

BALANCING EMERGENCY AND ELECTIVE SURGERY

PRELIMINARY PROGRAM

9-10 September 2010

**Rydges on Swanston
701 Swanston Street
Carlton VIC 3000**

A collaboration of Department of Health Victoria, Queensland Health and Change Champions P/L



Balancing Emergency and Elective Surgery

9-10 September 2010

**Venue: Rydges on Swanston
701 Swanston St
Carlton VIC 3000**

DRAFT PRELIMINARY PROGRAM

*Please note that this program is subject to change.
Please check <http://www.changechampions.com.au> for updates.

Seminar Aims

- Highlight strategies, systems, structures and redesign projects that have resulted in improvements in the delivery of emergency and elective surgery.
- Showcase models of care/financial models and models of service delivery and practice in emergency and elective surgery.
- Showcase innovative projects with demonstrated outcomes that have resulted in the improved balance of the delivery of emergency and elective surgery.

Audience

Any health professional or manager, including clinical, service and administrative managers, with a passion for, and commitment to improving the delivery of emergency and elective surgery.

Further information:



**Change Champions P/L
PO Box 668
The Junction NSW
Phone: 02 9692 0533
Fax: 02 9518 6898
Email: info@changechampion.com.au
Web: www.changechampions.com.au**

Wednesday 8 September 2010

Master Class: Planning in the OR and how to keep health care professionals aboard

12.30-16.30 Venue to be advised to registered delegates

Registration from 12 noon

Master Class Leader: Dr Geert Kazemier, MD PhD, Hepatobiliary and Transplant Surgeon



Program Leader Liver Transplantation Department of Surgery,
Head of Operating Rooms Department
Director of Erasmus Health Care Logistics
Erasmus Medical Center, Erasmus University Rotterdam
The Netherlands

Bio: Geert Kazemier was born in 1964 in Rotterdam, The Netherlands. He trained as general surgeon at the Erasmus University Medical Center and completed a fellow-ship in hepatobiliary surgery and liver transplantation at the University of Hamburg, Germany. He is currently working as program leader liver transplantation at the Erasmus University Medical Center and is Head of the Operating Rooms Department at that same institution. He is chairman of the Dutch OR Benchmark Group and Co-Director of Erasmus Health Care Logistics.

Background

Operating rooms (ORs) are of pivotal importance to a hospital, consuming a considerable part of its total budget. Typically, more than 60% of patients admitted to a hospital are treated in the OR. The decision to treat a patient and the timing of treatment, is often constrained by limitations in the OR capacity or in the availability of surgeons and qualified OR personnel. For this reason, and for cost containment, the planning of care, that is, planning which patient to operate on when, is crucial. Emergency procedures, large diversity in processes, dependency on limited capacity in other parts of the care process such as intensive care units, and a large number of specialties competing for limited OR facilities make planning complex. Optimizing planning in such a complicated environment requires the knowledge of health care professionals combined with basic principles of health care logistics.

Master Class Objectives

The aim of this 4 hr Master Class is to introduce the basic principles of strategic, tactical, and operational OR planning with focus on both emergency and elective surgery. Special attention will be paid to keeping health care professionals involved.

Outcomes for the participants

The participants are provided with practical tools on how to organize OR planning processes in their own hospital from a strategic, tactical, and operational level.

Thursday 9 September 2010

Session 1 Balancing Emergency and Elective Surgery: A Reality of Reform or Metaphoric Funambulism?

Session Chair: Simone Corin, Department of Health, Victoria

8.50-8.55 **Welcome and Housekeeping**

Char Weeks

Chief Executive

Change Champions P/L

9.05-9.15

Opening Address

Presentation title to be advised

Terry Symonds

A/Assistant Director Acute Health Services Programs

Performance, Acute Programs and Rural Health

Department of Health, Victoria

9.15-9.35

An International Comparative Study of Emergency Surgery Management

Dr Martin Lum

Senior Medical Advisor

Department of Health, Victoria

A/Prof Anneke Fitzgerald, Associate Professor of Management

Research Studies Coordinator, College of Business

University of Western Sydney, NSW

9.35-10.15

International Perspective

Management of OR Departments, Management of Emotions

Dr Geert Kazemier

Hepatobiliary and Transplant Surgeon

Program Leader Liver Transplantation Department of Surgery,

Head of Operating Rooms Department

Director of Erasmus Health Care Logistics

Erasmus Medical Center, Erasmus University Rotterdam

The Netherlands

10.15-10.45

Balancing Emergency and Elective Surgery

Prof Donald G. MacLellan

Statewide Program Director of Surgery

NSW Health

10.45-11.00

Questions to Speakers

11.00-11.30

Morning Tea

Thursday 9 September 2010

Session 2 Managing the Balance between Emergency and Elective Surgery

Session Chair: Terry Symonds, Department of Health, Victoria

11.30-12.00 **Emergency Surgery is predictable - the only thing we don't know is their names**
Dr Patrick Cregan
Chair Surgical Services Taskforce NSW Health
Nepean Hospital, NSW

