



Future Proofing the Aged & Community Care Workforce
Four Seasons Hotel Sydney, 199 George St, Sydney, NSW Australia
Tuesday 25 and Wednesday 26 May 2010

ADVANCE NOTIFICATION – CALL FOR ABSTRACTS

Change Champions invites participation in its toolkit seminar, **Future Proofing the Aged & Community Workforce** by submitting an abstract to present at the seminar.

Seminar Aims:

- To highlight practical strategies to ensure the viability and sustainability of the aged and community care workforce into the future
 - Workforce planning

- To showcase innovations projects in aged, community care and educational settings that have demonstrated successes in:
 - Improving attraction, recruitment and retention
 - Education, training and continuing professional development
 - Improving staff satisfaction

- To showcase successful quality improvement and patient safety initiatives that focus on:
 - Management and leadership development
 - Clinical governance
 - Best practice/evidence based practice
 - Models of care and models of service delivery inc a focus on skill mix

Audience

Any health or related field professional:

- with an interest in the viability and sustainability of the aged and community care workforce
- who is involved in aged and community care workforce recruitment and retention
- manages staff employed in an aged/community care facility

Call for Papers

Submissions are invited for abstracts in the following topic areas:

1. **Attraction, recruitment and retention**
 - Raising the profile and attractiveness of aged and community care careers
 - Workforce planning
2. **Education and Training**
 - Career development and progression
 - Educating for the workplace
 - Clinical skills maintenance and development
 - e-learning
3. **Management and Leadership**
 - Productive leadership inc management and leadership development
 - Productive workplace/magnet facility
 - Managing diverse cultures
 - Succession planning
 - Line management, staffing and rostering
 - Skill mix
 - Staff satisfaction
4. **Models of Service Delivery, Models of Care**
 - Patient/Client-Carer Centred Care
5. **Strengthening Clinical Governance**
 - Risk and quality management
 - Patient safety, medication safety, infection control
 - Managing cultural diversity
 - Patient experience
 - Engaging staff
6. **Communication Skills**
 - Breaking bad news
 - Implementing advanced care plans
 - Liaising with families and carers
 - Managing behaviours of concern (staff/patient/family/carer)
7. **Improving Efficiency with IT, Fast Broadband, Telecommunications**

Guidelines for Abstracts

Abstracts should be presented in Microsoft Word format and submitted electronically.

Author Information

- Include the title of the proposed paper, each author's name with the name of the presenting author underlined, position title, organization and contact details ie telephone, email and mailing address.

Brief Biography

- Include a 6 line biography for the presenting author
 - Must be written in sentences and in the 3rd person
 - Should focus on relevant professional experience.

Abstract

- Focus on the **practical implementation of a program/project/case study** where the outcomes/results have led to changes and the lessons learnt
- **State what your presentation adds to what is already known** ie how/why is your work innovative?
- Be no more than 250 words in length
- Please check spelling and grammar before you submit.

Additional Information

- Theoretical papers will not be considered
- Submissions from commercial organizations will only be considered if an innovations program with results is described
- International speakers are asked to provide a statement that they have access to funding to be able to present in Sydney, NSW
- Please check that you have provided all of the requested information and that the information you are providing is accurate.

Presentation Format

Abstracts accepted will be presented at the seminar as a PowerPoint presentation.

Presenters will be allocated a 20-minute timeslot, plus 5 minutes for discussion.

Important Dates

15 December 2009 – submission of abstracts, either online at

<http://www.changechampions.com.au> or by email to changechampions@bigpond.com

ONE AUTHOR PER PRESENTATION will receive **one complimentary registration** to both days of the seminar and any other social event for the seminar. Additional authors will be required to register and pay for their participation in the seminar. Please note that **travel and accommodation expenses to the seminar will be at the presenter's expense.**

For further information:

Telephone Change Champions on +61 (2) 4963 5150 or email: change.champions@bigpond.com

Change Champions –supporting innovation in healthcare service delivery

<http://www.changechampions.com.au>

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