

# IN THE SPOTLIGHT

**PATIENT CENTRED CARE**

**ADVANCE NOTIFICATION  
CALL FOR ABSTRACTS**

**Brisbane,  
Queensland, Australia**

**Thursday 2 September 2010  
Friday 3 September 2010**

## CHANGE CHAMPIONS INVITES PARTICIPATION IN ITS TOOLKIT SEMINAR, IN THE SPOTLIGHT: PATIENT CENTRED CARE BY SUBMITTING AN ABSTRACT TO PRESENT AT THE SEMINAR.

### Seminar Aims

- Highlight strategic directions and policy initiatives that focus on the patient at the centre of care
- Showcase development programs that focus on patient empowerment and patients as leaders of quality improvement initiatives
- Showcase innovations programs where learning from the patient experience has improved service delivery and practice
- Share information on approaches to measuring the impact and outcomes of patient involvement in service delivery and practice

### Audience

Any health professional working in and any patient and/or carer using a health system

### Call for Papers

Submissions are invited from experienced speakers on the following themes:

- Building capacity for genuine patient involvement and strategies, barriers and challenges for sustainable engagement
- Actual changes resulting from the implementation of patient centred care for families and carers, health professionals/health services & facilities/health system (eg case studies, action research, demonstration projects, clinical redesign/patient initiatives etc)
- Impact on patient safety and quality
- Impact on access to healthcare, transitional care, service integration and continuity of care
- Health professionals learning from patients and carers who are using the system
- Education, training and on going support for patients and health professionals
- Indicators for measuring and monitoring the patient experience

### GUIDELINES FOR ABSTRACTS

Abstracts should be presented in Microsoft Word format and preferably submitted electronically at <http://www.changechampions.com.au>.

### Author Information

Include the title of the proposed paper, each author's name with the name of the presenting author underlined, position title, organization and contact details ie telephone, email and mailing address.

### Brief Biography

Include a 6 line biography for the presenting author

- Must be written in sentences and in the 3rd person
- Should focus on relevant professional experience

### Abstract

- Focus on the practical implementation of a program where the outcomes/solutions have led to changes and the lessons learnt
- State what your presentation adds to what is already known ie how/why is your work innovative?
- Be no more than 250 words in length
- Please check spelling and grammar before you submit.

### Additional Information

- Theoretical papers will not be considered
- Submissions from commercial organizations will only be considered if an innovations program with results is described
- International speakers are asked to provide a statement that they have access to funding to be able to present in Brisbane, QLD

- Please check that you have provided all of the requested information and that the information you are providing is accurate.

### Presentation Format

Abstracts accepted will be presented at the seminar as a PowerPoint presentation.

Presenters will be allocated a 20-minute timeslot, plus 5 minutes for discussion.

### Important Dates

15 May 2010 – submission of abstracts, either online at <http://www.changechampions.com.au> or by email to [changechampions@bigpond.com](mailto:changechampions@bigpond.com)

ONE AUTHOR PER PRESENTATION will receive one complimentary registration to both days of the seminar and any other social event for the seminar. Additional authors will be required to register and pay for their participation in the seminar. Please note that travel and accommodation expenses to the seminar will be at the presenter's expense.

### FOR FURTHER INFORMATION:

Telephone Change Champions on +61 (2) 96920533 or email: [changechampions@bigpond.com](mailto:changechampions@bigpond.com)

Change Champions –supporting innovation in healthcare service delivery

<http://www.changechampions.com.au>

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