12.00-12.30 **Presentation title to be advised**
Dr Bill Shearer
Medical Director, Critical Care
Southern Health, VIC

12.30-12.50 **Effective prioritization of emergency surgery.**
Emergency List Workload Prediction Tool and Escalation Process
Strephon Billingham
Nursing Director, Emergency and Perioperative Medicine
Flinders Medical Centre, SA

12.50-13.05 **Questions to Speakers**

13.05-14.00 **Lunch**

Thursday 9 September 2010

Session 3 Redesign and Prioritisation Strategies

Session Chair: Dr Martin Lum, Senior Medical Advisor, Department of Health, Victoria

- 14.00-14.20 **'ESP' – Emergency Surgical Pathway:
A successful redesign of Emergency Surgical flow**
Jason Cloonan
Clinical Services Coordinator, Ward 5D & Emergency Surgical Pathway
Flinders Medical Centre, SA
- 14.20-14.40 **Balancing Elective & Emergency Surgery – Peninsula Health's Journey**
Eddie Dunn
Operations Director Surgery & Anesthesia
Peninsula Health, VIC
- 14.40-15.00 **Balancing the Resources for a Safe Peri-Natal Outcome in a Rural Unit:
Prioritization models, planning and scheduling for caesarian sections**
Sue Maksimovic
CSC Surgical Services
Gawler Hospital, Inner North Health, Country Health SA
- Sonia Angus***
CSC Midwifery Services
Gawler Hospital, Inner North Country Health SA.
- 15.00-15.15 **Questions to Speakers**
- 15.15-15.40 **Afternoon Tea**

Thursday 9 September 2010

Session 4 Improving Efficiency and Flow

Session Chair: Alan Lilly, Chief Executive, Eastern Health, VIC

15.40-16.00 **The Impact of a Dedicated Anaesthesia Resource Nurse Team on the Anaesthesia Preadmission Processes for Elective Surgery in a Tertiary Teaching Hospital**
Shaylene Deakin

Anaesthesia Resource Nurse
Department of Anaesthesia, Austin Health, VIC

Claire Pollock, Anaesthesia Resource Nurse
Department of Anaesthesia, Austin Health, VIC

A/Prof Larry McNicol, Director of Anaesthesia
Department of Anaesthesia, Austin Health, VIC

16.00-16.20 **Operation No Doze : Developing a protocol for the perioperative assessment & management of obstructive sleep apnoea**

Koli Ali, Clinical Service Coordinator High Dependency Unit,
Flinders Medical Centre , SA

Margaret Martin, Deputy Director Surgical & Specialty Services
Flinders Medical Centre, SA

Annette Boonen, Nursing Director, Surgical & Specialty Services,
Flinders Medical Centre, SA

Angie Tomlin, Clinical Service Coordinator Preadmission Unit,
Flinders Medical Centre, SA

Mark Markou, Deputy Director Anaesthesia, Flinders Medical Centre, SA

Alistair Walker, Anaesthetist, Flinders Medical Centre, SA

16.20-16.40 **Balancing Emergency and Elective Surgery at Austin Health**

Anna Vandenberg
Surgical Sessions Manager, Anaesthesia, Perioperative & ICU CSU
Austin Health, VIC

16.40-16.55 **Questions to Speakers**

16.55 **Close**

16.55 **Drinks and Canapes (registered delegates and invited guests only)**

Friday 10th September 2010

Session 5 Improving Access to Surgery

Session Chair: **Michelle Bruckner, Team Leader, Statewide Surgical Service Strategy, Access Improvement Service, Centre for Healthcare Improvement, Queensland Health**

8.45-9.25 **Opening Address**
Presentation title to be advised
Dr Tony O'Connell
CEO, Centre for Healthcare Improvement
Queensland Health

9.25-9.45 **Redesigning the Wheel: Provision of Emergency General Surgical Care in an Australian Teaching Hospital**
Dr Kalpesh Shah
John Hunter Hospital, NSW

Dr G Nolan, Donna Giles, Dr V Wills, Dr J Gani
John Hunter Hospital, NSW

9.45-10.05 **Mythbusters – What are the real impediments to surgical patient flow?**
Margaret Martin
Deputy Director, Surgical & Specialty Services, Flinders Medical Centre, SA

Annette Boonen, Nursing Director, Surgical & Specialty Services,
Flinders Medical Centre, SA

Rob Padbury, Clinical Director, Surgical & Specialty Services,
Flinders Medical Centre, SA

