ACCOMMODATION

Four Seasons Sydney Hotel (Venue)

199 George St
Sydney NSW 2000
P: +61 2 9238 0000
F: +61 2 9247 8713
E: Res.Sydney@fourseasons.com

Doubles or twin share at \$235 per night
Download booking form at
<http://www.changechampions.com.au>

Amora Jamison Sydney Hotel

11 Jamison St
Sydney, NSW 2000
P: + 61 2 9696 2500
F: + 61 2 9696 2600

Doubles or twin share at \$230 pn
Download online booking form at
<http://www.changechampions.com.au>

**Suggestions for accommodation that is close to the venue.
(Note we have no arrangements with these hotels)**

The Menzies Hotel Sydney

14 Carrington Street
Sydney, NSW 2000
P: +61 2 92991000
F: +61 2 9290 3819
E: stay@menzies.com.au

The York by Swiss-Belhotel

5 York Street
Sydney, NSW 2000,
P: +61 2 9210 5000
F: +61 2 9290 1487
E: restysb@swiss-belhotel.com

Holiday Inn Old Sydney

55 George St
Sydney NSW 2000

Rendezvous Stafford at the Rocks

75 Harrington St
Sydney, NSW 2000
Holiday Inn Old Sydney
55 George St
Sydney NSW 2000

For other discounted accommodation options eg hotels and apartments,
we suggest that you visit <http://www.wotif.com.au>