10.05-10.25 **The Surgical Journey towards Excellence**
Kate Pearson
Assistant Nursing Director, Perioperative Services
Royal Brisbane and Women's Hospital, QLD

Sue Cadigan, Nursing Director, Surgical and Perioperative Services
Royal Brisbane and Women's Hospital, QLD

Tony Nesbit, Nursing Director, Patient Flow
Royal Brisbane and Women's Hospital, QLD

10.25-10.45 **Challenges and Opportunities in Public Private Partnerships**
Gary Verstegen
Regional Elective Surgery Coordinator
Southern Adelaide Health Service, SA

Margaret Martin, Deputy Director, Surgical & Specialty Services
Flinders Medical Centre, SA

Phil Griffin, Head of Unit, Plastic & Reconstructive Surgery
Flinders Medical Centre, SA

Philip Huestis, Chief Executive, Blackwood Hospital Group, SA

10.45-11.00 **Questions to Speakers**

11.00-11.25 **Morning Tea**

Friday 10th September 2010

Session 6 Managing Emergency Surgery Needs

Session Chair: Professor David Waters, Barwon Health, VIC

- 11.25-11.45 **Resource and staffing challenges for time critical surgery readiness**
Dr Damian McMahon
Director of the Shock Trauma Service
Senior Staff Specialist in Surgery
Co-Director of the Trauma and Orthopaedic Research Unit
The Canberra Hospital, ACT
- 11.45-12.05 **What works and what doesn't in emergency surgery care provision: a review of the evidence**
Prof Russell Gruen
General and Trauma Surgeon
The Alfred Hospital, VIC
- 12.05-12.25 **International Perspective - Sharing Practices: Treatment Strategies for Polytrauma Patients in The Netherlands**
Prof Dr Inger Schipper
Trauma Surgeon
Dept of Trauma Surgery
Leiden University Medical Center, The Netherlands
- 12.25-12.45 **Engineering Assisted Surgery**
Dr Ninian Peckitt
Adjunct A/Prof of Engineering Assisted Surgery
Massey University Engineering Assisted Surgery Centre, NZ
Melbourne Maxillofacial Surgery, VIC
- 12.45-13.00 **Questions to Speakers**
- 13.00-13.55 **Lunch**

Friday 10th September 2010

Session 7 Improving Service Delivery

Session Chair: To be advised

13.55-14.15 **When Emergency Surgery becomes semi urgent predictable and planned**
Todd McEwan
General Manager, John Hunter Hospital, Royal Newcastle Centre
Hunter New England Health, NSW

14.15-14.35 **ESU – A safe, efficient way of caring for surgical patients**
Tracey Winwood
Nurse Unit Manager, Surgical Care Unit and Preadmission Clinic
Princess Alexandra Hospital, QLD

Sean Birgan, Paula Foley, Helen Werder
Princess Alexandra Hospital, QLD

14.35-14.55 **The Ultimate Hospital Pass**
Rob Ebert
Specialist Anaesthetist
Waikato Hospital, NZ

14.55-15.05 **Leg Stretch and Afternoon Tea on the Run**

15.05-15.25 **The Alfred Elective Surgical Centre - Improving the flow of Elective patients**
Bernadette Comitti
Perioperative Services Manager
Alfred Health, VIC

15.25-15.45 **The Last Word: The only way to achieve your KPIs is to Integrate and Manage
Emergency and Elective Reform**
Martin Keogh
Alfred Health, VIC

Andrew Stripp
Alfred Health, VIC

15.45-16.00 **Questions to Speakers**

16.00 **Close**

Balancing Emergency and Elective Surgery
9-10 September 2010
Venue: Rydges on Swanston
701 Swanston St
Carlton VIC 3000

Registration Form

Delegate No.1 Details Prof/Dr/Mr/Mrs/Ms/Miss:

Surname: _____
Given Name: _____
Company/Organisation: _____
Position: _____
Address: _____
State: Postcode: _____
Country: _____
Telephone: _____
Facsimile: _____
Email: _____
Preferred Name for Badge: _____
Special Diet: _____
Disability Assistance: _____

Delegate No.2 Details Prof/Dr/Mr/Mrs/Ms/Miss:

Surname: _____
Given Name: _____
Company/Organisation: _____
Position: _____
Address: _____
State: Postcode: _____
Country: _____
Telephone: _____
Facsimile: _____
Email: _____
Preferred Name for Badge: _____
Special Diet: _____
Disability Assistance: _____

Delegate No.3 Details Prof/Dr/Mr/Mrs/Ms/Miss:

Surname: _____
Given Name: _____
Company/Organisation: _____
Position: _____
Address: _____
State: Postcode: _____
Country: _____
Telephone: _____
Facsimile: _____
Email: _____
Preferred Name for Badge: _____
Special Diet: _____
Disability Assistance: _____

SECTION A – TWO DAY REGISTRATIONS FOR 9 and 10 September 2010

Register for 2 full days – 9 and 10 September 2010

Early Bird: 2 days before 26 August 2010 \$599.00 (inc GST) per person \$ _____

Standard: 2 days after 26 August 2010 \$710.00 (inc GST) per person \$ _____

DISCOUNTS IF YOU BOOK ONLINE AND PAY WITH A CREDIT CARD ON LINE at www.changechampions.com.au (You must pay at the time your register)

before 26 August 2010 \$585.00 (inc GST) per person

after 26 August 2010 \$685.00 (inc GST) per person

SECTION B – ONE DAY REGISTRATIONS FOR EITHER 9 OR 10 SEPTEMBER 2010

Register for one day only – Thursday 9 September 2010

Early Bird: 1 day only before 26 August 2010 \$310.00 (inc GST) per person \$ _____

Standard: 1 day only after 26 August 2010 \$350.00 (inc GST) per person \$ _____

Register for one day only – Friday 10 September 2010

Early Bird: 1 day only before 26 August 2010 \$310.00 (inc GST) per person \$ _____

Standard: 1 day only after 26 August 2010 \$350.00 (inc GST) per person \$ _____

SECTION C – MASTER CLASS WITH DR GEERT KAZEMIER

Early Bird (Pay later) before 26 August 2010 \$299 (inc GST per person) \$ _____

Standard (Pay later) after 26 August 2010 \$335 (inc GST per person) \$ _____

DISCOUNTS IF YOU BOOK ONLINE AND PAY WITH A CREDIT CARD ON LINE at www.changechampions.com.au (You must pay at the time your register)

before 26 August 2010 \$275.00 (inc GST) per person

after 26 August 2010 \$295.00 (inc GST) per person

SECTION D- NETWORKING CANAPES AND DRINKS

Networking Canapes, Drinks

Get to know our invited speakers and discuss what you have learnt during the day your colleagues

\$60.00 (inc GST) \$ _____

Additional Canapes and Drinks tickets _____ @\$60.00 (inc GST) \$ _____

SECTION E- CERTIFICATE OF ATTENDANCE

Signed and ready to pick up at the seminar \$10.00 (inc GST) per person \$ _____

TOTAL AMOUNT PAYABLE \$ _____

Please tick this box if you do not wish to have your email address included on the

delegate list

Payment Methods

Change Champions P/L ABN 67 093 954 413

1. PREFERRED Register Online at <http://www.changechampions.com.au>

Simply visit <http://www.changechampions.com.au> and scroll down the home page to the seminar of your choice and click on REGISTER. It's easy.

When you register on line, you can select your preferred payment option of:

- Generate an invoice that will be instantly emailed to the nominated responsible person
- Pay by EFT or cheque
- Pay online with a credit card

OR Fax or mail the registration form and

2. Pay on your Credit Card

Cardholders Name (PLEASE PRINT) _____

MasterCard Visa ONLY

Card No.

Expiry Date: __/__/__ Amount to be charged: \$_____

Cardholder's Signature: _____

Date: __/__/__

3. Pay by cheque/money order

Please make cheques/money orders for your **registration fees only** payable to Change Champions P/L

4. EFTPOS

Account name: Change Champions P/L

Bank: Westpac

BSB: 033 058

Account No: 198 743

Ref No: BES 2010 (Your surname)

5. Request an invoice

Name and position title of person responsible for the payment of the invoice: _____

Email address: _____

Ph: _____

All invoices must be paid prior to the seminar.

MAIL: Change Champions P/L
PO Box 668
The Junction NSW 2291

FAX: 02-9518 6898
From overseas: +61 2 9518 6898
PH: 02-9692 0533
From overseas: +61 2 9692 0533

EMAIL: info@changechampions.com.au

Your registration will be confirmed by email.

* **CONDITIONS APPLY**

You must pay on a credit card at the time you register if claiming a discount for online registration and payment.

Delegate Cancellation Policy

A 50% refund will be offered for cancellations received before 8 August 2010.

As we are contracted for a specific number of delegates, no refunds will be given after this date. However, an alternative delegate name may be submitted. Sorry, there are no refunds on drinks/canape bookings.. so please don't ask. Applications for cancellations and substitutions of delegates are **only accepted in writing** by email to changechampions@bigpond.com. The cancellation policy also appears at <http://www.changechampions.com.au> on the home page under terms and conditions.

I have read and understand the conditions and delegate cancellation policy.

_____ signed ___/___/___ date.

Accommodation

Rydges on Swanston

701 Swanston Street

Carlton VIC 3053